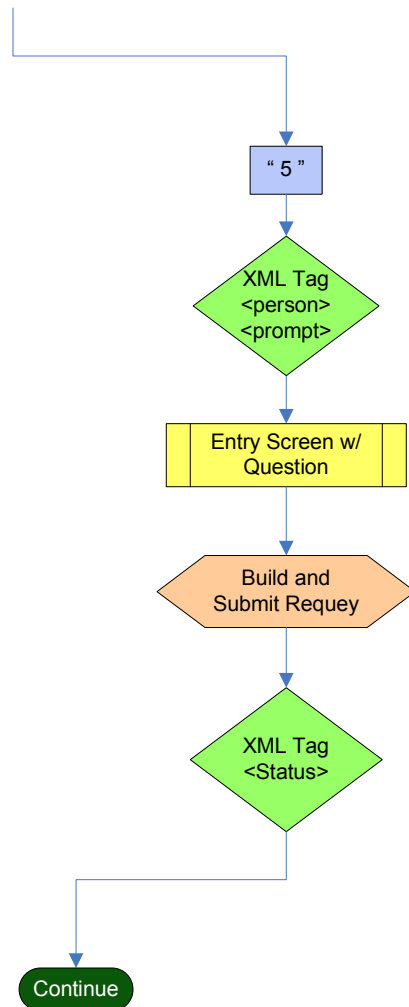


Veratad Technologies, LLC
Sample Entry Process Flow: Multiple Record Return Resolution



Hint: Ambiguous Return indicates that multiple Returns match the information input and additional information is needed to further qualify the returns.

Each Return is accompanied by a question in the <person><prompt> tag, the answer to which will identify which Return to use.

Present a second entry screen containing the question found in the <person><prompt> tags. Submit a new query along with the added information obtained through the answer provided and submit re-query.