

# James McCann

## Software Developer

Email: [james.mccann97@outlook.com](mailto:james.mccann97@outlook.com)

Mobile: 0466 560 213

Location: Brisbane, QLD

## Key skills

### Proficient in languages:

- **Front end:** HTML, CSS, JavaScript, React, Python.
- **Middleware:** PHP, REST API, JSON, Express.
- **Back-end:** MySQL, SQL, Node.js, Azure, AWS, MongoDB.
- **Engineering:** C++, C#, Java.
- **Frameworks:** MVC with ASP.NET and Laravel.
- **Mobile Dev:** Kotlin, Expo.

### IT Skills Support:

- **Microsoft Enterprise IT ecosystems:** SCCM, Active Directory, Intune, M365 admin, RSAT, Bash Scripting.
- **Remote Support Tools**
- **Networking:** CISCO CCNA training.

## Education

**Bachelor of IT - Double Majoring in Computer Science and IT management** from University of Southern Queensland (UniSQ). Graduated in 2024. GPA of 6.

**Studying a Graduate Certificate in Computer Science** from QUT Online. Graduating late 2025.

**Cert. II in Business** from North Metro TAFE. Graduated 2014.

## Summary

**Coding Portfolio:** <https://jamesmccanncoding.github.io/>

**GitHub:** <https://github.com/JamesMcCannCoding>

Highly motivated and dedicated graduate-level developer with a passion for IT and computer science. Specialising in building full-stack web applications using cutting-edge technologies. Proficient in a wide range of programming languages, with a strong foundation in software development methodologies and best practices. I believe that I possess excellent problem-solving abilities and thrive in collaborative, diverse team environments, consistently delivering high-quality solutions. I am a 2024 graduate from USQ, I am currently pursuing a Postgraduate Certificate in Computer Science through QUT Online.

## Career history

**IT Support Officer** at the CFMEU.

**Contract:** Full-time Permanent.

**Company:** CFMEU Queensland.

June 2024 – Present.

### **Role summary:**

- Lead IT Support Officer for the CFMEU Queensland Branch, overseeing all technical operations and end-user support.
- Maintain enterprise-level IT infrastructure, ensuring reliability, performance, and security across all systems.
- Full stack E-commerce Website Manager.
- Diagnose, troubleshoot and resolve a wide range of IT related issues in a timely manner.
- Maintenance of cloud-based MS Teams call centre.
- Management and maintenance of cloud-based Windows 11 enterprise domain through active directory.
- Manage and maintain physical servers and large LAN network with configuration and patching.
- Assisted with management of security systems ensuring compliance and protection of corporate data assets

### **Key responsibilities:**

- Ensuring IT equipment and systems are always working.
- Preventative maintenance on all IT infrastructure.
- Providing high quality solutions to all IT problems.
- Assisting in management decision making.

**Graduated Year 12**  
from St. Marks Anglican  
Community School.  
Graduated 2014.

**Pass leader** at the University of Southern Queensland.  
*Contract:* Casual/ temporary.  
*Company:* University of Southern Queensland. June  
2023 – November 2023.

## Personal skills

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- Excellent communicator.
- Great interpersonal skills.
- Stout problem solver.
- Passion for learning and personal development.
- Reliable independent worker.
- Proficient in Office 365 suite.
- Strong time management.
- Driven team player.

## Licenses

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- High risk work.
- Basic dogging and rigging.
- Working at heights.
- Working in confined spaces.
- Gas testing.
- Forklift operator.
- Manual drivers.
- EWP Operator.

### Role Summary:

- Hosted weekly PASS (Peer-Assisted-Study-Session) for students attending MGT1101.
- My role involved hosting a zoom session and leading a group of students for 1 hour per week through the semester.
- Tutoring students and providing advice around course work and assessments.

### Key responsibilities:

- Facilitating study sessions.
- Team leadership.
- Encouraging active participation.
- Promoting peer learning.
- Providing academic support.

## Personal Interests

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- Solo games developer: Unreal Engine 5.
- Rugby league.
- Health and fitness.
- E-commerce - website design & software development.

## References

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### Details immediately available upon request.

Current employer: Leanne Butkus – Executive assistant at the CFMEU QLD.

Former employer: Gavin Hammer – General Manager at Nifty Copper Mine.