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All statements we make about our estimated and projected costs, expenses, cash flows, growth rates and financial results are forward-looking statements. In addition, our plans and objectives for future operations, growth initiatives, product plans and product strategies are forward-looking statements.

There are various factors, risks and uncertainties that may cause Jamf's actual results to differ materially from those that we expected in any forward-looking statements. These factors and risks are set forth in the documents Jamf files with U.S. Securities and Exchange Commission (SEC). These documents are publicly available on the SEC's website at www.sec.gov or on Jamf's website at ir.jamf.com.

Forward-looking statements are not guarantees of future performance and you should not place undue reliance on them. Jamf is under no obligation to update any forward-looking statements made in this presentation, except as required by law.





20 Nashville **24**

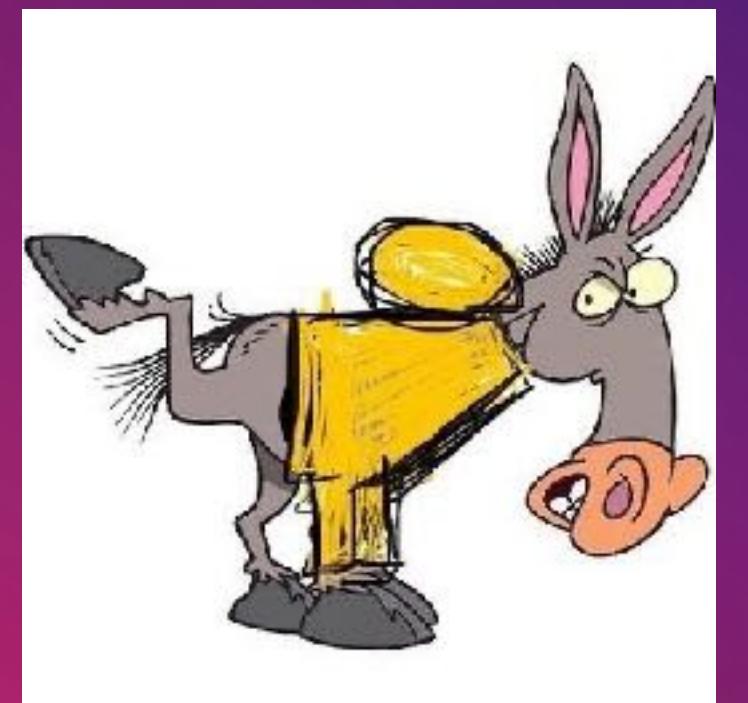
Cloud with a chance of
Jamf



Ben Toms

Principal Software Engineer @ Jamf





macmule



Cloud with a chance of Jamf

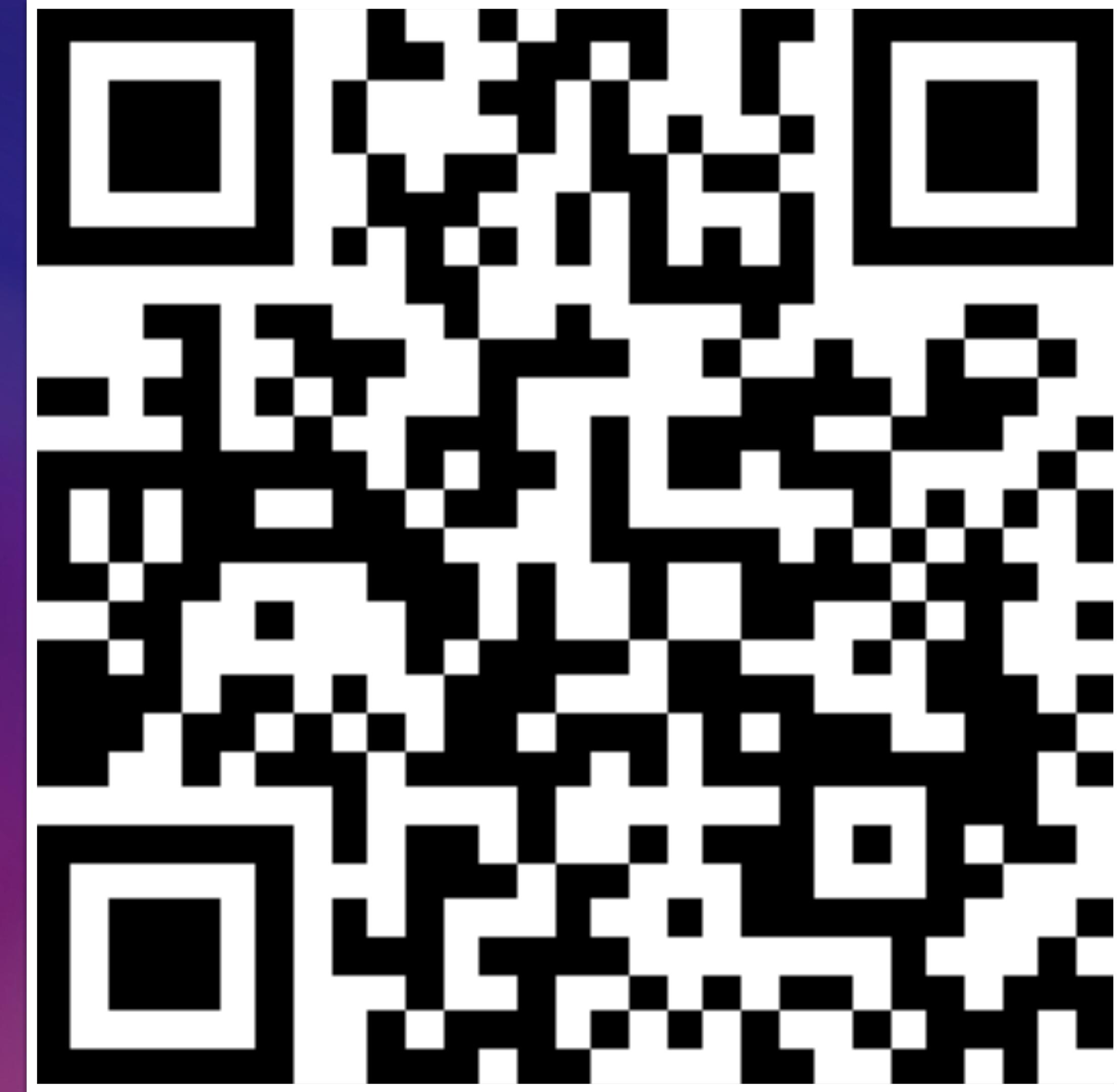
History

Migration options

Recap

Next steps





<https://jamf.it/la9Ar>



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History



In the beginning....

The screenshot shows a web-based inventory management system. At the top, there's a navigation bar with links for Inventory, Management, Logs, Settings, and a search bar labeled "Search JSS Topics". Below the navigation bar is a user profile section with a "Logout" button. The main content area displays a search result with the message "1 Result (0.00 seconds)". A table lists one result:

Username	Real Name	Email Address	Department	Building	Room	Phone	Position	Model				
btoms	Ben Toms	ben.toms@.com	Group IT	Lakeside		6206	Apple Mac Infrastructure Analyst	13-inch MacBook Pro (2011)	Details	Logs	Autorun	Delete



Edit Computer Inventory Collection**

https://jss.0.com:8443/InventoryCollection.html?id=0&o=u

Reader

Computers Mobile Devices Users btoms ▾

Computer Inventory Collection

General Software

Collect local user accounts
Collect UIDs, usernames, full names, and home directory paths for local user accounts

- Include home directory sizes**
- Include hidden system accounts**

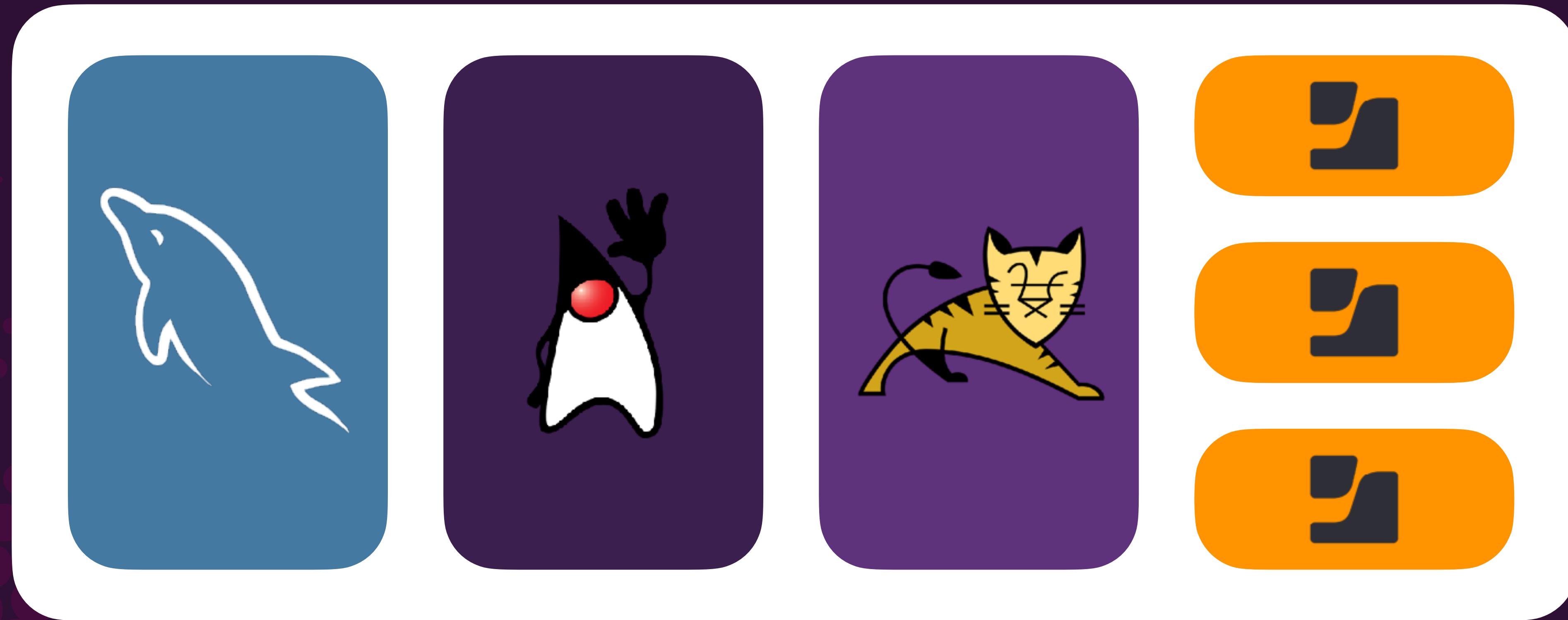
Collect printers
Collect names, models, URIs, and locations of mapped printers

