

JOHN-PAUL AKHATOR

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SUMMARY

Motivated and adaptable Computer Science student with experience in front-end web development and a strong background in customer relations. Adept at using technical skills to enhance user experiences and solve problems efficiently. Excellent communication abilities with a proven track record of building positive relationships with customers, ensuring satisfaction, and resolving inquiries. Passionate about delivering exceptional service in fast-paced environments and eager to bring both technical expertise and customer-centric skills to any required position.

EDUCATION

- **BACHELOR OF COMPUTER SCIENCE UNIVERSITY OF PRINCE EDWARD ISLAND**
CHARLOTTETOWN, PE
2025- 2028

SKILLS

- Excellent communication and interpersonal skills.
- Microsoft Excel and Spreadsheet
- Excellent analytical and problem-solving.
- Strong knowledge of computer systems.

EXPERIENCE.

- **MOBILE CARE** | Charlottetown PE | 2024 - Present

Assisted customers in selecting the best screen protectors and phone cases tailored to their needs, providing expert guidance based on product features and device compatibility

Maintained a clean and organized workspace, adhering to safety protocols while working with delicate electronics and accessories.

Demonstrated excellent customer service by offering personalized recommendations, ensuring customers made informed decisions that enhanced their device protection.

- **FreeLance Web-Developer** | 2023 - current

I design, develop, and maintain front-end websites, ensuring optimal user experience and functionality.

Provided exceptional customer support by addressing inquiries related to promotions, pricing, and website functionality, ensuring customers received accurate and helpful information