Introduction to Information Retrieval

Introducing ranked retrieval

Ranked retrieval

- Thus far, our queries have all been Boolean.
 - Documents either match or don't.
- Good for expert users with precise understanding of their needs and the collection.
 - Also good for applications: Applications can easily consume 1000s of results.
- Not good for the majority of users.
 - Most users incapable of writing Boolean queries (or they are, but they think it's too much work).
 - Most users don't want to wade through 1000s of results.
 - This is particularly true of web search.

Problem with Boolean search: feast or famine

- Boolean queries often result in either too few (≈0) or too many (1000s) results.
 - Query 1: "standard user dlink 650" \rightarrow 200,000 hits
 - Query 2: "standard user dlink 650 no card found" → 0 hits
- It takes a lot of skill to come up with a query that produces a manageable number of hits.
 - AND gives too few; OR gives too many

Ranked retrieval models

- Rather than a set of documents satisfying a query expression, in ranked retrieval models, the system returns an ordering over the (top) documents in the collection with respect to a query
- Free text queries: Rather than a query language of operators and expressions, the user's query is just one or more words in a human language
- In principle, there are two separate choices here, but in practice, ranked retrieval models have normally been associated with free text queries and vice versa

Feast or famine: not a problem in ranked retrieval

- When a system produces a ranked result set, large result sets are not an issue
 - Indeed, the size of the result set is not an issue
 - We just show the top k (\approx 10) results
 - We don't overwhelm the user
 - Premise: the ranking algorithm works

Scoring as the basis of ranked retrieval

- We wish to return in order the documents most likely to be useful to the searcher
- How can we rank-order the documents in the collection with respect to a query?
- Assign a score say in [0, 1] to each document
- This score measures how well document and query "match".

Query-document matching scores

- We need a way of assigning a score to a query/ document pair
- Let's start with a one-term query
- If the query term does not occur in the document: score should be 0
- The more frequent the query term in the document, the higher the score (should be)
- We will look at a number of alternatives for this

Introduction to Information Retrieval

Introducing ranked retrieval

Introduction to Information Retrieval

Scoring with the Jaccard coefficient

Take 1: Jaccard coefficient

- A commonly used measure of overlap of two sets A and B is the Jaccard coefficient
- jaccard(A,B) = $|A \cap B| / |A \cup B|$
- jaccard(A,A) = 1
- jaccard(A,B) = 0 if $A \cap B = 0$
- A and B don't have to be the same size.
- Always assigns a number between 0 and 1.

Jaccard coefficient: Scoring example

- What is the query-document match score that the Jaccard coefficient computes for each of the two documents below?
- Query: ides of march
- Document 1: caesar died in march
- Document 2: the long march

Issues with Jaccard for scoring

- It doesn't consider term frequency (how many times a term occurs in a document)
 - Rare terms in a collection are more informative than frequent terms
 - Jaccard doesn't consider this information
- We need a more sophisticated way of normalizing for length
 - Later in this lecture, we'll use $|A \cap B|/\sqrt{|A \cup B|}$. . . instead of $|A \cap B|/|A \cup B|$ (Jaccard) for length normalization.

Introduction to Information Retrieval

Scoring with the Jaccard coefficient

Introduction to Information Retrieval

Term frequency weighting

Recall: Binary term-document incidence matrix

	Antony and Cleopatra	Julius Caesar	The Tempest	Hamlet	Othello	Macbeth
Antony	1	1	0	0	0	1
Brutus	1	1	0	1	0	0
Caesar	1	1	0	1	1	1
Calpurnia	0	1	0	0	0	0
Cleopatra	1	0	0	0	0	0
mercy	1	0	1	1	1	1
worser	1	0	1	1	1	0

Each document is represented by a binary vector $\in \{0,1\}^{|V|}$

Term-document count matrices

- Consider the number of occurrences of a term in a document:
 - Each document is a count vector in $\mathbb{N}^{|V|}$: a column below

	Antony and Cleopatra	Julius Caesar	The Tempest	Hamlet	Othello	Macbeth
Antony	157	73	0	0	0	0
Brutus	4	157	0	1	0	0
Caesar	232	227	0	2	1	1
Calpurnia	0	10	0	0	0	0
Cleopatra	57	0	0	0	0	0
mercy	2	0	3	5	5	1
worser	2	0	1	1	1	0

Term-document count matrices

- Consider the number of occurrences of a term in a document:
 - Each document is a count vector in $\mathbb{N}^{|V|}$: a column below

	Antony and Cleopatra	Julius Caesar	The Tempest	Hamlet	Othello	Macbeth
Antony	157	73	0	0	0	0
Brutus	4	157	0	1	0	0
Caesar	232	227	0	2	1	1
Calpurnia	0	10	0	0	0	0
Cleopatra	57	0	0	0	0	0
mercy	2	0	3	5	5	1
worser	2	0	1	1	1	0

Bag of words model

- Vector representation doesn't consider the ordering of words in a document
- John is quicker than Mary and Mary is quicker than
 John have the same vectors

- This is called the bag of words model.
- In a sense, this is a step back: The positional index was able to distinguish these two documents
 - We will look at "recovering" positional information later on
 - For now: bag of words model

Term frequency tf

- The term frequency $tf_{t,d}$ of term t in document d is defined as the number of times that t occurs in d.
- We want to use tf when computing query-document match scores. But how?
- Raw term frequency is not what we want:
 - A document with 10 occurrences of the term is more relevant than a document with 1 occurrence of the term.
 - But not 10 times more relevant.
- Relevance does not increase proportionally with term frequency.