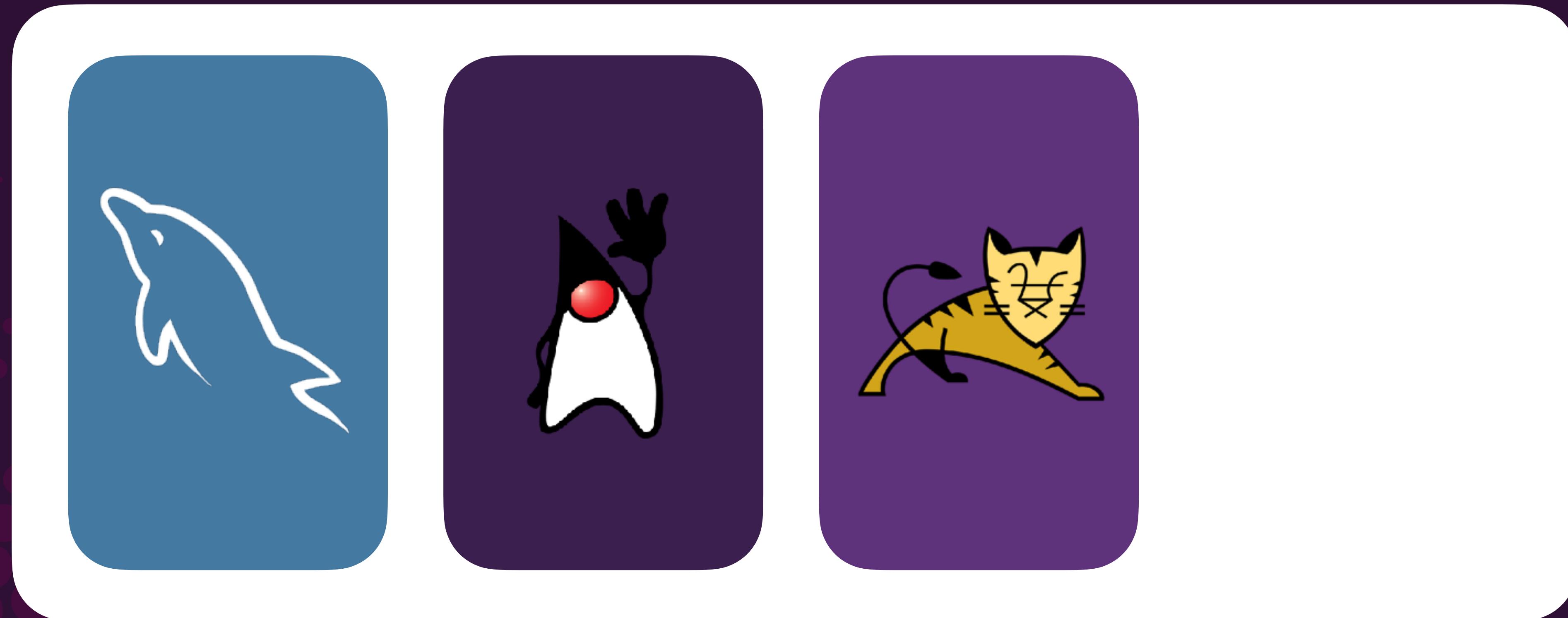
- Collect active services**
Collect a list of services running on computers
- Collect last backup date/time for managed mobile devices that are synced to computers**
- Collect user and location information from LDAP**
Collect user and location information from the LDAP server when inventory is updated
- Collect package receipts**
Collect a list of packages installed or cached using the Casper Suite, or installed by Installer.app or Software Update
- Collect available software updates**
Collect a list of available software updates

Cancel Save



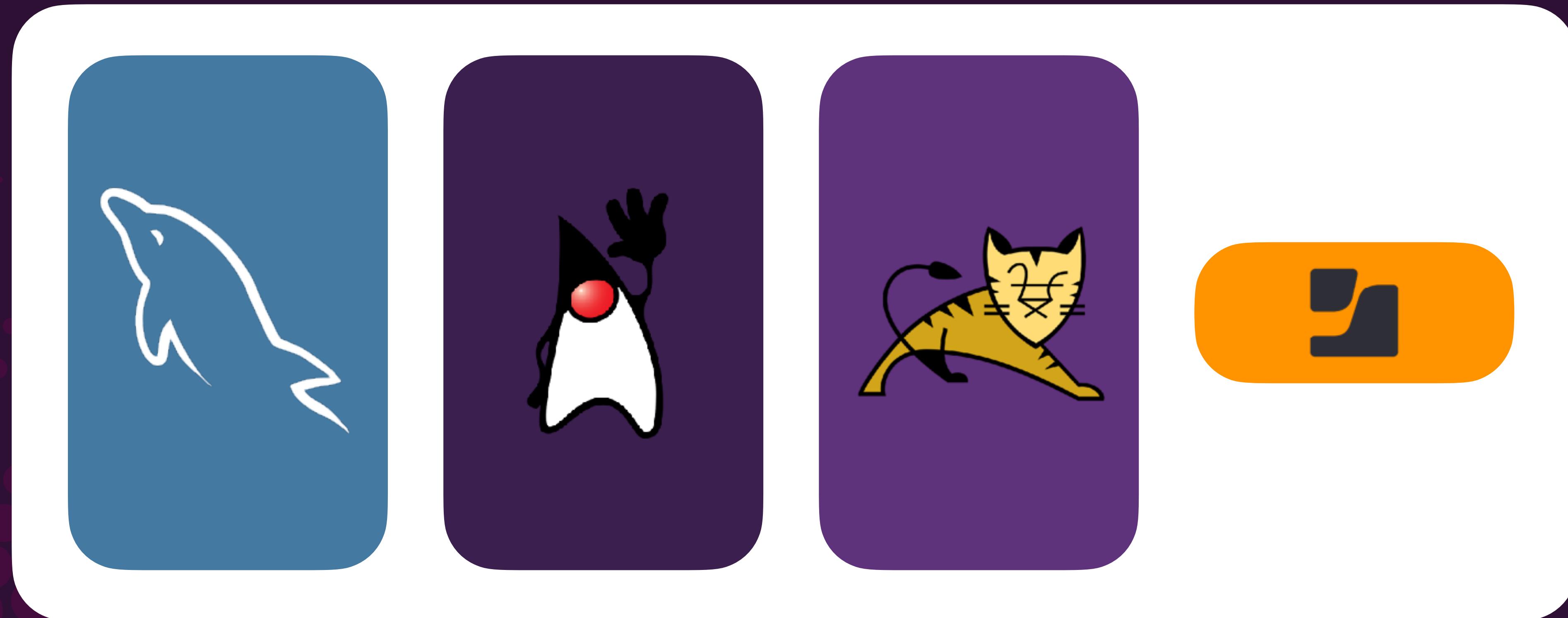
JAMF NATION
user conference
OCTOBER 21-23, 2014 MINNEAPOLIS, MN





