

# James MacMillan

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## Experience



### **Yard Technician**

#### **EquipmentShare**

Mar 2023 - Oct 2023 (8 months)

- Inspecting and maintaining heavy equipment.
- Thoroughly cleaning the interior and exterior of heavy equipment to ensure it is in a presentable condition for delivery or pickup.
- Taking pictures and documenting the condition of equipment when customers pick up and return the equipment.
- Organizing and maintaining order of the equipment lot.



### **Warehouse Worker**

#### **The Wooster Brush Company**

Jul 2021 - Feb 2023 (1 year 8 months)

- Packing and sending orders on pallets in a timely manner.
- Exercising safe practice of heavy machinery.
- Making sure orders go out on time.

### **Host / Cashier / Busser / Backwaiter**

#### **Tamarack Junction Steak House**

Apr 2016 - Dec 2017 (1 year 9 months)

Worked various positions at Tamarack Junction casino. Responsibilities included:

- Promptly greeting guests and seating them.
- Responsible for handling cash, accurately ringing up people, and balancing the drawer at the end of each shift.
- Responsible for getting drinks, assisting servers, and clearing tables in a timely manner.
- Backwaiter at Tamarack Steakhouse. Assisted the waiter in a fine dining environment. Responsibilities included, bringing out bread, filling drinks, and resetting tables.

### **Team Member / Shift Manager**

#### **Five Guys Burgers and Fries**

Oct 2014 - Apr 2016 (1 year 7 months)

Team member at Five Guys restaurant. Promoted to shift manager in October of 2014. Responsibilities included:

- Seeing that the crew maintained a positive and upbeat environment
- Opening store
- Managing labor hours through percent of sales vs. employee ratio
- Delegating responsibility through the work flow chart
- Balancing the safe

- Taking customers' orders
- Cooking and preparing food

## Education



### **Truckee Meadows Community College**

Applied Associates in Web Development.

### **Self Study**

Completed "The Complete Web Developer in 2020: Zero to Mastery" course on Udemy. Course content included HTML, CSS, and Javascript. <https://www.udemy.com/course/the-complete-web-developer-zero-to-mastery/>

Completed "The Complete Python Developer in 2020: Zero to Master course" on Udemy. <https://www.udemy.com/course/complete-python-developer-zero-to-mastery/>

Working on a personal website: <https://jamesmacnv.github.io>



### **Zero To Mastery Academy**

## Licenses & Certifications



**Google IT Support Specialization** - Google  
QFTMQHFF5WTN



**Top 10 Skills for Robotics Engineers** - LinkedIn



**Learning Power Automate Desktop for Developers** - LinkedIn



**Process Mining for Robotic Process Automation** - LinkedIn



**Process Discovery for Robotic Process Automation** - LinkedIn



**Intelligent Automation Foundations** - LinkedIn



**Microsoft Power Automate Essential Training** - LinkedIn



**Introducing Robotic Process Automation** - LinkedIn



**What Is Generative AI?** - LinkedIn

## **Skills**

Technical Support • Warehouse Operations • Heavy Equipment • Rentals • Forklift Operation • Basic computer architecture • Operating systems (Windows, Linux) • Remote connection and virtual machines • Customer service • VPNs and proxies