NB: frequency = count in IR

Log-frequency weighting

The log frequency weight of term t in d is

$$w_{t,d} = \begin{cases} 1 + \log_{10} tf_{t,d}, & \text{if } tf_{t,d} > 0 \\ 0, & \text{otherwise} \end{cases}$$

Score for a document-query pair: sum over terms t in both q and d:

• score =
$$\sum_{t \in q \cap d} (1 + \log t f_{t,d})$$

The score is 0 if none of the query terms is present in the document.

Log-frequency weighting

The log frequency weight of term t in d is

$$w_{t,d} = \begin{cases} 1 + \log_{10} tf_{t,d}, & \text{if } tf_{t,d} > 0 \\ 0, & \text{otherwise} \end{cases}$$

- $0 \to 0, 1 \to 1, 2 \to 1.3, 10 \to 2, 1000 \to 4$, etc.
- Score for a document-query pair: sum over terms t in both q and d:

• score =
$$\sum_{t \in q \cap d} (1 + \log t f_{t,d})$$

The score is 0 if none of the query terms is present in the document.

Introduction to Information Retrieval

Term frequency weighting

Introduction to Information Retrieval

(Inverse) Document frequency weighting

Document frequency

- Rare terms are more informative than frequent terms
 - Recall stop words
- Consider a term in the query that is rare in the collection (e.g., arachnocentric)
- A document containing this term is very likely to be relevant to the query arachnocentric
- → We want a high weight for rare terms like arachnocentric.

Document frequency, continued

- Frequent terms are less informative than rare terms
- Consider a query term that is frequent in the collection (e.g., high, increase, line)
- A document containing such a term is more likely to be relevant than a document that doesn't
- But it's not a sure indicator of relevance.
- → For frequent terms, we want positive weights for words like high, increase, and line
- But lower weights than for rare terms.
- We will use document frequency (df) to capture this.

idf weight

- df_t is the <u>document</u> frequency of t: the number of documents that contain t
 - df_t is an inverse measure of the informativeness of t
 - $df_t \leq N$
- We define the idf (inverse document frequency) of t
 by

$$idf_t = \log_{10} (N/df_t)$$

• We use $\log (N/df_t)$ instead of N/df_t to "dampen" the effect of idf.

Will turn out the base of the log is immaterial.

idf example, suppose N = 1 million

term	df_t	idf _t
calpurnia	1	
animal	100	
sunday	1,000	
fly	10,000	
under	100,000	
the	1,000,000	

$$idf_t = log_{10} (N/df_t)$$

There is one idf value for each term t in a collection.

Effect of idf on ranking

- Question: Does idf have an effect on ranking for oneterm queries, like
 - iPhone

Effect of idf on ranking

- Question: Does idf have an effect on ranking for oneterm queries, like
 - iPhone
- idf has no effect on ranking one term queries
 - idf affects the ranking of documents for queries with at least two terms
 - For the query capricious person, idf weighting makes occurrences of capricious count for much more in the final document ranking than occurrences of person.

Collection vs. Document frequency

 The collection frequency of t is the number of occurrences of t in the collection, counting multiple occurrences.

Example:

Word	Collection frequency	Document frequency
insurance	10440	3997
try	10422	8760

Which word is a better search term (and should get a higher weight)?

Introduction to Information Retrieval

(Inverse) Document frequency weighting

Introduction to Information Retrieval

tf-idf weighting

tf-idf weighting

 The tf-idf weight of a term is the product of its tf weight and its idf weight.

$$\mathbf{w}_{t,d} = (1 + \log t \mathbf{f}_{t,d}) \times \log_{10}(N/d\mathbf{f}_t)$$

- Best known weighting scheme in information retrieval
 - Note: the "-" in tf-idf is a hyphen, not a minus sign!
 - Alternative names: tf.idf, tf x idf
- Increases with the number of occurrences within a document
- Increases with the rarity of the term in the collection

Final ranking of documents for a query

$$Score(q,d) = \sum_{t \in q \cap d} tf.idf_{t,d}$$

Binary \rightarrow count \rightarrow weight matrix

	Antony and Cleopatra	Julius Caesar	The Tempest	Hamlet	Othello	Macbeth
Antony	5.25	3.18	0	0	0	0.35
Brutus	1.21	6.1	0	1	0	0
Caesar	8.59	2.54	0	1.51	0.25	0
Calpurnia	0	1.54	0	0	0	0
Cleopatra	2.85	0	0	0	0	0
mercy	1.51	0	1.9	0.12	5.25	0.88
worser	1.37	0	0.11	4.15	0.25	1.95

Each document is now represented by a real-valued vector of tf-idf weights $\in \mathbb{R}^{|V|}$

Introduction to Information Retrieval

tf-idf weighting

Introduction to Information Retrieval

The Vector Space Model (VSM)

Documents as vectors

- Now we have a |V|-dimensional vector space
- Terms are axes of the space
- Documents are points or vectors in this space
- Very high-dimensional: tens of millions of dimensions when you apply this to a web search engine
- These are very sparse vectors most entries are zero