<https://some.example.com/>

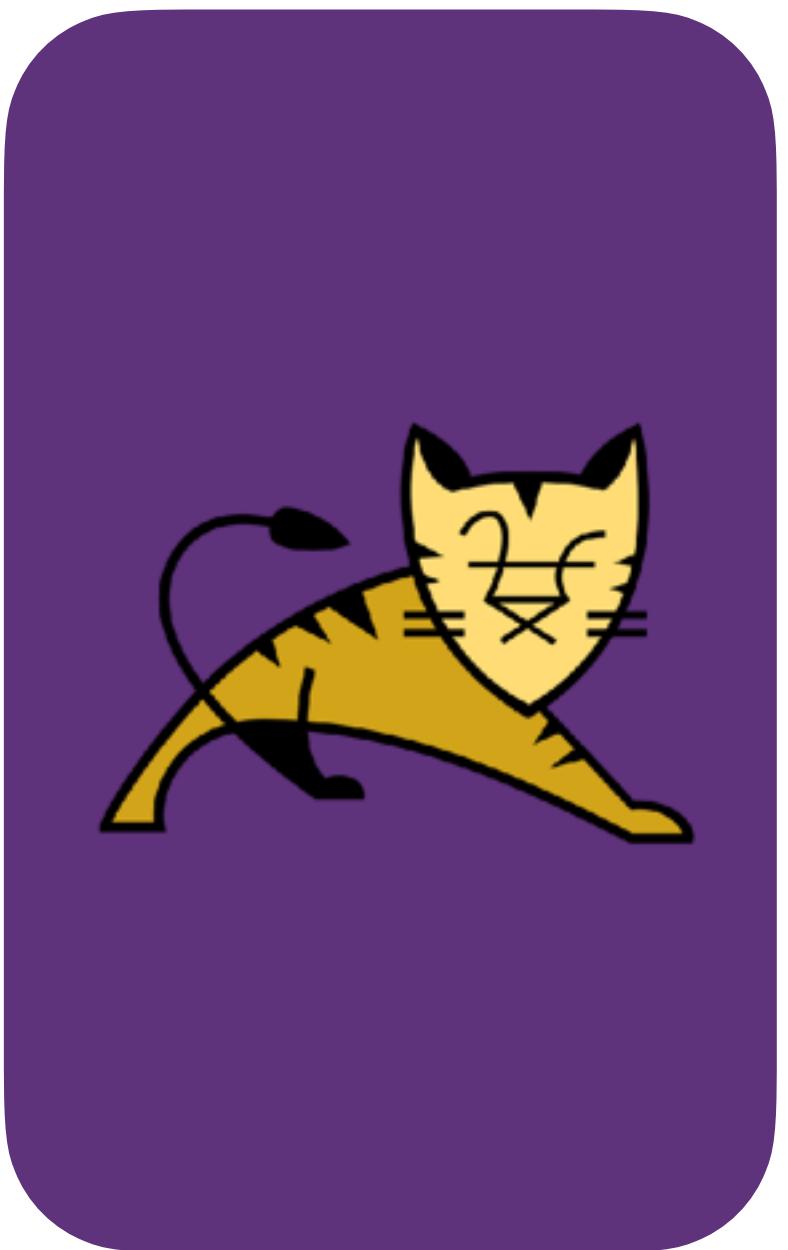
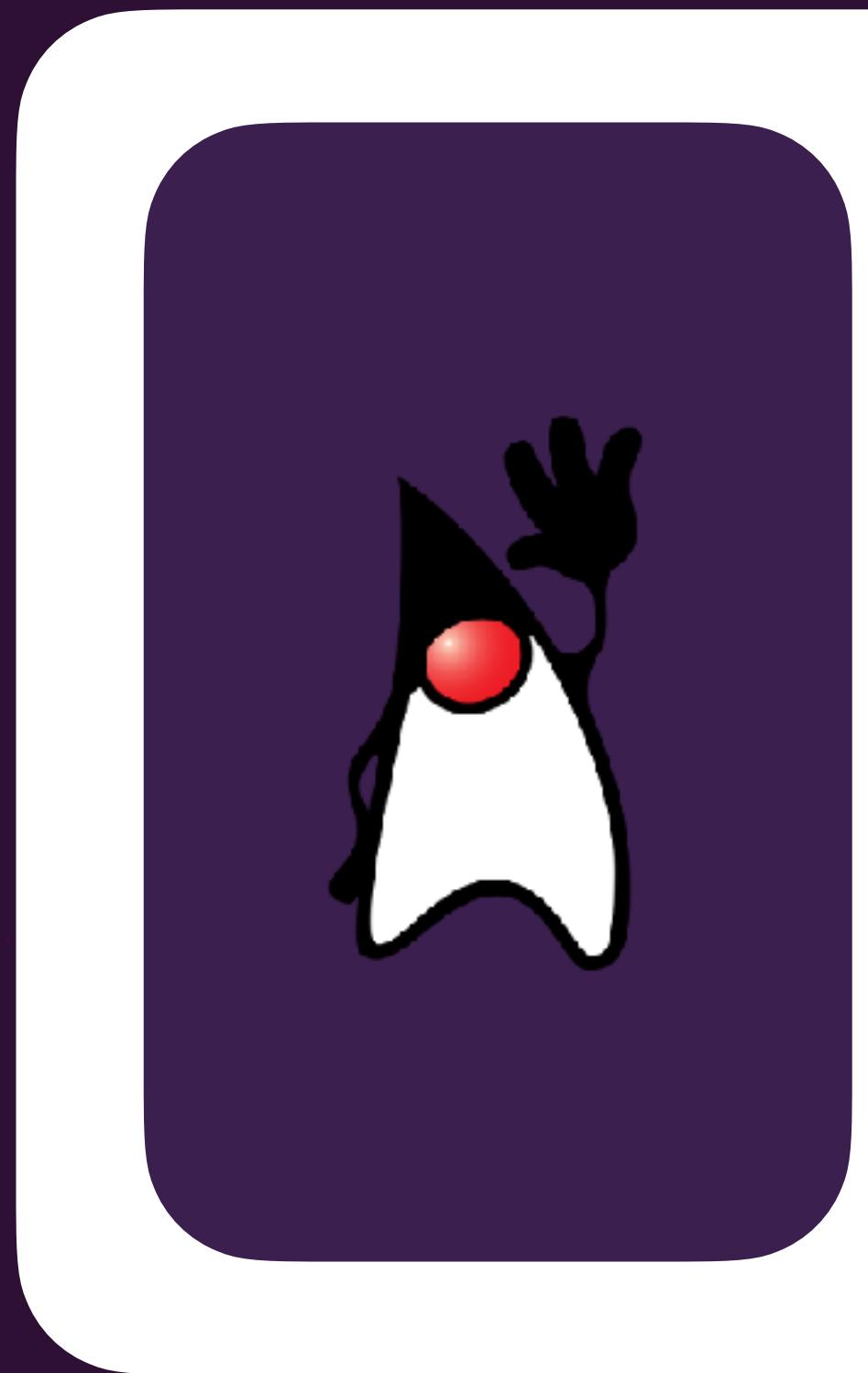
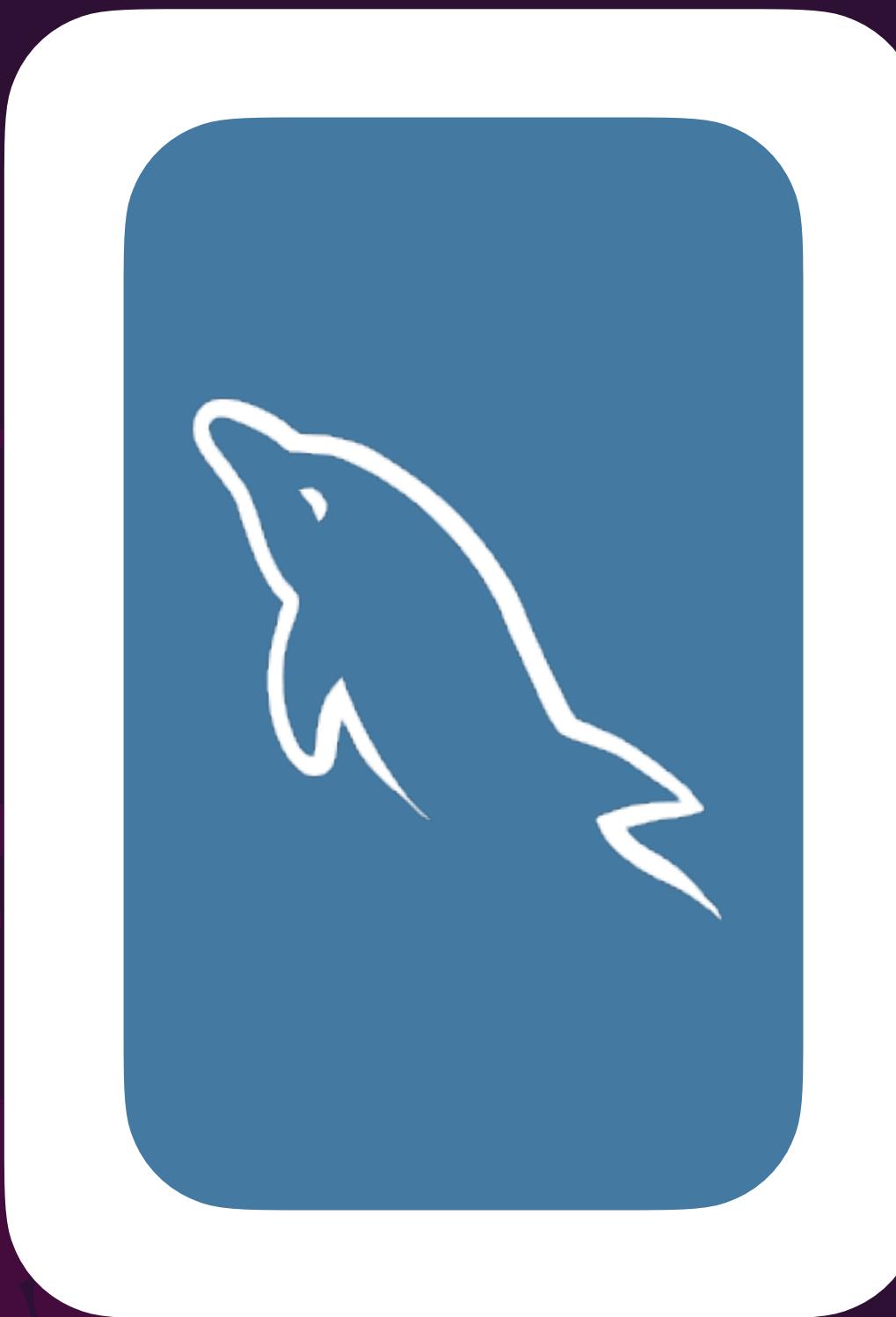


