

# New Taxi Agencies

HES-SO, Big Data Analytics

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### Dataset

Provided by Chris Whong, Urbanist, New York City

Trips and fares taxis in New York City (2013)

2x 12 CSV files (one per month), total of 173'179'759 records

Trips dataset: Taxi identification, start and end time, GPS coordinates

Fares dataset: Taxi identification, start time, amount, payment type, tip



### Goals

In order to open new taxi agencies and increase customer satisfaction (and profit):

- (1) Find the best spots to find customers
- (2) Identify the most profitable spots



## Preprocessing

Removed out of bound GPS coordinates (1.75% of the records)

Removed invalid fares (1% of the records)



# Machine Learning

#### PySpark

K-means, centroids for clusters of best locations for new agencies

#### Customers satisfaction:

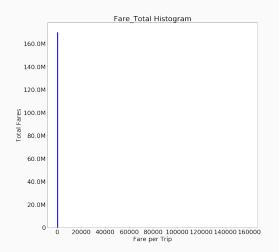
- Using pickups coordinates

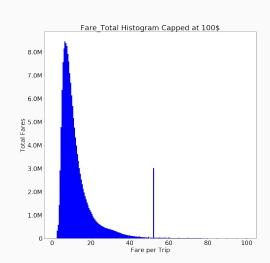
#### Profit:

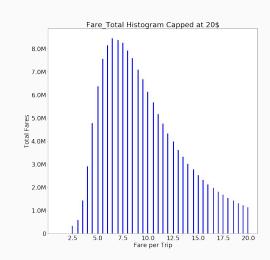
- Using pickups coordinates
- Weighted with fare

### **Machine Learning**

total fare = amount of the fare + surcharge maximum fare: 158'995.8125 \$









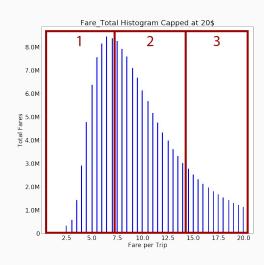
# Optimization

Fare weight: proportionally duplicated records to add attraction

Increased the dataset size of 2'575 %

Sampling fares in groups, example:

- $05.0\$ \rightarrow \text{not cloned}$
- 11.5\$  $\rightarrow$  cloned once
- $20.0\$ \rightarrow 3$  cloned twice





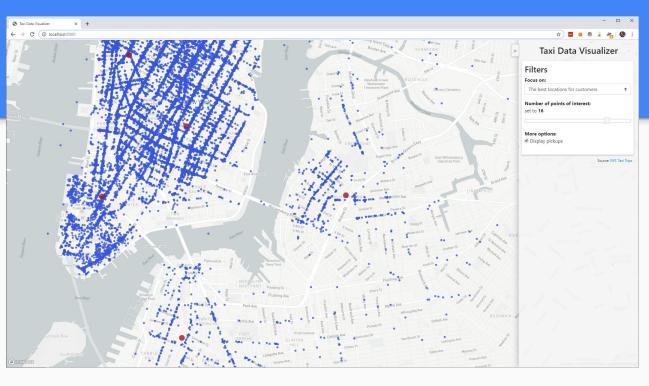
# Testing and evaluation

- Custom softwares for data transformations
- Our own Spark cluster
- Try, Fails and Meta Parameterizing



### Results

Demo time



http://bit.do/nyc-taxis

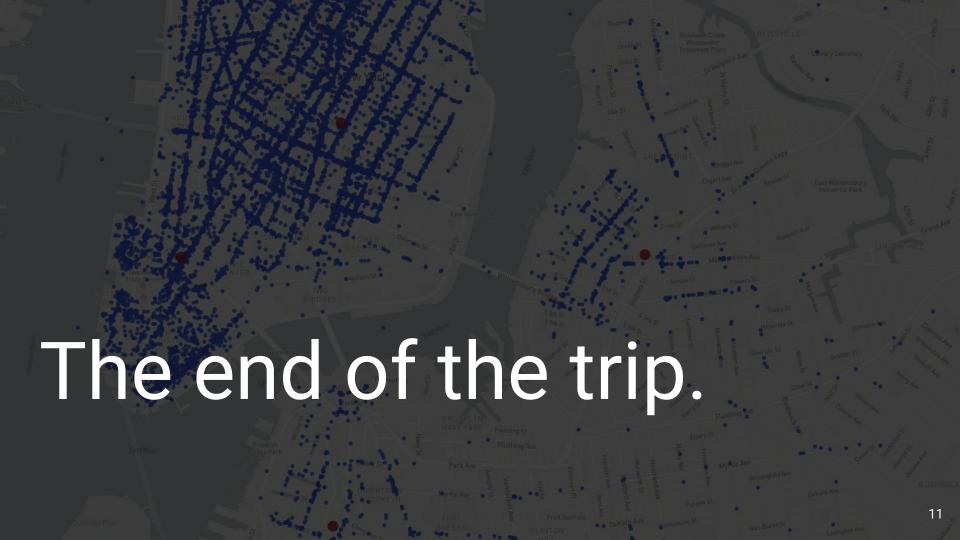


### Conclusion

Best spots for customers are also the most profitable ones:)

#### Next steps:

- More processing time
- Zoom in data
- Prediction
- More data





https://github.com/ZenLulz/hesso-bigdata-analytics