Jimmy Francis

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Employment

Business Solutions Associate	**PepsiCo**	**June 2016 - Present**

- Analyzed sales team requirements and presented actionable results highlighting where current solutions could be made more efficient, resulting in reduced employee labor
- Designed, implemented and tested solutions for business partners reducing labor for rescheduling appointments to 4 minutes from 60 minutes, a 93% reduction in labor.
- Trained business partners on new solution and presented deliverables ahead of schedule
- Worked with service providers and business partners ensuring project needs were met

Software Developer	**Independent Contractor**	**Oct 2015 - May 2016**

- Designed and implemented customer management website as System Architect
- Setup system infrastructure using AWS: EC2, ElasticIP, Route53, and SES services
- Created interactive PHP site to train team members, reducing project development time
- Modeled schema, built database via RDBMS and utilized PDO for data transactions

Project Developer	**Healthtrust Software**	**Jan 2015 - Sep 2015**

- Designed and implemented web based software on an Agile team
- Optimized codebase by rewriting and consolidating PHP validation scripts
- Collaborating with support staff, designed and managed a tracking system for a major update that involved over 180 issues, leading to a 97% resolution rate within 2 months

Infra Business Operations	**GE Oil and Gas**	**May 2014 - Aug 2014**

- Created report automation tools increasing productivity by freeing 336 labor hours per year

Medical Specialist	**U.S. Army**	**May 2008 - May 2012**

- Mentored a team of 10 medical specialists in clinical and field environments
- Supported 12 workstations within a medical treatment facility and trained medical professionals on the system's daily use, leading to the team's overall compliance rate of

System Admin I	**Silver Express Intl.**	**Jul 2002 - Apr 2008**

- Maintained 60 workstations on a day to day basis
- Developed, tested and implemented the company intranet portal
- Tested software changes for Java based POS software used by the company's call center

Education

Stephen F. Austin State University	**Jun 2012 - May 2016**

- Bachelor of Science in Computer Science
- 3.69 Overall GPA
- Volunteered and developed curriculum for annual STEM Day 2014, 2015 and 2016 to aid Computer Science department outreach for prospective students

Skills

- Languages: PHP, SQL, Java, C++, C, HTML, CSS, Javascript, VB, VBScript
- Frameworks: Angular, Node, Express, Hadoop (Personal Project)
- Tools: Eclipse, Vagrant, Yeoman, Grunt, Bower, NPM, Trello, Git, GitLab, Jenkins