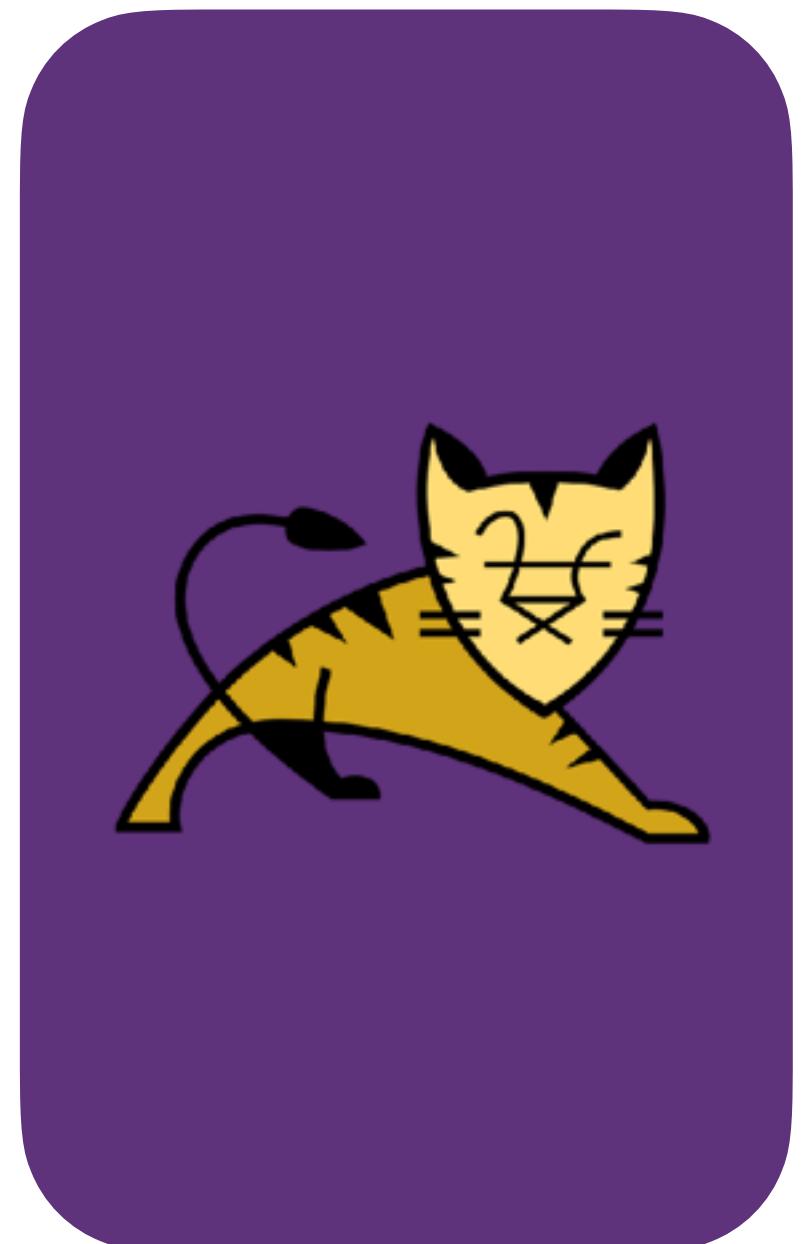
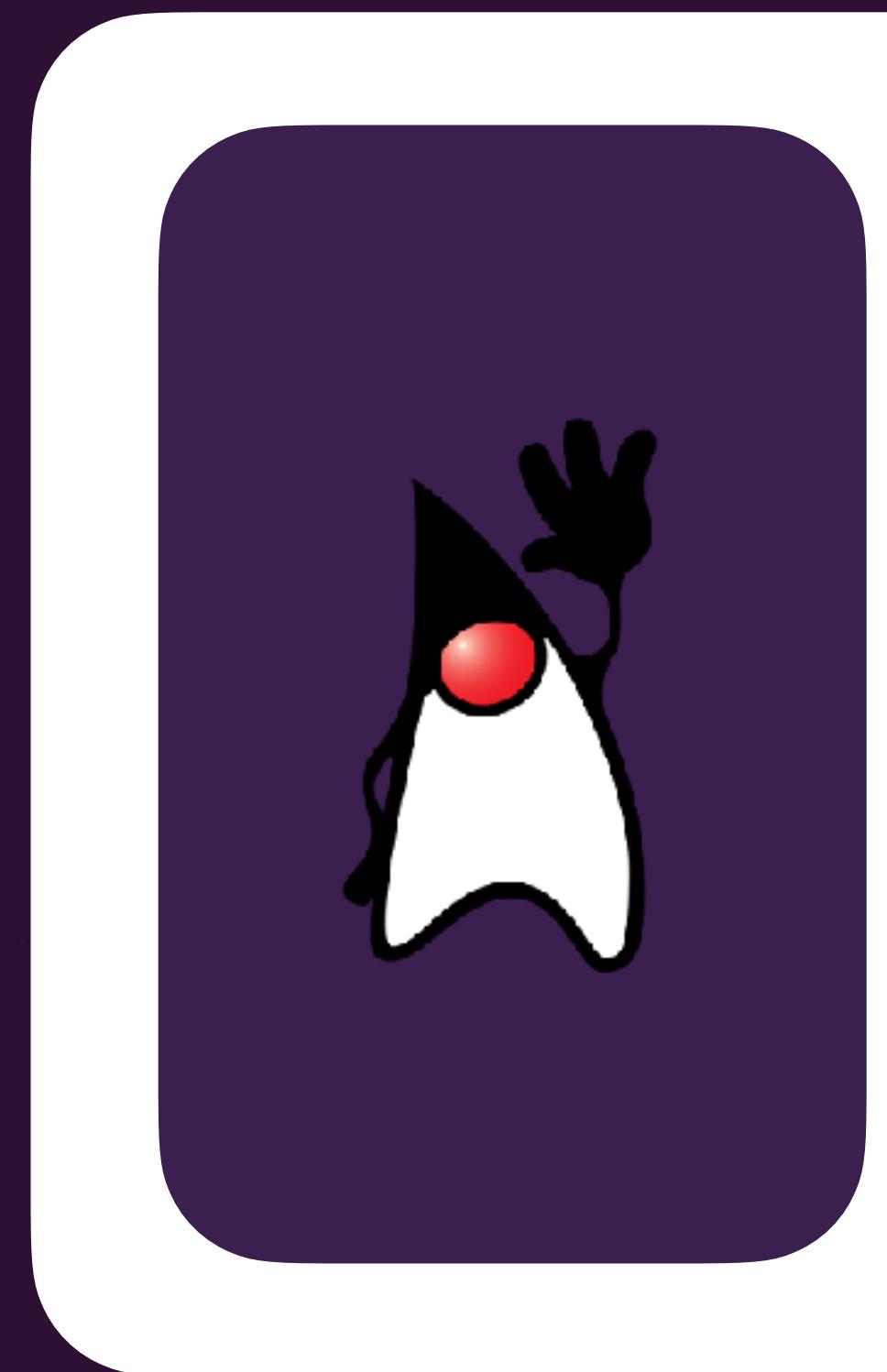
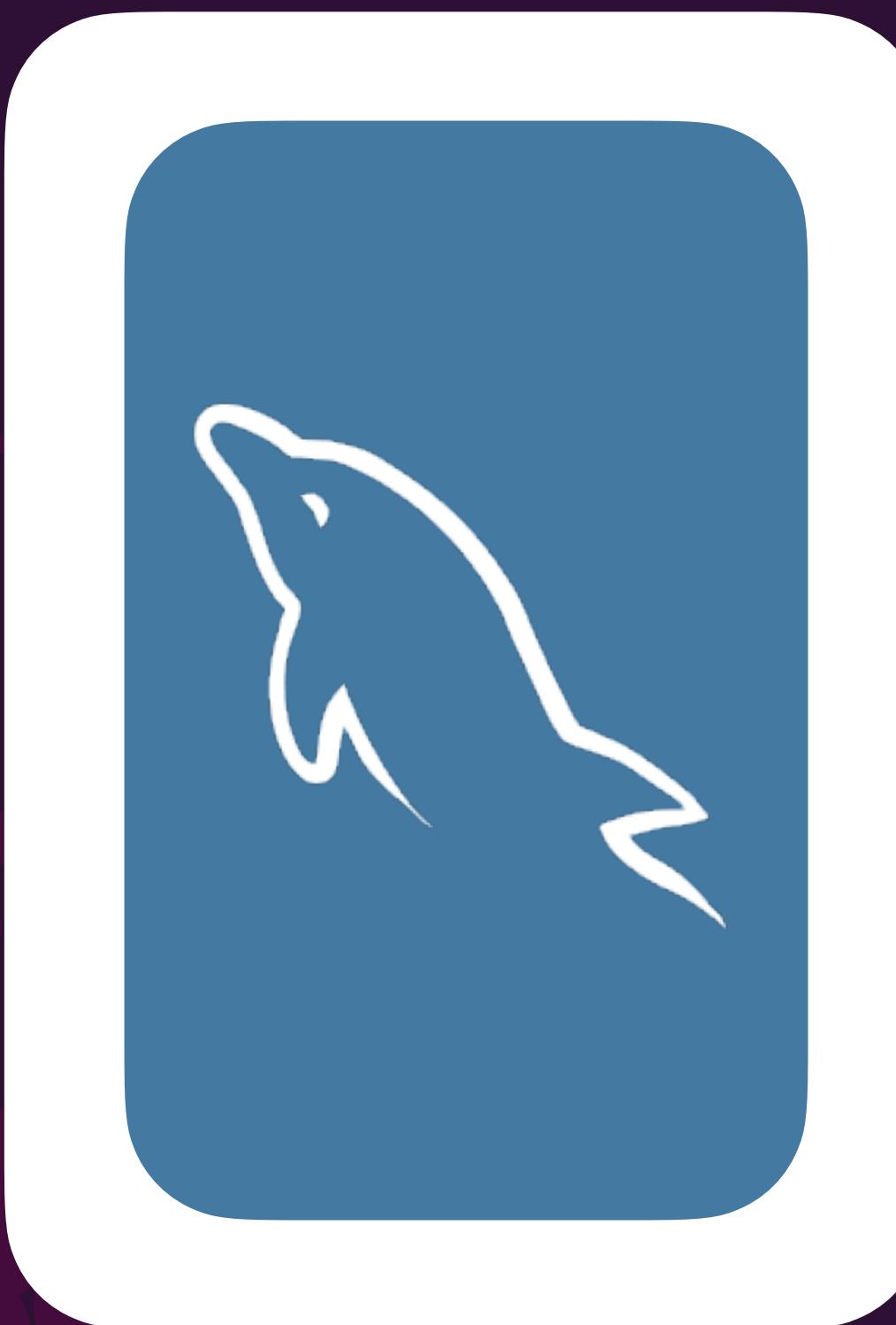


<https://some.example.com/macmule>









<https://macmule.example.com>





On bootstrap tokens, secure tokens, and volume ownership

dataJAR
Beyond Device Management

Jamf announces its acquisition of dataJAR, a leading Apple technology managed services provider

Acquisition will help Jamf expand its partnerships with managed service provider partners through dataJAR's proprietary technology that makes it easier for organizations to harness the power of Jamf's leading management and security platform

MINNEAPOLIS – July 13, 2023 – Today, [Jamf](#) (NASDAQ: JAMF), the standard in managing and securing Apple at work, announced it has acquired dataJAR, a U.K.-based leading managed services provider ("MSP") focused on providing powerful Apple and Jamf services for businesses and educational organizations. Terms of the transaction were not disclosed.

dataJAR's proprietary software provides a single pane of glass for Jamf MSP partners who assist in managing multiple organizations' deployments, reducing support tickets, and allowing partners to more seamlessly manage devices. This acquisition will help Jamf partner more closely with its more than 600 MSP partners and expand the reach of its leading Apple-first and Apple-best management and security platform.

