

# JAMES YANG

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📍 Markham, Canada

## EXPERIENCES

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### Warehouse Support and Analyst

Board Game Bliss

📅 May 2019 – April 2020

- Ensured timely dispatch and fulfillment of orders of both online store and in-store shipments for customer
- Reduced error rate of orders to less than 1% and effectively handling order correction for inventory accuracy and customer complaints
- Collaborated with store associates and demonstrated time management under pressure

### Seasonal Landscaping Worker

Sunvalley Landscaping Ltd.

📅 June 2016 – August 2019

- Maintained flora, grass, and vegetation of various commercial and residential locales to customer standards
- Worked independently; took initiative and troubleshoot any issues that appeared
- Evaluated finished jobs for completion and improvements
- Demonstrated consistent performance under physically demanding conditions

### Restaurant Front-End Service Worker

Yummy Dumpling House

📅 Spring 2017

- Received and prepared orders from tables, phone calls, and delivery services
- Used various tools such as POS system, delivery apps and hand-written tickets
- Cleaned the restaurant environment before, during, and after store opening hours
- Processed packages from wholesale distributors and inspected listed items for accuracy and quality

## HIGHLIGHTS

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- B.Sc. in Computer Science – Software Engineer Program
- Experience with customer service, team collaborations, software design (Agile), self-learning, and satisfying client requirements

## EDUCATION

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### Honours Bachelor of Science

University of Toronto Scarborough Campus  
Computer Science – Software Engineer Program  
Relevant courses:

- Algorithm Design and Analysis
- Introduction to Software Engineering
- Artificial Intelligence
- Web Programming

## SKILLS

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### Technical Skills

Java, Python, C, C++, HTML+CSS, JavaScript, React, Node.js, SQL, basic Docker, Git, version control, MySQL database tools.

### Other Skills

Microsoft Excel, Word, PowerPoint, Adobe Photoshop, Adobe Premiere  
Proficient in English and Mandarin

## PROJECTS

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Airbnb Database System Mimic

CSCC43 Database Systems Course

📅 Summer 2019

- Collaborated in a team environment using GIT, SQL, Java, and MySQL to develop a simulated database application mimicking the Airbnb user experience
- Reviewed and analyzed user requirements to develop specifications for implementation
- Implemented functions/features that utilized external API's such as the MySQL java connector to facilitate database setup, access, and query management to reach project goals
- Successfully tested and debugged features with generated test-cases and sample data sets
- Evaluated application performance and functions for continuous improvement