Queries as vectors

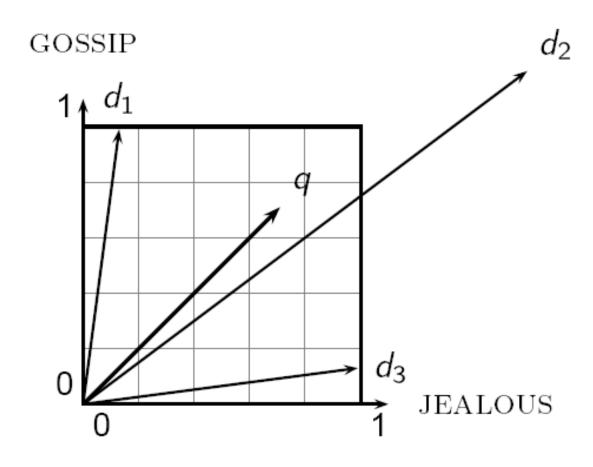
- Key idea 1: Do the same for queries: represent them as vectors in the space
- Key idea 2: Rank documents according to their proximity to the query in this space
- proximity = similarity of vectors
- proximity ≈ inverse of distance
- Recall: We do this because we want to get away from the you're-either-in-or-out Boolean model
- Instead: rank more relevant documents higher than less relevant documents

Formalizing vector space proximity

- First cut: distance between two points
 - (= distance between the end points of the two vectors)
- Euclidean distance?
- Euclidean distance is a bad idea . . .
- ... because Euclidean distance is large for vectors of different lengths.

Why distance is a bad idea

The Euclidean distance between q and $\overrightarrow{d_2}$ is large even though the distribution of terms in the query \overrightarrow{q} and the distribution of terms in the document \overrightarrow{d}_2 are very similar.



Use angle instead of distance

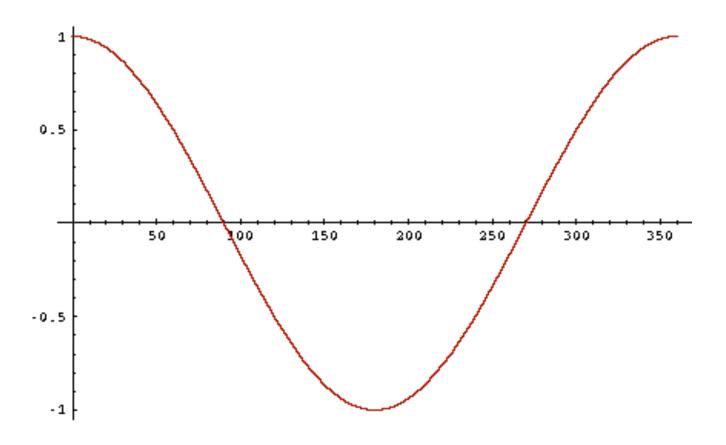
- Thought experiment: take a document d and append it to itself. Call this document d'.
- "Semantically" d and d' have the same content
- The Euclidean distance between the two documents can be quite large
- The angle between the two documents is 0, corresponding to maximal similarity.

 Key idea: Rank documents according to angle with query.

From angles to cosines

- The following two notions are equivalent.
 - Rank documents in <u>decreasing</u> order of the angle between query and document
 - Rank documents in <u>increasing</u> order of cosine(query,document)
- Cosine is a monotonically decreasing function for the interval [0°, 180°]

From angles to cosines



But how – and why – should we be computing cosines?

Length normalization

- A vector can be (length-) normalized by dividing each of its components by its length for this we use the L_2 norm: $\|\vec{x}\|_2 = \sqrt{\sum_i x_i^2}$
- Dividing a vector by its L₂ norm makes it a unit (length) vector (on surface of unit hypersphere)
- Effect on the two documents d and d' (d appended to itself) from earlier slide: they have identical vectors after length-normalization.
 - Long and short documents now have comparable weights

cosine(query,document)

Dot product
$$\cos(\vec{q}, \vec{d}) = \frac{\vec{q} \cdot \vec{d}}{|\vec{q}||\vec{d}|} = \frac{\vec{q}}{|\vec{q}|} \cdot \frac{\vec{d}}{|\vec{d}|} = \frac{\sum_{i=1}^{|V|} q_i d_i}{\sqrt{\sum_{i=1}^{|V|} q_i^2} \sqrt{\sum_{i=1}^{|V|} d_i^2}}$$

 q_i is the tf-idf weight of term i in the query d_i is the tf-idf weight of term i in the document

 $\cos(\vec{q}, \vec{d})$ is the cosine similarity of \vec{q} and \vec{d} ... or, equivalently, the cosine of the angle between \vec{q} and \vec{d} .

