Unnormalised fields:

service_id, employee_id, time_spent, dropoff_date, dropoff_time, work_required, milage, next_service, emp_name, emp_phone, grade, registration, make, model, date_of_manufacture, customer_id, cust_name, cust_email, cust_phoneno

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1st Normal Form:

SERVICE (*service_id, dropoff_date, dropoff_time, work_required, milage, next_service, registration, make, model, date_of_manufacture, customer_id, cust_forenames, cust_surname, cust_email, cust_phoneno)

EMPLOYEE (*#service_id, *employee_id, emp_forenames, emp_surname, emp_phone, grade, time_spent)

2nd Normal Form:

SERVICE (*service_id, dropoff_date, dropoff_time, work_required, milage, next_service, registration, make, model, date_of_manufacture, customer_id, cust_forenames, cust_surname, cust_email, cust_phoneno)

SERVICEEMPLOYEE (*#service_id, *#employee_id, time_spent)

EMPLOYEE (*employee_id, emp_forenames, emp_surname, emp_phone, grade)

3rd Normal Form:

SERVICE (*service_id, dropoff_date, dropoff_time, work_required, milage, next_service, #registration, #customer_id)

SERVICEEMPLOYEE (*#service_id, *#employee_id, time_spent)

EMPLOYEE (*employee_id, emp_forenames, emp_surname, emp_phone, grade)

CUSTOMER (*customer_id, cust_forenames, cust_surname, cust_email, cust_phoneno)

CAR (*registration, make, model, date_of_manufacture)

EMPLOYEEAVIABILITY (*aviability_id, #employee_id, unavailable_from, unavailable_to)