"Jamf's acquisition of dataJAR confirms to anykey their determination to empower our MSP business," said Tobias Linder, chief technology officer, anykey IT AG. "This will enable us to leverage enhanced capabilities and drive greater efficiency in our collaborative efforts to help people securely use Apple at work and school. We look forward to exploring the possibilities that this brings and delivering even more value to our mutual customers."

In addition, there are many MSPs who have made and maintained their business by having a keener focus on Microsoft, and often don't have the capacity to support Apple deeply or at all. With Apple growth on the rise, MSPs are asking for a solution to help manage their customers' Apple devices without diluting the intended and

<https://www.jamf.com/resources/press-releases/jamf-announces-its-acquisition-of-datajar/>



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Why?







Cost





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Focus



Migration options





Custom DNS

Standard

Fresh Start



Custom DNS

Standard

Fresh Start



Custom DNS

Standard

Fresh Start

Existing Jamf Pro customers.

Existing Jamf Pro customers.

Existing Jamf Pro customers, as well as customers migrating from: Intune, Jamf School and Workspace One.

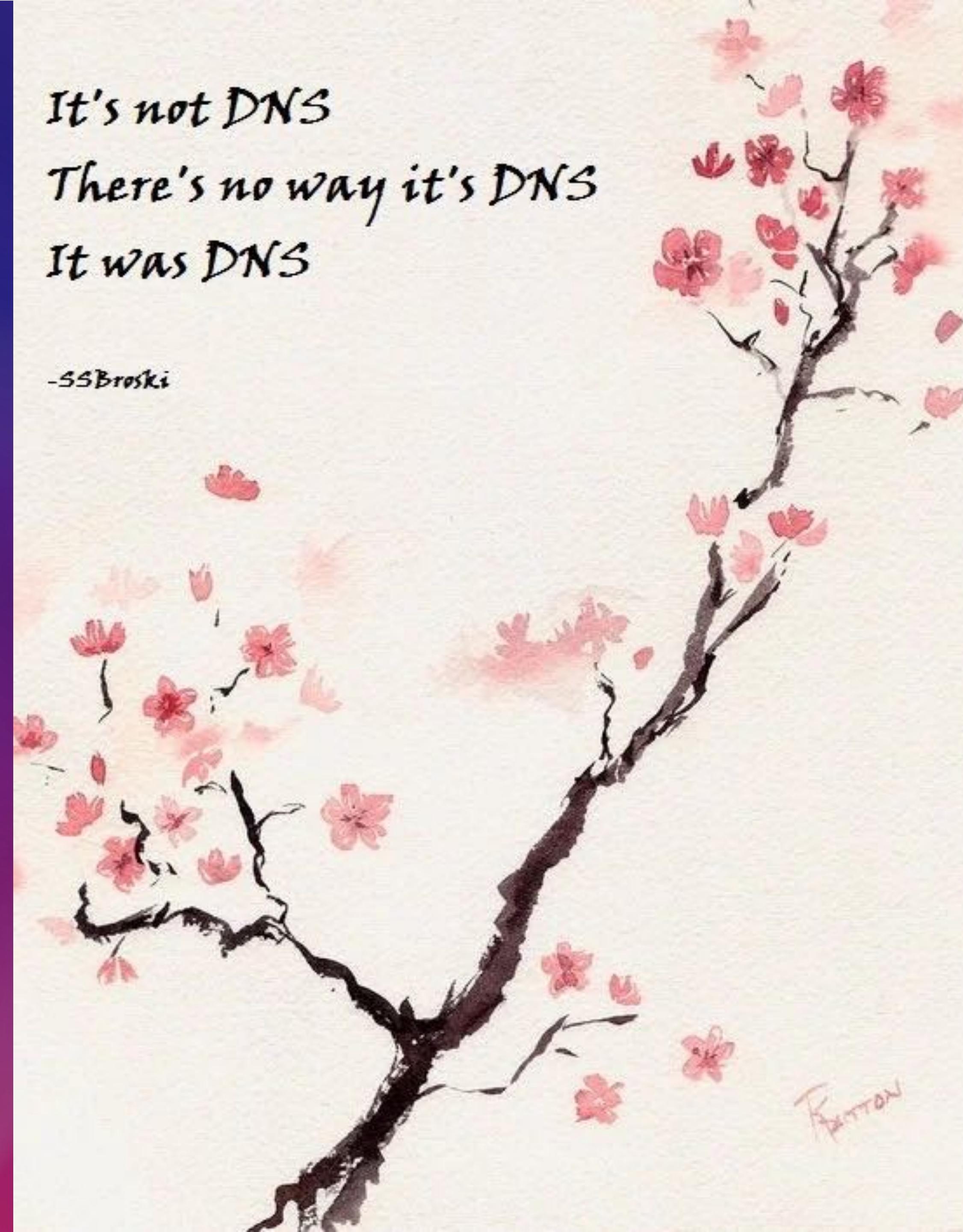




*It's not DNS
There's no way it's DNS
It was DNS*

-SSBroski

Fenton



<https://macmule.example.com>



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https:// macmule .example .com

Protocol

Subdomain

**2nd Level
Domain**

**Top Level
Domain**



WIKIPEDIA
The Free Encyclopedia

Search Wikipedia

Search

Create account Log in ...

List of Internet top-level domains

37 languages

Contents hide Article Talk Read Edit View history Tools

(Top)

Types

Original top-level domains

Infrastructure top-level domains

> Country code top-level domains

> ICANN-era generic top-level domains

> Internationalized generic top-level domains

> Geographic top-level domains

Internationalized geographic top-level domains

Brand and corporate top-level domains

Internationalized brand top-level domains

Special-use domains

> Non-IANA domains

See also

> Explanatory notes

Citations

External links

This article needs to be **updated**. Please help update this article to reflect recent events or newly available information. (May 2021)

This **list of Internet top-level domains (TLD)** contains **top-level domains**, which are those domains in the **DNS root zone** of the **Domain Name System** of the **Internet**. A list of the top-level domains by the **Internet Assigned Numbers Authority (IANA)** is maintained at the Root Zone Database.^[1] IANA also oversees the approval process for new **proposed top-level domains** for **ICANN**. As of April 2021, their root domain contains 1502 top-level domains.^{[2][3]} As of March 2021, the IANA root database includes 1589 TLDs. That also includes 68 that are not assigned (revoked), 8 that are retired and 11 **test domains**.^[1] Those are not represented in IANA's listing^[2] and are not in root.zone file (root.zone file also includes one **root domain**).^[4]

Types [edit]

Main article: *Top-level domain § Types*

IANA distinguishes the following groups of top-level domains:^[5]

- **infrastructure top-level domain (ARPA)**
- **generic top-level domains (gTLD)**
- **generic-restricted top-level domains (grTLD)**
- **sponsored top-level domains (sTLD)**
- **country code top-level domains (ccTLD)**
- **test top-level domains (tTLD)**

Original top-level domains [edit]

Seven generic top-level domains were created early in the development of the Internet, and predate the creation of **ICANN** in 1998.

- Name: DNS names
- Entity: intended use

Text

Small

Standard

Large

Width

Standard

Wide

Color (beta)

Automatic

Light

Dark

https://en.wikipedia.org/wiki/List_of_Internet_top-level_domains

Contents [hide](#)

(Top)
Types
Original top-level domains
Infrastructure top-level domains
› Country code top-level domains
› ICANN-era generic top-level domains
› Internationalized generic top-level domains
› Geographic top-level domains
Internationalized geographic top-level domains
Brand and corporate top-level domains
Internationalized brand top-level domains
Special-use domains
› Non-IANA domains
See also
› Explanatory notes
Citations
External links

Name	Entity	Administrator ^[6]	Notes	IDN	DNSSEC	SLD	IPv6
.com	commercial	Verisign	This is an open TLD; any person or entity is permitted to register. Though originally intended for use by for-profit business entities, for a number of reasons it became the main TLD for domain names and is currently used by all types of entities including nonprofits, schools, and private individuals. Domain name registrations may be successfully challenged if the holder cannot prove an outside relation justifying reservation of the name, ^[7] to prevent "squatting". It was originally administered by the United States Department of Defense.	Yes	Yes	Yes	Yes
.org	organization	Public Interest Registry	This is an open TLD; any person or entity is permitted to register. Originally created as a miscellaneous category as stated in RFC 920 (October 1984) "...any other domains meeting the second level requirements." and				

Appearance [hide](#)

Text

 Small Standard Large

Width

 Standard Wide

Color (beta)

 Automatic Light Dark

https://en.wikipedia.org/wiki/List_of_Internet_top-level_domains

<https://macmule.example.com:8443>



https:// macmule.example.com :8443

Protocol

Subdomain

**2nd Level
Domain**

**Top Level
Domain**

Port



<https://macmule.example.com>



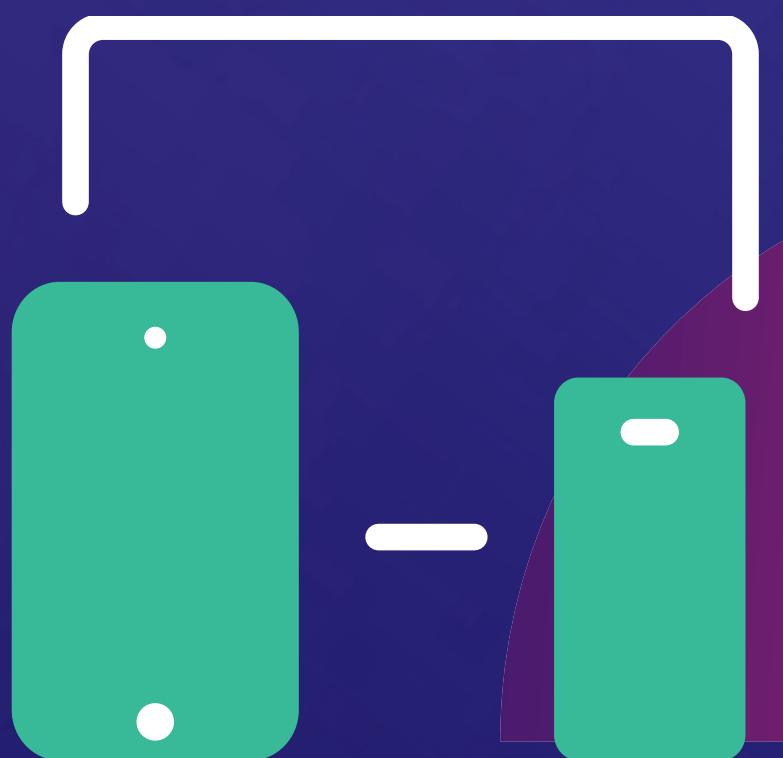
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<https://macmule.example.com>

CNAME

<https://macmule.jamfcloud.com>



Screenshot of the AWS Certificate Manager User Guide page on the AWS Documentation website.