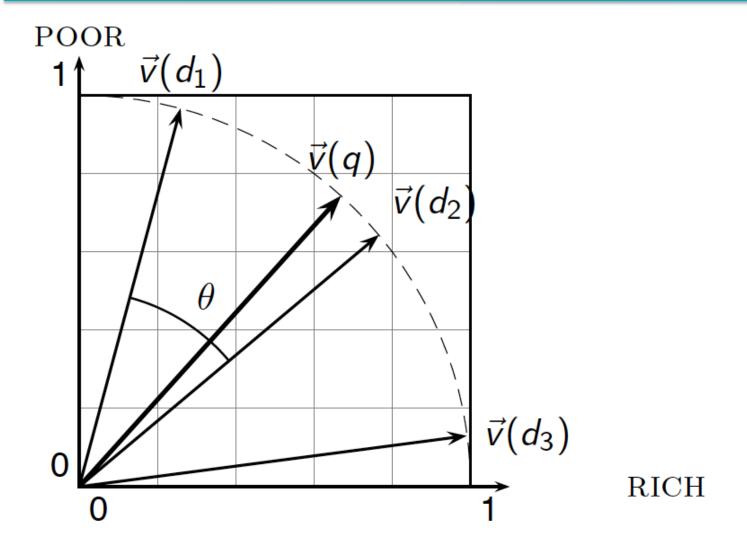
Cosine for length-normalized vectors

For length-normalized vectors, cosine similarity is simply the dot product (or scalar product):

$$\cos(\vec{q}, \vec{d}) = \vec{q} \cdot \vec{d} = \sum_{i=1}^{|V|} q_i d_i$$

for q, d length-normalized.

Cosine similarity illustrated



Cosine similarity amongst 3 documents

How similar are

the novels

SaS: Sense and

Sensibility

PaP: Pride and

Prejudice, and

WH: Wuthering

Heights?

term	SaS	PaP	WH
affection	115	58	20
jealous	10	7	11
gossip	2	0	6
wuthering	0	0	38

Term frequencies (counts)

Note: To simplify this example, we don't do idf weighting.

3 documents example contd.

Log frequency weighting

After length normalization

term	SaS	PaP	WH
affection	3.06	2.76	2.30
jealous	2.00	1.85	2.04
gossip	1.30	0	1.78
wuthering	0	0	2.58

term	SaS	PaP	WH
affection	0.789	0.832	0.524
jealous	0.515	0.555	0.465
gossip	0.335	0	0.405
wuthering	0	0	0.588

```
cos(SaS,PaP) \approx
0.789 \times 0.832 + 0.515 \times 0.555 + 0.335 \times 0.0 + 0.0 \times 0.0 \approx 0.94
cos(SaS,WH) \approx 0.79
cos(PaP,WH) \approx 0.69
```

Why do we have cos(SaS,PaP) > cos(SAS,WH)?

Introduction to Information Retrieval

The Vector Space Model (VSM)

Introduction to **Information Retrieval**

Calculating tf-idf cosine scores in an IR system

tf-idf weighting has many variants

Term frequency		Document frequency		Normalization		
n (natural)	$tf_{t,d}$	n (no)	1	n (none)	1	
I (logarithm)	$1 + \log(tf_{t,d})$	t (idf)	$\log \frac{N}{\mathrm{df_t}}$	c (cosine)	$\frac{1}{\sqrt{w_1^2 + w_2^2 + \dots + w_M^2}}$	
a (augmented)	$0.5 + \frac{0.5 \times tf_{t,d}}{max_t(tf_{t,d})}$	p (prob idf)	$\max\{0,\log \frac{N-\mathrm{df}_t}{\mathrm{df}_t}\}$	u (pivoted unique)	1/u	
b (boolean)	$\begin{cases} 1 & \text{if } \operatorname{tf}_{t,d} > 0 \\ 0 & \text{otherwise} \end{cases}$			b (byte size)	$1/\mathit{CharLength}^{lpha}$, $lpha < 1$	
L (log ave)	$\frac{1 + \log(\operatorname{tf}_{t,d})}{1 + \log(\operatorname{ave}_{t \in d}(\operatorname{tf}_{t,d}))}$					

Columns headed 'n' are acronyms for weight schemes.

Why is the base of the log in idf immaterial?

tf-idf weighting has many variants

Term frequency		Document frequency		Normalization		
n (natural)	$tf_{t,d}$	n (no)	1	n (none)	1	
	$1 + \log(tf_{t,d})$	t (idf)	$\log \frac{N}{\mathrm{df_t}}$	c (cosine)	$\frac{1}{\sqrt{w_1^2 + w_2^2 + \dots + w_M^2}}$	
a (augmented)	$0.5 + \frac{0.5 \times tf_{t,d}}{max_t(tf_{t,d})}$	p (prob idf)	$\max\{0,\log \frac{N-\mathrm{df}_t}{\mathrm{df}_t}\}$	u (pivoted unique)	1/u	
b (boolean)	$\begin{cases} 1 & \text{if } \operatorname{tf}_{t,d} > 0 \\ 0 & \text{otherwise} \end{cases}$			b (byte size)	$1/\mathit{CharLength}^{lpha}, \ lpha < 1$	
L (log ave)	$\frac{1 + \log(\operatorname{tf}_{t,d})}{1 + \log(\operatorname{ave}_{t \in d}(\operatorname{tf}_{t,d}))}$					

Weighting may differ in queries vs documents

- Many search engines allow for different weightings for queries vs. documents
- SMART Notation: denotes the combination in use in an engine, with the notation ddd.qqq, using the acronyms from the previous table
- A very standard weighting scheme is: Inc.ltc
- Document: logarithmic tf (l as first character), no idf and cosine normalization
 A bad idea?
- Query: logarithmic tf (l in leftmost column), idf (t in second column), cosine normalization ...

tf-idf example: Inc.ltc

Document: car insurance auto insurance

Query: best car insurance

Term	Query					Document			Prod		
	tf- raw	tf-wt	df	idf	wt	n' liz e	tf-raw	tf-wt	wt	n' liz e	
auto	0	0	5000	2.3	0	0	1	1	1	0.52	0
best	1	1	50000	1.3	1.3	0.34	0	0	0	0	0
car	1	1	10000	2.0	2.0	0.52	1	1	1	0.52	0.27
insurance	1	1	1000	3.0	3.0	0.78	2	1.3	1.3	0.68	0.53

Exercise: what is *N*, the number of docs?

