# JAMES MWIHAKI

### COMPUTER SCIENCE STUDENT

# CONTACT □ 9133250030

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16990 West 127 St Olathe, Kansas

## PROGRAMING SKILLS

- C++
- Python
- Unix
- Html
- Power shell
- Java

# EDUCATION

#### Mid American Nazarene

Expected graduation May 2025

- Bachelor of Science in Computer Science
- Minor in Math
- 3.60 Science GPA

# **Olathe East High School**

2018-2021

- GPA: 3.47
- Cross country Fall 2020 and 2021

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• Track and Field Spring 2021 and 2022

# LANGUAGES

English Swahili



#### PROFILE

I am a reliable, self-motivated Computer Science student seeking a Hardware research and development internship with prior internship experience in Information Technology, I'm eager to collaborate with a dynamic team, solve real-world problems, and contribute effectively to your organization's success.

### INTERPERSONAL SKILLS

- · Strong work Ethic
- Empathetic
- Adaptable
- call under pressure
- · Critical thinking
- Leadership

#### WORK EXPERIENCE

# **Information Technology Intern**

Yellow Corporation May 2023 - August 2023

- Worked as a rotation intern gaining hands-on experience in several the IT fields
- · Worked on resolving tickets submitted on service now
- · Received ServiceNow developer training
- Worked with Netscout to identify and resolve network issues
- Worked on the Configuration Management Database to improve the disaster recovery time
- · Maintained network switches and routers
- Repaired laptops screens, keyboards, and trackpads

# **Shift Leader**

Coldstone Creamery May 2020 - May 2023

- · Overseeing and managing the team.
- Kept track of inventory level of ice cream, mix-ins, and other supplies
- maintained open and clear communication with other shift leads
- · Responsible for opening and closing the store
- · Responsible for training new Employees