The page title is "AWS Certificate Manager (ACM) > User Guide".

The left sidebar includes:

- AWS Certificate Manager User Guide
- What Is AWS Certificate Manager?
- Security
- Setting up
- Issue and manage certificates
 - Requesting a public certificate
 - Requesting a private PKI certificate
- Validate domain ownership
 - DNS validation
 - Email validation
 - List certificates
 - Describe certificates
 - Delete certificates
 - Installing ACM certificates
 - Managed renewal
 - Automating email validation
 - Import certificates
 - Export certificate
 - Tag ACM certificates
 - Monitoring and Logging
 - Using the API (Java examples)
 - Troubleshooting

The main content area shows a table of generated CNAME records:

Domain Name	Record Name
host.example.com	_x5.host.example.com.
subdomain.example.com	_x7.subdomain.example.com.
host.subdomain.example.com	_x9.host.subdomain.example.com.

The text explains: "The **xN** values following the underscore (_) are long strings generated by ACM. For example," followed by a code block containing `_3639ac514e785e898d2646601fa951d5.example.com.`

It also states: "is representative of a resulting generated **Record Name**. The associated **Record Value** might be" followed by another code block containing `_98d2646601fa951d53639ac514e785e8.acm-validation.aws.`

A note box states: "If your DNS provider does not support CNAME values with a leading underscore, see [Troubleshoot DNS Validation Problems](#)".

Text at the bottom says: "When you request a certificate and specify DNS validation, ACM provides CNAME information in the following format:"

Domain Name	Record Name

On the right side, there are "On this page" links to "How CNAME records for ACM work" and "Setting up DNS validation". There are also social sharing icons for LinkedIn, Facebook, and Twitter, along with a hexagonal "NUC" icon.

