

OBJECTIVE	TARGET 2016	ACTION	MEASURE
Reduce office carbon footprint	Office emissions of 110kg/msquared/year	Encourage switching off lights/monitors.	Calculate carbon footprint evey 6 months.
		Replace all desktop computers with iGels.	Percentage desktop computers replaced with iGels.
		Remove servers from office and use external contractor	Remove most servers from office and use external contractor.
		Remove kettles from offices	Remove kettles from offices
Adapt offices to reduce the impact of climate change	Undertake work to head office to reduce the effects of climate change	Build flood defence wall to mitigate the effects of flooding	Explanation of the need for the wall, completion date and details of construction.
Improve energy efficiency of housing stock	Achieve SAP 65 across entire Isos housing stock	Undertake energy efficiency improvements	Average SAP rating.
Ensure we have an eco friendly supply chain	100% of refurbishments with A+ rated windows according to BRE Green Guide by 2016.	Windows replaced with A+ rated windows during planned maintenance.	No. households with replacement windows.
	Average score of 20 credits in the Materials section of the Code for Sustainable Homes for new build.		Report progress following each CFSH assessment.
	All new contrators and suppliers have 'environmental credentials' checked when contracts exceeding £15,000 are awarded.	Check sub contractors environmental policies.	No. new contracts let where 'environmental credentials' are checked.
		Check builders environmental policies.	
		Check main suppliers have environmental policies and source materials from sustainable sources.	
		Ensure gardening contractors use sustainable alternatives to pesticides and herbicides.	
Improve water efficiency	100% new wash hand basins to be fitted with 'flow restrictors'	Fit all taps with 'flow restrictors'	No. wash hand basins replaced in planned maintenance programme.
	Office water emissions to be 3m3/ employee or less by 2030.	Promote water saving to staff.	Office water use m3 per employee.
	All newly built homes fitted with dual flush toilets.	All newly built homes fitted with dual flush toilets.	No. of new homes built.
	Reduce average water usage for existing stock to 145 litres/person/day.	Promote water saving to tenants	Evidence of promotion e.g. Space and Place/Review of Green Guide.
	100% new toilets fitted to be low flush (below 6 litres)	All new toilets fitted to be low flush (below 6 litres)	No. toilets replaced in planned maintenance programme.
Reduce waste and promote recycling	Office waste reduced to 100 kgs waste/employee per year by 2016.	Continue to promote recycling to staff.	Office waste Kg per employee.
	At least 10% of homes fitted with internal recycling bins by 2016.	Provide recycling bins in all new build homes.	Percentage of homes provided with recycling bins.
Reduce waste sent to landfill	60% diversion of waste from landfill by 2016 (IPS)	Reduce waste sent to landfill.	Quantity of waste sent to landfill Kg.
Reduce flytipping	Reduce incidents of fly tipping on Isos land.	Record incidents of fly tipping.	No. incidents of fly tipping on Isos land.
Enhance ecology of housing schemes	10% of existing stock to have ecological enhancement by 2016.	Having dedicated planting areas in new schemes for herb and food gardens.	No. planting areas created.
		Conversion of unused land (not large enough for housebuilding) into food growing areas and allotments.	No. ecological/soft landscape improvements that have taken place.
Reduce carbon emissions from business travel	Business vehicle emissions reduced to 12 kg CO2/home managed /year by 2016.	Encourage car sharing to travel to meetings.	No. 'business miles claimed'
		Promote working form nearest office in winter months (snow)	No. 'business miles claimed'
		A reduction in carbon emissions from business travel	CO emissions
		Reduce number of responsive repairs.	No. of responsive repairs
Increase resident & staff awareness of sustainability	Provide 10% of tenants, leaseholders and staff with energy efficiency advice.	Further advice to be provided to tenants via Space and Place and the Isos website.	Evidence publicity.
	Isos energy saving and efficiency awarness campaign.	Use IVAN/posters/Space and Place.	Evidence publicity.
	Environmental sustainability included in 100% of Executive job descriptions.	OD to include in job descriptions and induction	Evidence inclusion.
	Reference to sustainability in 100% of PDIs.	OD to add to new PDI.	Evidence inclusion.
	Train X% staff to provide basic energy efficiency and energy saving advice.	Underway.	Percentage of staff trained to give energy efficiency and energy saving advice.