# Iris Li

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**Summary**

* Extensive experience in designing and developing ILT and eLearning courses
* Strong instructional design and development background
* Track record of successfully developing technical and technical sales courses
* Demonstrated ability to identify and analyze problems and find creative solutions
* Solid knowledge of web technologies and cloud computing
* Good at creating visual components with a keen aesthetic sense
* Strong skills in prioritizing tasks to meet deadlines and achieving a high level of quality
* Self-motivated learner, quick to embrace new concepts and technologies

**Experience**

**VMware Inc, Palo Alto, CA 2016 – 2018** **Senior Curriculum Developer**

* Designed and developed technical selling eLearning courses to enable SEs and partners to whiteboard, demo, technically show value, handle objections. Projects include:
* VMware Operations and Automation Management for Technical Sales
* Vmware vSAN Fundamentals
* Lead the effort from forming the idea to implementing the first paid elearning course
* Created the technical selling development guideline for the elearning course developers

**Oracle Corporation 2009 – 2016 Senior Curriculum Developer**

Designed and developed courses for multiple Oracle products, such as cloud service, Enterprise Service Bus, SOA, web security, etc. All the courses I was responsible for development received above 90% evaluation score for the pilot classes.

**ILT :**

* Rewrote the Oracle Service Bus course to improve the quality of the student's learning experience by using a use-case-driven strategy
* Updated one of Oracle University’s top seller SOA course; redesigned the labs using a scenario-based approach
* Designed and developed a new course for Oracle API Gateway, a product I knew little about and had to learn along the way. Delivered high quality work under tough conditions and changing requirements
* Participated in development of a highly conceptual course that teaches using SOA methodologies to solve business problems, mainly responsible for creating workshop-style case study activities and hands-on product-as-example labs
* Led development of a web services programming course, responsible for communicating with stakeholders, creating the design document and developing the presentations

**eLearning:**

* Created tutorials and demo videos for Oracle cloud services using Camtasia from conception to production
* Worked closely with product managers to create a series of video lectures for Oracle Cloud Learning Subscription
* Created several eStudy courses using Articulate Presenter and Quizmaker
* Participated in developing a framework (based on HTML5, CSS, JQuery and JSON technologies) that generates interactive poster for Oracle products
* Designed, developed and maintain Oracle SOA Suite learning portal on Oracle Learning Library

**Hewlett-Packard 2007 – 2008 Curriculum Developer**

responsible for designing, developing and maintaining technical courseware for HP Server Automation (formerly known as Opsware Server Automation) software

* Designed course outlines, developed student guides, hands-on labs and instructor notes
* Built development lab environment and worked with the delivery team to setup the production lab environment
* Built effective working relationships with engineering team:
  + Worked with engineers to troubleshoot the product problems
  + Participated in product functional specification review meeting
* Worked with multimedia producers to convert ILT to WBT
* Engaged SMEs to create webinars for internal audience
* Contributed to curriculum planning and design of the training templates

**Sun Microsystem Inc. 2001 – 2006 Lead Course Developer/Content Architect**

Designed the outline and managed the development for a series of courses for external customers and internal audiences:

* Participated in needs and tasks analysis
* Gathered the product information from various resources, e.g. meeting with software developers and QA engineers, reading technical documentations and so on
* Managed all aspects of the courseware development process, including communicating regularly with SMEs, the product management and product development team
* Guide SMEs or vendors on the development of instructionally-sound materials

Course Developer, developed WBT courses for Sun Java System Application Server from inception to deployment:

* Designed the user interface and implemented the functionality
* Converted courses into SCORM conformance

Course Developer, contributed to multiple training initiatives:

* Led a joint documentation-training pilot project to define a content model and development process that make doc team and training team share content easily
* Defined Sun's new WBT offering levels and the development process, and evaluated the production tools
* Participated in an evaluation of a vendor's Learning Content Management System

**Netscape Communications Corp. 1998- 2001** **Course Developer**

* Designed and developed multiple web-based courses for iPlanet Process Manager, iPlanet Application Server and Netscape Application Server
* Participated in the development and update of several ILT courses
* Designed, created and maintained the training group’s portal web site

**Technical Background**

Platforms: Windows, Linux, Solaris/UNIX

Technologies: Virtualization technology, cloud computing, Service Oriented Architecture, web services, web security, Java EE, Web 2.0, DITA, SCORM

Languages: XML, HTML5, CSS, JavaScript, Java, XSL/XSLT, SQL

Tools: PowerPoint, Camtasia, Articulate Storyline, PhotoShop, Gimp, Audacity, Arbortext, Confluence, JIRA, Framemaker, Flash, Dreamweaver

**Education**

M.Ed., Instructional Technology, University of Nebraska-Lincoln

B. E., Electronic Engineering, Beijing Information Science and Technology University, China