<https://docs.aws.amazon.com/acm/latest/userguide/dns-validation.html>

<https://some.example.com/macmule>



https:// some .example .com /macmule

Protocol

Subdomain

**2nd Level
Domain**

**Top Level
Domain**

Path



<https://some.example.com/macmule>

CNAME

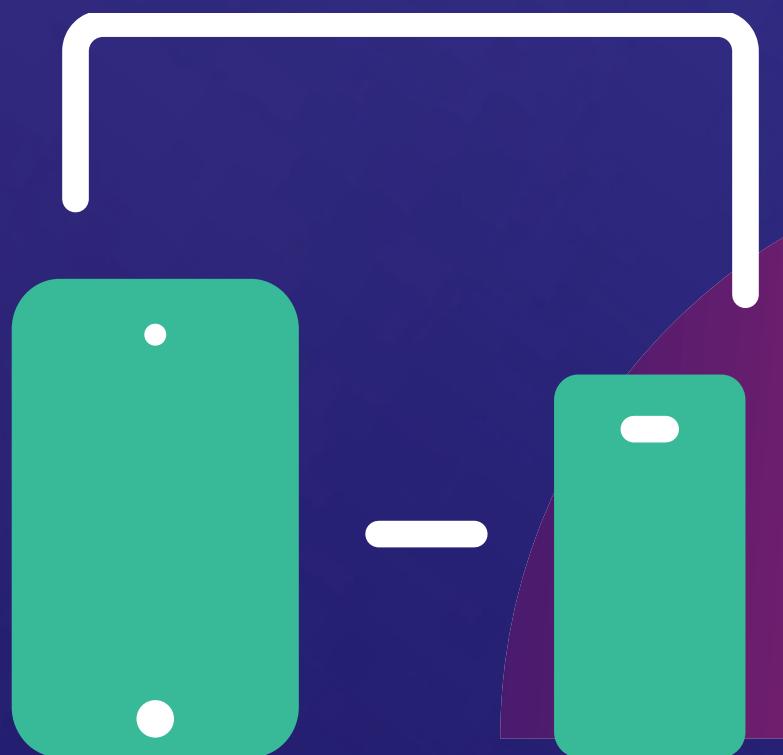
<https://macmule.jamfcloud.com>



<https://some.example.com/macmule>

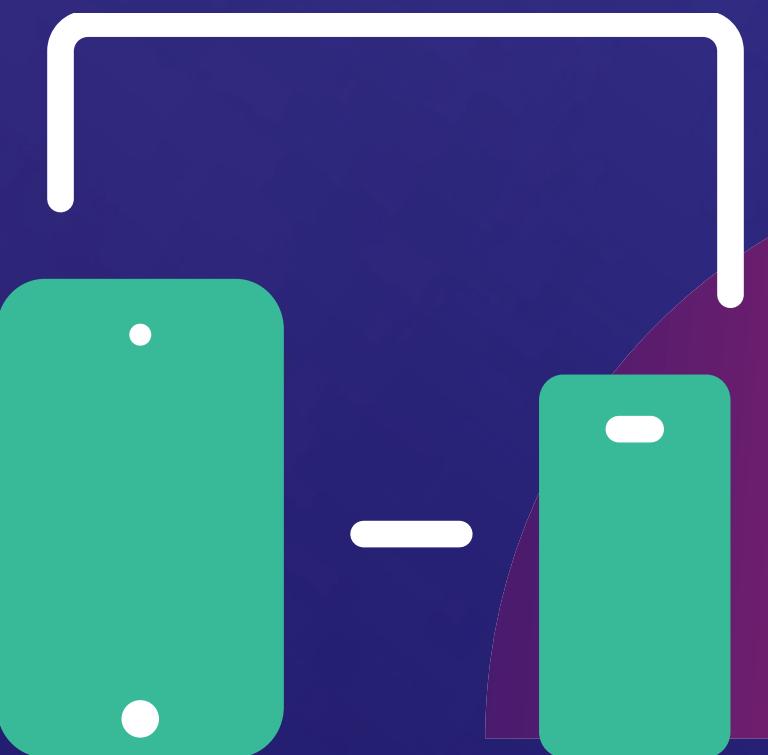
CNAME

<https://macmule.jamfcloud.com>



<https://some.example.com>

<http://someexamplecloud.com>

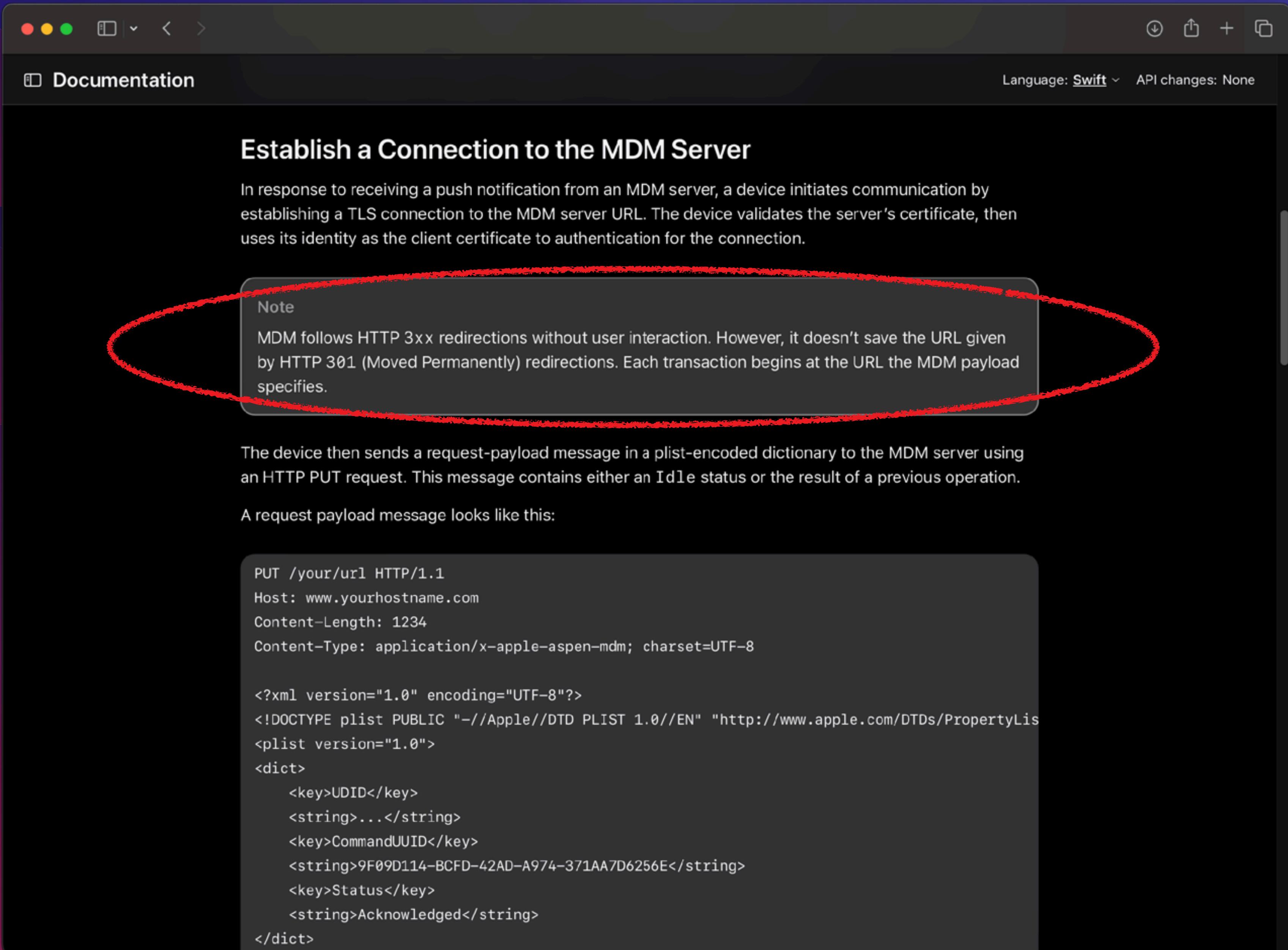


The screenshot shows a dark-themed web browser window displaying the Apple Developer Documentation. The title bar reads "Documentation". The top right corner shows "Language: Swift" and "API changes: None". The main content area has a heading "Establish a Connection to the MDM Server". Below the heading, a note states: "In response to receiving a push notification from an MDM server, a device initiates communication by establishing a TLS connection to the MDM server URL. The device validates the server's certificate, then uses its identity as the client certificate to authentication for the connection." A callout box labeled "Note" contains the following text: "MDM follows HTTP 3xx redirections without user interaction. However, it doesn't save the URL given by HTTP 301 (Moved Permanently) redirections. Each transaction begins at the URL the MDM payload specifies." Below this, another note states: "The device then sends a request-payload message in a plist-encoded dictionary to the MDM server using an HTTP PUT request. This message contains either an Idle status or the result of a previous operation." A code snippet illustrates the request payload message:

```
PUT /your/url HTTP/1.1
Host: www.yourhostname.com
Content-Length: 1234
Content-Type: application/x-apple-aspen-mdm; charset=UTF-8

<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-0.9-Validating.plist">
<plist version="1.0">
<dict>
    <key>UDID</key>
    <string>...</string>
    <key>CommandUUID</key>
    <string>9F09D114-BCFD-42AD-A974-371AA7D6256E</string>
    <key>Status</key>
    <string>Acknowledged</string>
</dict>
```





Documentation Language: **Swift** API changes: None

Establish a Connection to the MDM Server

In response to receiving a push notification from an MDM server, a device initiates communication by establishing a TLS connection to the MDM server URL. The device validates the server's certificate, then uses its identity as the client certificate to authentication for the connection.

Note

MDM follows HTTP 3xx redirections without user interaction. However, it doesn't save the URL given by HTTP 301 (Moved Permanently) redirections. Each transaction begins at the URL the MDM payload specifies.

The device then sends a request-payload message in a plist-encoded dictionary to the MDM server using an HTTP PUT request. This message contains either an Idle status or the result of a previous operation.

A request payload message looks like this:

```
PUT /your/url HTTP/1.1
Host: www.yourhostname.com
Content-Length: 1234
Content-Type: application/x-apple-aspen-mdm; charset=UTF-8

<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-0.9-1.plist.dtd">
<plist version="1.0">
<dict>
    <key>UDID</key>
    <string>...</string>
    <key>CommandUUID</key>
    <string>9F09D114-BCFD-42AD-A974-371AA7D6256E</string>
    <key>Status</key>
    <string>Acknowledged</string>
</dict>
```





307

Temporary Redirect

<https://http.cat/307>



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307

Temporary Redirect

<https://httpstatusdogs.com/307-temporary-redirect>



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References > HTTP > HTTP response status codes > 307 Temporary Redirect English (US)

Filter 300 multiple choices

301 Moved Permanently
302 Found
303 See Other
304 Not Modified
307 Temporary Redirect
308 Permanent Redirect
400 Bad Request
401 Unauthorized
402 Payment Required
403 Forbidden
404 Not Found
405 Method Not Allowed
406 Not Acceptable
407 Proxy Authentication Required
408 Request Timeout
409 Conflict
410 Gone

307 Temporary Redirect

The HTTP **307 Temporary Redirect** [redirection response](#) status code indicates that the resource requested has been temporarily moved to the URL in the [Location](#) header.

A browser receiving this status will automatically request the resource at the URL in the [Location](#) header, redirecting the user to the new page. Search engines receiving this response will not attribute links to the original URL to the new resource, meaning no [SEO](#) value is transferred to the new URL.

The method and the body of the original request are reused to perform the redirected request. In the cases where you want the request method to be changed to [GET](#), use [303 See Other](#) instead. This is useful when you want to give an answer to a successful [PUT](#) request that is not the uploaded resource, but a status monitor or confirmation message like "You have successfully uploaded XYZ".

The difference between [307](#) and [302](#) is that [307](#) guarantees that the client **will not change** the request method and body when the redirected request is made. With [302](#), older clients incorrectly changed the method to [GET](#). [307](#) and [302](#) responses are identical when the request method is [GET](#).

Status

HTTP

307 Temporary Redirect

In this article

Status Examples Specifications See also



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References > HTTP > HTTP response status codes > 307 Temporary Redirect English (US)

Filter 300 multiple choices

301 Moved Permanently
302 Found
303 See Other
304 Not Modified
307 Temporary Redirect
308 Permanent Redirect
400 Bad Request
401 Unauthorized
402 Payment Required
403 Forbidden
404 Not Found
405 Method Not Allowed
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Status

HTTP

307 Temporary Redirect

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<https://some.example.com/macmule>



[https://
macmule
.jamfcloud
.com](https://macmule.jamfcloud.com)



Custom DNS

Standard

Fresh Start

Existing Jamf Pro customers.

Existing Jamf Pro customers.

Existing Jamf Pro customers, as well as customers migrating from: Intune, Jamf School and Workspace One.



Custom DNS

Standard

Fresh Start

Existing Jamf Pro customers.

Existing Jamf Pro customers.

Existing Jamf Pro customers, as well as customers migrating from: Intune, Jamf School and Workspace One.

Retains existing Jamf Pro URL, devices do not require re-enrolling.

Jamf Pro URL is changed to a .jamfcloud.com URL, requiring devices to be re-enrolled.

New Jamf Pro instance, requiring devices to be enrolled.



Custom DNS

Standard

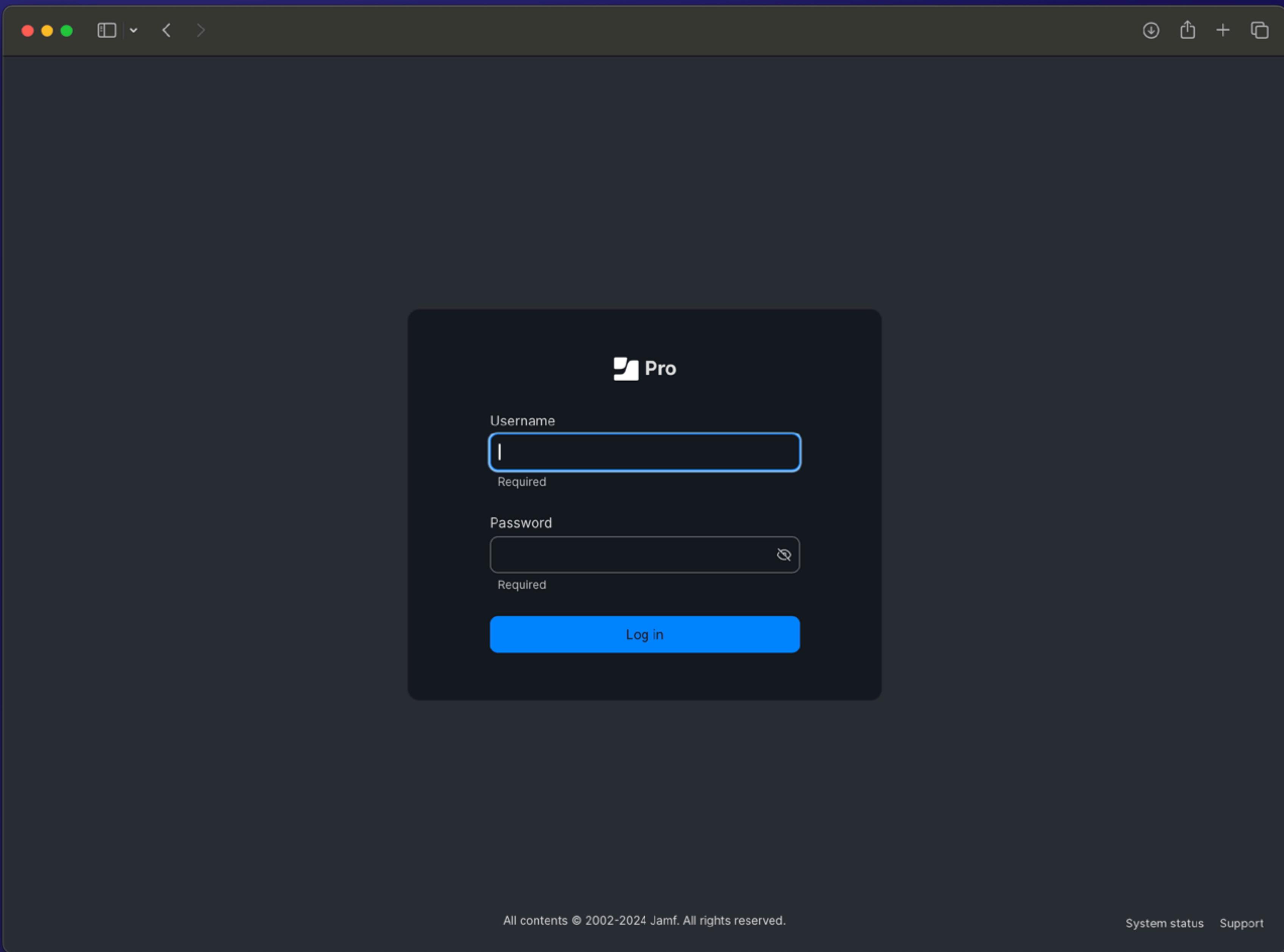
Existing Jamf Pro customers.

