JAMES YANG

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EXPERIENCES

Warehouse Support and Analyst
Board Game Bliss

📅 May 2019 – April 2020

- Ensured timely dispatch and fulfillment of orders of both online store and in-store shipments for customer
- Reduced error rate of orders to less than 1% and effectively handling order correction for inventory accuracy and customer complaints
- Collaborated with store associates and demonstrated time management under pressure

Seasonal Landscaping Worker
Sunvalley Landscaping Ltd.

📅 June 2016 – August 2019

- Maintained flora, grass, and vegetation of various commercial and residential locales to customer standards
- Worked independently; took initiative and troubleshot any issues that appeared
- Evaluated finished jobs for completion and improvements
- Demonstrated consistent performance under physically demanding conditions

Restaurant Front-End Service Worker
Yummy Dumpling House

📅 Spring 2017

- Received and prepared orders from tables, phone calls, and delivery services
- Used various tools such as POS system, delivery apps and hand-written tickets
- Cleaned the restaurant environment before, during, and after store opening hours
- Processed packages from wholesale distributors and inspected listed items for accuracy and quality

HIGHLIGHTS

- B.Sc. in Computer Science – Software Engineer Program
- Experience with customer service, team collaborations, software design (Agile), self-learning, and satisfying client requirements

EDUCATION

Honours Bachelor of Science
University of Toronto Scarborough Campus

Computer Science – Software Engineer Program
Relevant courses:

- Algorithm Design and Analysis
- Introduction to Software Engineer
- Artificial Intelligence
- Web Programming

SKILLS

Technical Skills
Java, Python, C, C++, HTML+CSS, JavaScript, React, Node.js, SQL, basic Docker, Git, version control, MySQL database tools.

Other Skills
Microsoft Excel, Word, PowerPoint, Adobe Photoshop, Adobe Premiere
Proficient in English and Mandarin

PROJECTS

Airbnb Database System Mimic
CSCC43 Database Systems Course

📅 Summer 2019

- Collaborated in a team environment using GIT, SQL, Java, and MySQL to develop a simulated database application mimicking the Airbnb user experience
- Reviewed and analyzed user requirements to develop specifications for implementation
- Implemented functions features that utilized external API's such as the MySQL java connector to facilitate database setup, access, and query management to reach project goals
- Successfully tested and debugged features with generated test-cases and sample data sets
- Evaluated application performance and functions for continuous improvement