

# James Huff

Paris, Kentucky 40361

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## Professional Summary

I am a motivated web developer and software engineering professional with a versatile skill set that allows me to work effectively with both my hands and programming. Experienced in creating and maintaining projects, troubleshooting issues, and deploying solutions.

Currently pursuing a BS in Software Engineering, I bring strong problem-solving skills, effective communication, and a commitment to continuous learning to any team. My knowledge of the software development lifecycle (SDLC) enhances my project management abilities, process improvement skills, and quality assurance practices.

I am comfortable working in collaborative environments but excel in independent roles where I can fully leverage my diverse skill set and self-motivation, making me a valuable and adaptable candidate for various industries.

## Education

BS in Software Engineering

Southern New Hampshire University, Online | Expected Graduation: Spring 2027

## Web Development Courses

Capella University, Online | 1 Year

- Developed and maintained databases and managed user permissions
- Completed coursework for CompTIA A+, including remote machine management and OS installations
- Studied the software development lifecycle (SDLC) and gained understanding of Wi-Fi and Bluetooth operations

## Core Competencies

- Exceptional Communication: Adept at explaining complex concepts in a clear and concise manner, ensuring understanding across diverse audiences.
- Team Collaboration: Proven track record of working effectively within dynamic and inclusive teams, fostering a cooperative and productive environment.
- Advanced Problem-Solving: Strong analytical skills with a proven ability to troubleshoot, debug, and implement effective solutions.
- High Adaptability: Quick learner who rapidly assimilates new technologies and methodologies, staying ahead of industry trends.
- Efficient Time Management: Skilled in organizing and prioritizing tasks to meet deadlines while maintaining high quality standards.
- Innovative Creativity: Experienced in designing user-centric and visually appealing solutions that enhance user experience and engagement.

## Technical Proficiencies

- Programming Languages: JavaScript, TypeScript
- Web Technologies: HTML, CSS, React.js, Node.js, Express.js
- Databases: MySQL, MongoDB, MariaDB, PostgreSQL
- Tools & Platforms: Git, Visual Studio Code, Netlify
- Other Skills: Microsoft Office Suite, Windows OS
- Self-Learning: Advanced concepts in modern development and server setup

## Professional Experience

### Freelance Developer

*Self-Employed, Paris, KY | October 2024 – Present*

- Engaged in the design and development of user-friendly interfaces as part of learning projects.

- Implemented responsive layouts to ensure compatibility across various devices, enhancing my understanding of frontend development.
- Focused on improving visual appeal and functionality through hands-on projects.
- Experimented with deploying solutions using different platforms to gain practical deployment experience.
- Continuously developed practical skills through self-directed learning and personal projects, with an emphasis on mastering new technologies and techniques.

## Sporting Goods Associate

*Walmart, Paris, KY | February 2024 – October 2024*

- Delivered exceptional customer service, assisting customers with product selection, information, and recommendations for sporting goods and outdoor equipment.
- Managed inventory, ensuring accurate stock levels, timely restocking, and maintaining attractive displays to enhance customer shopping experiences.
- Processed transactions, returns, and exchanges efficiently, utilizing the point of sale (POS) system to ensure accuracy and customer satisfaction.
- Coordinated special orders for customers, following up to ensure timely delivery and complete satisfaction.
- Utilized the National Instant Criminal Background Check System (NICS) to conduct background checks and sell firearms legally, ensuring compliance with federal regulations and Walmart's policies.
- Maintained up-to-date knowledge of store policies, procedures, and safety guidelines to provide accurate information and ensure a safe shopping environment.
- Trained new associates in department procedures and customer service best practices, fostering a collaborative and efficient team environment.

## Insurance Producer

*Self-Employed, Paris, KY | September 2020 – December 2023*

- Guided clients through a comprehensive range of insurance policy options, ensuring they understood the benefits and coverage details, fostering trust and transparency.

- Conducted thorough needs assessments to tailor insurance solutions that met individual client requirements and financial goals.
- Enhanced problem-solving skills by addressing a variety of client concerns, including claims issues and policy adjustments.
- Managed client portfolios, ensuring timely policy renewals and maintaining up-to-date records.
- Negotiated with insurance carriers to secure the best rates and coverage options for clients.
- Provided ongoing support and consultation, educating clients about new insurance products and industry changes.
- Developed and maintained strong relationships with clients, resulting in high client satisfaction and retention rates.

## Customer Service Representative

*Amazon.com, Winchester, KY | January 2019 – September 2020*

- Efficiently managed a high volume of customer inquiries, ensuring accurate and timely resolution.
- Utilized various technical tools to assist customers effectively and enhance their experience.
- Adapted to fast-paced environments, quickly learning new tools and processes.
- Part of the pioneering team for Amazon HBS inquiries, scheduling professional installations and other services for customers' homes.
- Handled sensitive customer information within the account-change department, de-escalating tense situations and providing satisfactory resolutions for account-related issues.

## Assembler

*Walmart, Paris, KY |*

*January 2018 – September 2019*

- Assembled various products and displays according to store layouts and guidelines.

- Ensured all assembled items met quality standards and were ready for customer use.
- Managed inventory levels, tracking parts and supplies for assembly tasks.
- Collaborated with team members to set up new displays and rearrange existing ones.
- Provided exceptional customer service by assisting with product assembly inquiries and ensuring satisfaction.