Doc length =
$$\sqrt{1^2 + 0^2 + 1^2 + 1.3^2} \approx 1.92$$

Score =
$$0+0+0.27+0.53 = 0.8$$

Computing cosine scores

```
CosineScore(q)
     float Scores[N] = 0
  2 float Length[N]
  3 for each query term t
    do calculate w_{t,q} and fetch postings list for t
         for each pair(d, tf<sub>t,d</sub>) in postings list
         do Scores[d] += w_{t,d} \times w_{t,q}
  6
     Read the array Length
     for each d
  8
     do Scores[d] = Scores[d]/Length[d]
     return Top K components of Scores[]
 10
```

Summary – vector space ranking

- Represent the query as a weighted tf-idf vector
- Represent each document as a weighted tf-idf vector
- Compute the cosine similarity score for the query vector and each document vector
- Rank documents with respect to the query by score
- Return the top K (e.g., K = 10) to the user

Introduction to **Information Retrieval**

Calculating tf-idf cosine scores in an IR system

Introduction to Information Retrieval

Using many features to determine relevance

Integrating multiple features to determine relevance

- Modern systems especially on the Web use a great number of features:
 - Arbitrary useful features not a single unified model
 - Log frequency of query word in anchor text?
 - Query word in color on page?
 - # of images on page?
 - # of (out) links on page?
 - PageRank of page?
 - URL length?
 - URL contains "~"?
 - Page edit recency?
 - Page length?
- The *New York Times* (2008-06-03) quoted Amit Singhal as saying Google was using over 200 such features.

How to combine features to assign a relevance score to a document?

- Given lots of relevant features...
- You can continue to hand-engineer retrieval scores
- Or, you can build a classifier to learn weights for the features
 - Requires: labeled training data
 - This is the "learning to rank" approach, which has become a hot area in recent years
 - I only provide an elementary introduction here

Simple example: Using classification for ad hoc IR

- Collect a training corpus of (q, d, r) triples
 - Relevance r is here binary (but may be multiclass, with 3–7 values)
 - Document is represented by a feature vector
 - $\mathbf{x} = (\alpha, \omega)$ α is cosine similarity, ω is minimum query window size
 - ω is the the shortest text span that includes all query words
 - Query term proximity is a very important new weighting factor
 - Train a machine learning model to predict the class r of a documentquery pair

example	docID	query	cosine score	ω	judgment
Φ_1	37	linux operating system	0.032	3	relevant
Φ_2	37	penguin logo	0.02	4	nonrelevant
Φ_3	238	operating system	0.043	2	relevant
Φ_4	238	runtime environment	0.004	2	nonrelevant
Φ_5	1741	kernel layer	0.022	3	relevant
Φ_6	2094	device driver	0.03	2	relevant
Φ_7	3191	device driver	0.027	5	nonrelevant

Simple example: Using classification for ad hoc IR

A linear score function is then:

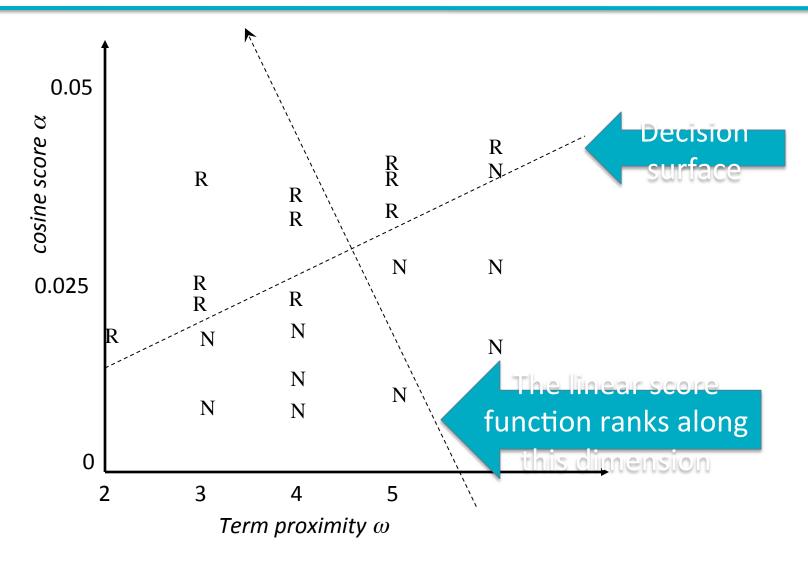
$$Score(d, q) = Score(\alpha, \omega) = a\alpha + b\omega + c$$

And the linear classifier would be:

Decide relevant if
$$Score(d, q) > \theta$$

... just like when we were doing text classification

Simple example: Using classification for ad hoc IR



Introduction to Information Retrieval

Using many features to determine relevance

Introduction to Information Retrieval

Evaluating search engines

Measures for a search engine

- How fast does it index
 - Number of documents/hour
 - (Average document size)
- How fast does it search
 - Latency as a function of index size
- Expressiveness of query language
 - Ability to express complex information needs
 - Speed on complex queries
- Uncluttered UI
- Is it free?

