**JAMES T. WHITE**

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**Profile:**

I am a very conscientious college student enthusiastic to pursue a career in the information technology industry. I am very experienced working with both external and internal customers in a fast paced environment. I have a great reputation for providing efficient and consultative service to customers. I hope to leverage my existing skills and knowledge while continuing to expand my experience.

**Qualifications:**

* Extensive software usage, and installation (Windows XP, Vista, 7, 8, 8.1, Microsoft Office etc)
* Experience with multiple computer languages like Java, HTML, PHP, and MySQL.
* Very successful academic learning, with good knowledge of hardware, software as well as other web technology (Such as working with Windows, Mac, Microsoft Office Suite)
* Very capable at troubleshooting hardware and software problems across many device platforms like desktop, mobile, laptop, printers etc.
* PC Building for 3 years

**Work Experience:**

2011-2014 Postal Clerk – Shopper’s Drug Mart, 524 Bayfield Street, Barrie, ON.

I currently work as a postal clerk at the busiest postal outlet in Barrie. My duties include customer service, sales, inventory management and administrative tasks. I am required to handle confidential information, process significant financial transactions and provide recommendations on products or services based on customer needs. I am routinely recognized for my customer service skills, and great explanations of products and services. I am very effective worker, completing required tasks and helping customers with great efficiency and customer service.

**Volunteer Experience:**

July 2010 and July 2011 Salvation Army Church, Barrie, ON

**Camp Counselor** - As a summer camp counselor I had to work with multiple groups of people, fellow counselors, administrators as well as groups of the children to make the whole experience, easy, fun and safe for everyone.

**Education:**

2013 – Current - Georgian College, Barrie, ON

3 Year Computer Programmer/Analyst (COPA) Program - Dean’s List in first Semester, 81% average, classes in HTML, PHP, CSS, MySQL, and Java so far.

2008-2012 - Barrie North Collegiate

Graduated in 2012, achieved academic excellence (80% or higher average) Took computer science courses for 3 years including: Java, HTML, CSS, and Visual Basic

**Additional Skills Include:** Good with Photoshop, I am a fast learner, even with new languages and basic video editing with Sony Vegas, Adobe Premiere, and Windows Movie Maker.