

JAMES KENT

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SUMMARY

Results-oriented software and systems developer with a foundation in full-stack development, automation, and systems optimization. Seeking to transition to a role to leverage coding, problem-solving, and automation skills to develop impactful applications and infrastructure.

EXPERIENCE

SOFTWARE / IT LEAD, HELMS HOME CARE

AUGUST 2023 – PRESENT

- Develops and maintains software applications for internal business use alongside various system administration tasks.
- Developed an internally hosted full-stack map application for accessing and editing nurse information, with location tracking, category filtering, and tools for finding nearby nurses with driving times and distances. Utilized by the Care Coordination department to efficiently assess coverage, manage scheduling, and ensure patient care needs are met.
- Identifies systems and processes for automation and improvement to enhance business operations.

GUIDEWIRE DEVELOPER TRAINING, GENSPARK

APRIL 2023 – JUNE 2023

- Gained hands-on experience in configuration and integration within the Guidewire platform, on Policy Center.
- Worked on applications using proprietary software tools and the Gosu programming language.

TEACHER'S ASSISTANT, EAST CAROLINA UNIVERSITY

AUGUST 2021 – DECEMBER 2021

- Reviewed and assessed student assignments for the Principles of Programming Languages course, covering Python, Haskell, Prolog, and Finite Automata.

OFFICE ASSISTANT, KENSON KIDS

JANUARY 2018 – NOVEMBER 2020

- Provided IT support, resolving issues related to computer hardware and LAN access.

EDUCATION

BACHELOR'S DEGREE IN COMPUTER SCIENCE, ECU

AUGUST 2018 – MAY 2022

SKILLS

LANGUAGES

JavaScript, Java, C#, Python, SQL, PowerShell, VBA (Visual Basic for Applications), HTML, CSS

TOOLS

Git, VS Code, Docker, Visual Studio, Postman, Windows, pgAdmin 4

TECHNOLOGIES

Node.js, Full-stack Web Development, Automation Scripts, Google Maps Platform, REST APIs, Electron, Microsoft Graph SDK, Entra ID, Active Directory, React, Vite, Next.js

OTHER

Troubleshooting, Systems Optimization, Process Automation, Software Development, Software Integration, Problem Solving, System Administration, Software Support