Measures for a search engine

- All of the preceding criteria are measurable: we can quantify speed/size
 - we can make expressiveness precise
- The key measure: user happiness
 - What is this?
 - Speed of response/size of index are factors
 - But blindingly fast, useless answers won't make a user happy
- Need a way of quantifying user happiness with the results returned
 - Relevance of results to user's information need

Evaluating an IR system

- An information need is translated into a query
- Relevance is assessed relative to the information need not the query
- E.g., <u>Information need</u>: I'm looking for information on whether drinking red wine is more effective at reducing your risk of heart attacks than white wine.
- Query: wine red white heart attack effective
- You evaluate whether the doc addresses the information need, not whether it has these words

Evaluating ranked results

- Evaluation of a result set:
 - If we have
 - a benchmark document collection
 - a benchmark set of queries
 - assessor judgments of whether documents are relevant to queries

Then we can use Precision/Recall/F measure as before

- Evaluation of ranked results:
 - The system can return any number of results
 - By taking various numbers of the top returned documents (levels of recall), the evaluator can produce a precisionrecall curve

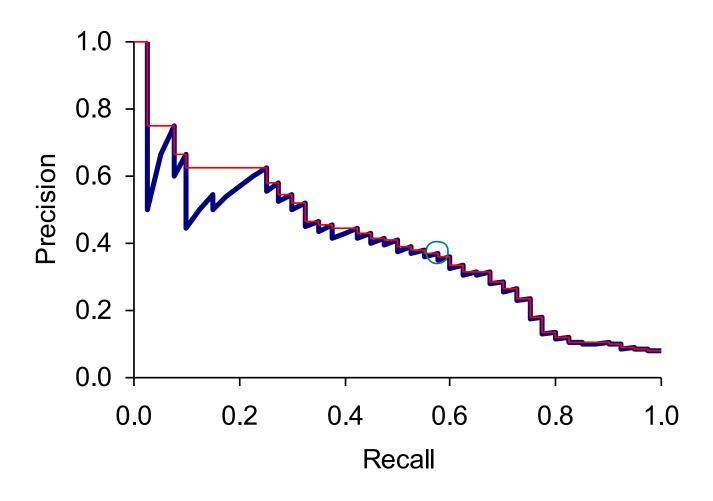
Recall/Precision

R P

- 1 R
- **2** N
- **3** N
- 4 R
- 5 R
- 6 N
- **7** R
- 8 N
- 9 N
- **10** N

Assume 10 rel docs in collection

A precision-recall curve

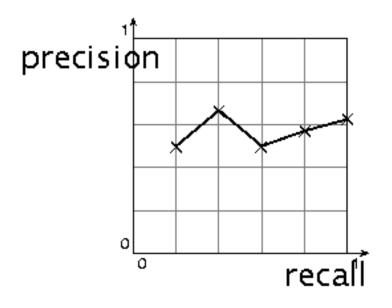


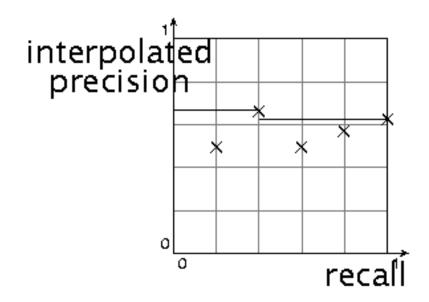
Averaging over queries

- A precision-recall graph for one query isn't a very sensible thing to look at
- You need to average performance over a whole bunch of queries.
- But there's a technical issue:
 - Precision-recall calculations place some points on the graph
 - How do you determine a value (interpolate) between the points?

Interpolated precision

- Idea: If locally precision increases with increasing recall, then you should get to count that...
- So you use the max of precisions to right of value



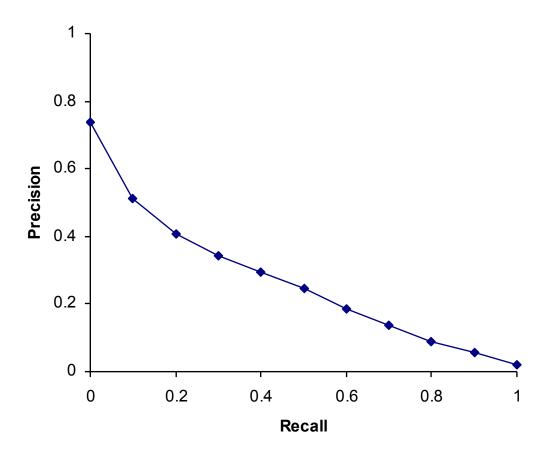


Evaluation

- Graphs are good, but people want summary measures!
 - Precision at fixed retrieval level
 - Precision-at-k: Precision of top k results
 - Perhaps appropriate for most of web search: all people want are good matches on the first one or two results pages
 - But: averages badly and has an arbitrary parameter of k
 - 11-point interpolated average precision
 - The standard measure in the early TREC competitions: you take the precision at 11 levels of recall varying from 0 to 1 by tenths of the documents, using interpolation (the value for 0 is always interpolated!), and average them
 - Evaluates performance at all recall levels

Typical (good) 11 point precisions

SabIR/Cornell 8A1 11pt precision from TREC 8 (1999)



Two current evaluation measures...

