

JAMES PORTER

FULLSTACK WEB DEVELOPER

CONTACT

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TECHNICAL SKILLS

- Languages:** JavaScript, HTML5, CSS3
- Frameworks / Libraries:** React, Node.js, Express.js
- Databases:** MongoDB, NoSQL, SQL
- Tools:** Git, Webpack, npm
- Concepts:** Responsive Web Design, RESTful API's, MERN Stack

EDUCATION

B.A. Political Science - International Relations

University of California, Los Angeles

2014 - 2016

Full Stack Web Development Coding Bootcamp Certificate

UCLA Extension

2022 - 2023

SOFT SKILLS

- Team Leadership
- Conflict Resolution
- Problem Solving
- Excellent Communication
- Client Relationship Management
- Training Implementation

PROFILE

Passionate and dedicated Fullstack Web Developer, trained in UCLA's Full Stack Web Development Bootcamp, eager to leverage technical skills in a professional environment. Proven track record in client-facing management roles, with an emphasis on problem-solving, communication, and team leadership.

PROJECTS

Sojourner

Travel Coordination

February - 2023

- Description:** Sojourner is a dynamic travel coordination platform designed to aggregate and streamline travel plans for both individuals and groups. This application offers a blend of intuitive features and visually appealing interfaces, aiming to enhance the travel planning experience.
- Technologies Used:** React.js, Express, MongoDB, OpenAI API, Material UI, Node.js
- Key Features:**
 - Minimalist UI:** Crafted using the Material UI React component library, the design embodies simplicity while ensuring user-friendliness.
 - Dynamic Image Generation:** Leveraging the capabilities of the OpenAI API, Sojourner generates captivating images related to user-defined trip destinations, bringing a personalized touch to each travel plan.
 - Conditional Rendering:** Sophisticated use of conditional rendering ensures that components adapt based on user interactions, enhancing the application's responsiveness and usability. This feature posed a significant developmental challenge, demanding meticulous attention to detail and deep understanding of React paradigms.

BirdsEye

Project & Organizational Management

December - 2022

- Description:** BirdsEye serves as a comprehensive business development and project management tool tailored for business owners and managers. It presents a holistic view of an organization, allowing users to intricately map out its structure—spanning from executive leadership down to individual team members, along with their associated goals. By offering a centralized platform, BirdsEye fosters enhanced clarity, communication, and strategic alignment within enterprises.
- Technologies Used:** Express, Express Handlebars, Nodemailer, Argon Dashboard, Bootstrap, RESTful API.
- Key Features:**
 - Deep Organizational Mapping:** Offers a comprehensive view of an organization's structure, ensuring clarity in roles, responsibilities, and goal alignment.
 - Goal Association:** Empowers users to link specific goals to divisions, departments, projects, and staff, promoting cohesion and clarity across all organizational tiers.
 - Responsive Design:** Crafted with Bootstrap and the Argon Dashboard, BirdsEye boasts a mobile-friendly and visually appealing interface.
 - Enhanced Communication:** Incorporation of Nodemailer facilitates streamlined communication, fostering collaboration and ensuring timely updates and notifications.

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WORK EXPERIENCE

Patron Services Manager

UCLA Theater Management Services

2018 - Current

- **Team Leadership:** Proactively manage and lead a Front of House team comprising approximately 70 members, ensuring impeccable service to tens of thousands of theater patrons annually.
- **Concessionaire Operations:** Oversee an in-house, self funding Concessions operation servicing over 80 events per year with up to 1800 guests.
- **Parking Management:** Organize and supervise parking logistics for up to 1800 guests, guaranteeing efficient and hassle-free arrangements.
- **Merchandise Coordination:** Spearhead the coordination and management of client merchandise sales, balancing inventory and ensuring prompt and professional service.
- **Customer Service Excellence:** Address patron inquiries via phone, handle complaints with diplomacy, and engage in incident resolution. This includes crafting public relations copy and engaging in one-on-one external communications to maintain and enhance the venue's reputation.
- **Security Management:** Coordinate robust security measures for an 1800-seat theater, ensuring the safety of attendees and high-level VIPs.
- **Budgeting and Invoicing:** Diligently track and manage invoicing, as well as budgeting for Front of House, Security, and Parking services tailored to each individual event.

Researcher / Coordinator

Propper Daley

May 2017 - December 2017

- **Landscape Analysis:** Conducted comprehensive landscape analyses to provide valuable insights and data for clients and the strategy team, ensuring informed decision-making.
- **Press Releases:** Authored client press releases for esteemed entities such as Paramount and Universal Studios, crafting compelling narratives that align with brand messaging and objectives.
- **Social Media Expertise:** Developed social media press language tailored to multiple organizations, ensuring consistent and engaging communication across platforms.
- **Inventory Management:** Designed and implemented a backend inventory management system, efficiently organizing and streamlining digital assets.
- **Project Contribution:** Played a pivotal role in the 2017 Call of Duty Race to Prestige by managing digital assets and ensuring seamless coordination.

Lead House Manager

Geffen Playhouse

2015 - 2018

- **Staff Organization:** Orchestrated usher staff assignments and roles, ensuring efficient operations and a welcoming environment for theater patrons.
 - **Theater Operations:** Oversaw day-to-day theater operations, guaranteeing smooth performance nights and an exemplary guest experience.
 - **Merchandise Management:** Administered merchandise sales, ensuring inventory accuracy, prompt service, and effective sales strategies.
 - **VIP Liaison:** Acted as the primary contact for high-profile guests, including renowned figures such as Tom Hanks, Dave Chappelle, and Morgan Freeman. Ensured they received personalized service, addressing any special requests or needs.
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