

# Jameshia Gross

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Portfolio



## Skills

- Management
- Teamwork
- Resiliency
- **Web Development Languages:** C#, HTML, JavaScript, and CSS
- **Web Development Frameworks:** ASP.NET, MVC, and Bootstrap
- **Web Development Libraries:** Axios, React, and jQuery

## Experience

June 2024 - PRESENT

### **Magellan Health, St. Louis, Mo. – *Customer Experience Associate***

- Updating multiple websites on a daily basis with customer info to assist with there Mental health.
- Implementing excellent time management to keep customer reviews at exceeding expectations.
- Working with teams, through the application teams to work efficiently and remotely on customer's needs.

January 2022 - June 2024

### **Pizza Hut, St.Louis, Mo. – *Manager***

- Worked side by side with peers and subordinates to deliver quality customer service and quality products to regular customers.
- Managed paperwork and money drops to ensure proper allocation of funds and quality of food was up to standard.

June 2018 - February 2022

### **US Army, Alaska – *Motor Sergeant***

- Properly trained and placed associated/ subordinates on work assignments suitable for their capabilities, which raised morale and increased the ability to achieve maintenance goals.
- Ordered parts and consumable materials with 100% accuracy ensuring time, labor, and costs were properly allocated.

## Education

May 2024 - Current

**Ranken Tech, St.Louis Mo.** - *AWD Associates Degree*

January 2022 - May 2024

**Ranken Tech, St.Louis Mo.** - *HVAC Associates Degree*