- R-precision
 - If have known (though perhaps incomplete) set of relevant documents of size Rel, then calculate precision of top Rel docs returned
 - Perfect system could score 1.0.

Two current evaluation measures...

- Mean average precision (MAP)
 - AP: Average of the precision value obtained for the top k documents, each time a relevant doc is retrieved
 - Avoids interpolation, use of fixed recall levels
 - Does weight most accuracy of top returned results
 - MAP for set of queries is arithmetic average of APs
 - Macro-averaging: each query counts equally

Introduction to Information Retrieval

Evaluating search engines

Introduction to Information Retrieval

Web search

Brief (non-technical) history

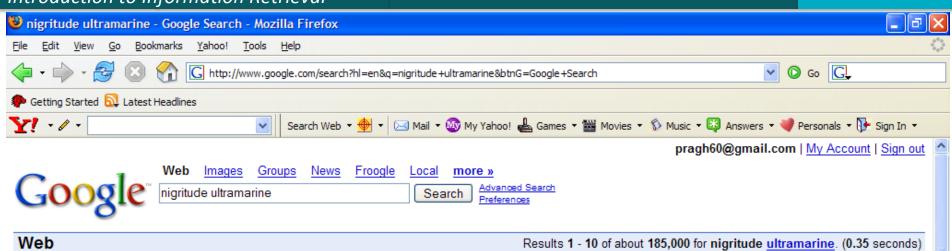
- Early keyword-based engines ca. 1995–1997
 - Altavista, Excite, Infoseek, Inktomi, Lycos
 - Often not very good IR

- Paid search ranking: Goto (morphed into Overture.com → Yahoo!)
 - Your search ranking depended on how much you paid
 - Auction for keywords: <u>casino</u> was expensive!

Brief (non-technical) history

- 1998+: Link-based ranking pioneered by Google
 - Blew away all early engines save Inktomi
 - Great user experience in search of a business model
 - Meanwhile Goto/Overture's annual revenues were nearing \$1 billion
- Result: Google added paid search "ads" to the side, independent of search results
 - Yahoo followed suit, acquiring Overture (for paid placement) and Inktomi (for search)
- 2005+: Google gains search share, dominating in Europe and very strong in North America
 - Some strong regional players: Yandex (Russia), Baidu (China)
 - 2009: Yahoo! and Microsoft propose combined paid search offering

Introduction to Information Retrieval



Anil Dash: Nigritude Ultramarine

Do me a favor: Link to this post with the phrase **Nigritude Ultramarine**. ... Just placed a link to your **Nigritude Ultramarine** article on my weblog. Cheers! ... www.dashes.com/anil/2004/06/04/nigritude_ultra - 101k - Mar 1, 2006 -

Cached - Similar pages

Nigritude Ultramarine FAQ

Nigritude Ultramarine FAQ - frequently asked questions about **nigritude ultramarine** and the realted SEO contest.

www.nigritudeultramarines.com/ - 59k - Cached - Similar pages

SEO contest - Wikipedia, the free encyclopedia

The **nigritude ultramarine** competition by SearchGuild is widely acclaimed as ... Comparison of search results for **nigritude ultramarine** during and after the ...

en.wikipedia.org/wiki/Nigritude_ultramarine - 37k - Cached - Similar pages

Slashdot | How To Get Googled, By Hook Or By Crook

The current 3rd result showcases the "Nigritude Ultramarine Fighting Force" who ... When discussing nigritude ultramarine [slashdot.org] it is important to ... slashdot.org/article.pl?sid=04/05/09/1840217 - 110k - Cached - Similar pages

The Nigritude Ultramarine Search Engine Optimization Contest

It's sweeping the web -- or at least search engine optimizers -- a new contest to rank tops for the term **nigritude ultramarine** on Google.

searchenginewatch.com/sereport/article.php/3360231 - 57k - Cached - Similar pages

Sponsored Links

Business Blogging Seminar

Coming to L.A. March 16 Top bloggers reveal key techniques www.blogbusinesssummit.com Los Angeles, CA

Full-Time SEO & SEM Jobs

Find companies big & small hiring full-time SEO & SEM pros right now CareerBuilder.com

SEO Contests

Information on SEO Contests like the Nigritude Ultramarine contest.

www.seo-contests.com/

The SEO Book

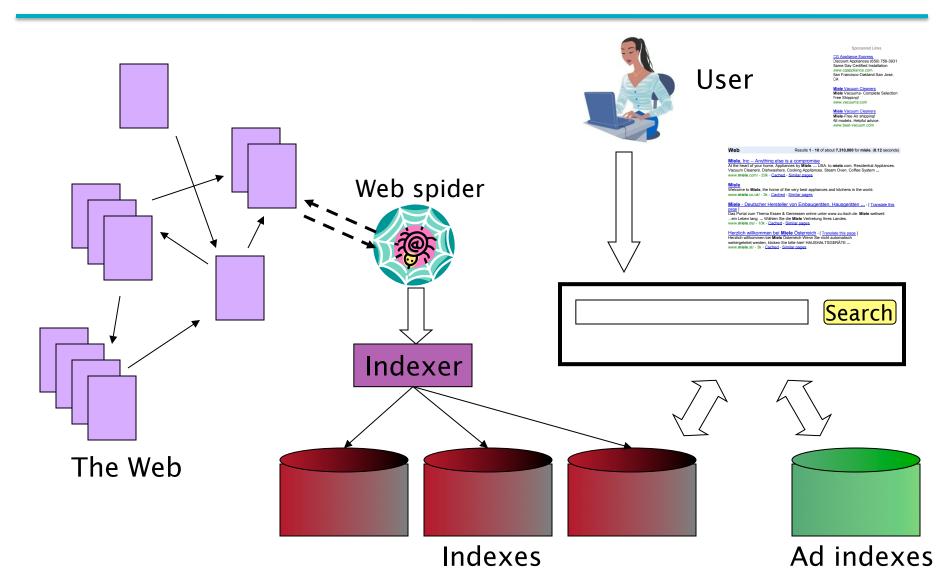
Nigritude Ultramarine & SEO secrets Fun, free, raw, & different.

www.seobook.com

Ultramarine - Companion

Music - Dance - Electronic Overstock.com

Web search basics



User Needs

- Need [Brod02, RL04]
 - <u>Informational</u> want to learn about something (~40% / 65%)

Low hemoglobin

Navigational – want to go to that page (~25% / 15%)

United Airlines

- <u>Transactional</u> want to do something (web-mediated) (~35% / 20%)
 - Access a service

Seattle weather

Downloads

Mars surface images

Shop

Canon S410

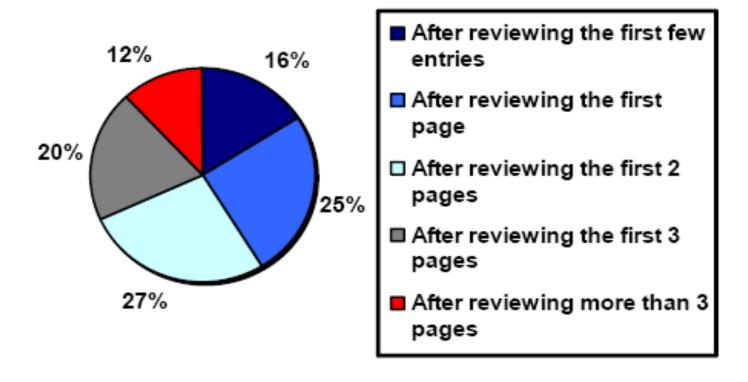
- Gray areas
 - Find a good hub

Car rental Brasil

Exploratory search "see what's there"

How far do people look for results?

"When you perform a search on a search engine and don't find what you are looking for, at what point do you typically either revise your search, or move on to another search engine? (Select one)"



(Source: <u>iprospect.com</u> WhitePaper_2006_SearchEngineUserBehavior.pdf)

Users' empirical evaluation of results

- Quality of pages varies widely
 - Relevance is not enough
 - Other desirable qualities (not traditional IR!!)
 - Content: Trustworthy, diverse, non-duplicated, well maintained
 - Web readability: display correctly & fast
 - No annoyances: pop-ups, etc
- Precision vs. recall
 - On the web, recall seldom matters
- What matters
 - Precision at 1? Precision above the fold?
 - Comprehensiveness must be able to deal with obscure queries
 - Recall matters when the number of matches is very small
- User perceptions may be unscientific, but are significant over a large aggregate

Users' empirical evaluation of engines

- Relevance and validity of results
- UI Simple, no clutter, error tolerant
- Trust Results are objective
- Coverage of topics for polysemic queries
- Pre/Post process tools provided
 - Mitigate user errors (auto spell check, search assist,...)
 - Explicit: Search within results, more like this, refine ...
 - Anticipative: related searches
- Deal with idiosyncrasies
 - Web specific vocabulary (#lcot, C#, +Chris)
 - Impact on stemming, spell-check, etc.
 - Web addresses typed in the search box

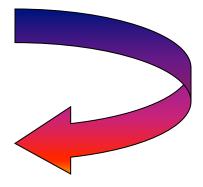
The trouble with paid search ads ...

- It costs money. What's the alternative?
- Search Engine Optimization:
 - "Tuning" your web page to rank highly in the algorithmic search results for select keywords
 - Alternative to paying for placement
 - Thus, intrinsically a marketing function
- Performed by companies, webmasters and consultants ("Search engine optimizers" -- SEOs) for their clients
- Some perfectly legitimate, some very shady

Simplest forms

- First generation engines relied heavily on tf-idf
 - The top-ranked pages for the query maui resort were the ones containing the most maui's and resort's
- SEOs responded with dense repetitions of chosen terms
 - e.g., maui resort maui resort maui resort
 - Often, the repetitions would be in the same color as the background of the web page
 - Repeated terms got indexed by crawlers
 - But not visible to humans on browsers

Pure word density cannot be trusted as an IR signal



Adversarial IR

- Search engines have responded to this in many ways:
 - Quality/spam detection measures on pages
 - Use of other metrics such as link analysis, user votes
- But it's a fundamentally new world:
 - Before, we assumed that the documents just existed independently, and we could build an IR system for them
 - Now, the documents are being changed in ways that attempt to maximize their ranking in search results
- Adversarial IR: the unending (technical) battle between SEO's and web search engines
 - For more see: http://airweb.cse.lehigh.edu/

Introduction to Information Retrieval

Web search