Retains existing Jamf Pro URL,
devices do not require re-enrolling.

Existing Jamf Pro customers.

Jamf Pro URL is changed to
a .jamfcloud.com URL,
requiring devices to be re-enrolled.





https://learn.jamf.com/en-US/bundle/jamf-pro-documentation-current/page/Jamf_Pro_Summary.html

The screenshot shows the Jamf Pro Summary page with a red circle highlighting the Database Size entry.

Settings : Information

Jamf Pro summary

Default Theme ▾

Java Vendor Eclipse Adoptium

Java Home /usr/local/openjdk

Java Temp Directory /usr/local/tomcat/temp

Java Runtime Name OpenJDK Runtime Environment

Java VM Name OpenJDK 64-Bit Server VM

Database Type MySQL

Database Driver org.mariadb.jdbc.Driver

Database Server

Database Port 3306

Database Name jamfsoftware

Database Size 2.90 GB

DBCP Parameters ?useUnicode=true&jdbcCompliantTruncation=false&useServerTimezone=true

Minimum Pool Size 5

Maximum Pool Size 10

Maximum Idle Time 1

Maximum Connection Age 5

4-Byte Characters Supported true

Mobile Device Enrollment Methods

PreStage enrollment 2436

User-initiated – invitation 0

User-initiated – no invitation 0

Enrollment profile 0

Computer Enrollment Methods

Close **Download**

Setting	Value
Java Vendor	Eclipse Adoptium
Java Home	/usr/local/openjdk
Java Temp Directory	/usr/local/tomcat/temp
Java Runtime Name	OpenJDK Runtime Environment
Java VM Name	OpenJDK 64-Bit Server VM
Database Type	MySQL
Database Driver	org.mariadb.jdbc.Driver
Database Server	
Database Port	3306
Database Name	jamfsoftware
Database Size	2.90 GB
DBCP Parameters	?useUnicode=true&jdbcCompliantTruncation=false&useServerTimezone=true
Minimum Pool Size	5
Maximum Pool Size	10
Maximum Idle Time	1
Maximum Connection Age	5
4-Byte Characters Supported	true
Mobile Device Enrollment Methods	
PreStage enrollment	2436
User-initiated – invitation	0
User-initiated – no invitation	0
Enrollment profile	0
Computer Enrollment Methods	

https://learn.jamf.com/en-US/bundle/jamf-pro-documentation-current/page/Jamf_Pro_Summary.html

Settings : Information

← Jamf Pro summary

Jamf Pro Summary

Default Theme ▾

T T Commands

1065	mobile_device_extension_attribute_popup_choices	16 KB
1066	mobile_device_extension_attribute_values	92 MB
1067	mobile_device_extension_attributes	32 KB
1068	mobile_device_group_memberships	2 MB
1069	mobile_device_groups	32 KB
1070	mobile_device_inhouse_app_validator_settings	16 KB
1071	mobile_device_installed_applications	15 MB
1072	mobile_device_installed_applications_history	105 MB
1073	mobile_device_installed_certificates	292 MB
1074	mobile_device_installed_profiles	72 MB
1075	mobile_device_installed_provisioning_profiles	48 KB
1076	mobile_device_installed_user_profiles	32 KB
1077	mobile_device_lost_mode	32 KB
1078	mobile_device_managed_app_configurations	32 KB
1079	mobile_device_management_commands	466 MB
1080	mobile_device_management_inventory_collection_preferences	16 KB
1081	mobile_device_management_ios_app_settings	16 KB
1082	mobile_device_prestage_device_assignments	336 KB
1083	mobile_device_prestage_device_names	32 KB
1084	mobile_device_prestage_locations	32 KB
1085	mobile_device_prestage_purchasing	32 KB
1086	mobile_device_prestage_skip_step_associations	16 KB
1087	mobile_device_prestages	16 KB
1088	mobile_device_self_service	16 KB
1089	mobile_devices	7 MB
1090	mobile_devices_denormalized	4 MB

Close Download

https://learn.jamf.com/en-US/bundle/jamf-pro-documentation-current/page/Jamf_Pro_Summary.html

The screenshot shows the Jamf Pro application window. The left sidebar has a dark theme with white icons and text. It includes links for Dashboard, Computers, Devices, Users, and Settings. The main content area is titled "Mobile Devices : Advanced Mobile Device Searches" and displays a large bold title "Take Action on all Devices (2634)". Below this, there's a list of actions: "Choose Action", "Cancel Management Commands", and "Complete". The "Cancel Management Commands" option is selected and highlighted in green. A sub-section titled "Cancel Management Commands" lists four options: "Cancel all pending commands" (selected), "Cancel all pending commands, except the following:" (with a list of command names), "Cancel all failed commands", and "Cancel all failed and pending commands". At the bottom right of the dialog are buttons for "Cancel", "Previous", and "Next".

Mobile Devices : Advanced Mobile Device Searches

Take Action on all Devices (2634)

- Choose Action
- Cancel Management Commands**
- Complete

Cancel Management Commands

- Cancel all pending commands
- Cancel all pending commands, except the following:
ClearActivationLockBypassCode, DeclarativeManagement, DeviceLock, EnableActivationLock, EnableLostMode, EnableRemoteDesktop, EraseDevice, PlayLostModeSound
- Cancel all failed commands
- Cancel all failed and pending commands

Cancel **Previous** **Next**



The screenshot shows the Jamf Pro application window with a dark theme. The left sidebar contains navigation links: Dashboard, Computers, Devices, Users, and Settings. The main content area is titled "Settings : System" and "Log flushing". It lists various log categories with dropdown menus for "FLUSH LOGS OLDER THAN".

Category	Flush Logs Older Than
Application Usage Logs	One Month
Computer Usage Logs	One Month
Policy Logs	One Month
CASPER_REMOTE_LOGS	One Month
Screen Sharing Logs	One Month
CASPER_IMAGING_LOGS	One Month
Computer and Mobile Device Management History	One Month
Mobile Device Inventory Reports	One Month
Jamf Pro Access Logs	One Month
Change Management Logs	One Month
Event Logs	One Month
User Reports	One Month

At the bottom right are buttons for "History", "Flush", and "Edit". A red notification badge with the number "4" is visible in the top right corner.

https://learn.jamf.com/en-US/bundle/jamf-pro-documentation-current/page/Log_Flushing.html

The screenshot shows the Jamf Pro application window with a dark theme. The left sidebar contains navigation items: Dashboard, Computers, Devices, Users, and Settings. The main content area is titled "Settings : System" and "Log flushing". It lists various log categories under the heading "LOGS". The "Computer Usage Logs" option is selected, indicated by a highlighted background. Other listed logs include Application Usage Logs, Policy Logs, CASPER_REMOTE_LOGS, Screen Sharing Logs, CASPER_IMAGING_LOGS, Computer and Mobile Device Management History, Mobile Device Inventory Reports, Jamf Pro Access Logs, Change Management Logs, Event Logs, User Reports, User and Location History, Jamf Application Deployments, Managed Software Update Logs, and Computer Inventory Reports. Below this list is a dropdown menu for "Flush Logs Older Than" with options "One Week" and "One Month". A "Flush" button is located at the bottom right.

Settings : System

← Log flushing

LOGS

- Application Usage Logs
- Computer Usage Logs
- Policy Logs
- CASPER_REMOTE_LOGS
- Screen Sharing Logs
- CASPER_IMAGING_LOGS
- Computer and Mobile Device Management History
- Mobile Device Inventory Reports
- Jamf Pro Access Logs
- Change Management Logs
- Event Logs
- User Reports
- User and Location History
- Jamf Application Deployments
- Managed Software Update Logs
- Computer Inventory Reports

Flush Logs Older Than

One Week ▾

Flush

https://learn.jamf.com/en-US/bundle/jamf-pro-documentation-current/page/Log_Flushing.html

The screenshot shows the Jamf Pro application interface. The left sidebar has a dark theme with white icons and text. The main content area has a light background. The title bar at the top includes standard window controls (red, yellow, green, close, minimize, maximize) and a user icon with a red notification badge showing '4'. The main header reads 'Pro' and 'Inventory collection'. Below the header, there are two tabs: 'General' (selected) and 'Software'. The 'General' tab contains several configuration options with checkboxes:

- Collect local user accounts
Collect UIDs, usernames, full names, and home directory paths for local user accounts
 - Include home directory sizes
 - Include hidden accounts
- Collect printers
Collect names, models, URIs, and locations of mapped printers
- Collect active services
Collect a list of services running on computers
- Collect last backup date/time for managed mobile devices that are synced to computers
- Collect user and location information from Directory Service
Collect user and location information from the Directory Service when inventory is updated
- Collect package receipts
Collect a list of packages installed or cached using Jamf Pro, or installed by Installer.app or Software Update
- Collect available software updates
Collect a list of available software updates
- Collect unmanaged certificates
Collect unmanaged certificates (managed certificates are always collected)
- Monitor iBeacon regions
Monitor iBeacon regions and have computers submit information to Jamf Pro when they enter or exit a region

At the bottom of the main content area, there are 'Cancel' and 'Save' buttons.

https://learn.jamf.com/en-US/bundle/jamf-pro-documentation-current/page/Computer_Inventory_Collection_Settings.html

The screenshot shows the Jamf Pro application window with a dark theme. The left sidebar contains navigation items: Dashboard, Computers, Devices, Users, and Settings. The main content area is titled "Inventory collection" under "Computer management". The "Software" tab is selected, indicated by a blue underline. Below it are three tabs: Applications (selected), Fonts, and Plug-ins. Two checkboxes are checked: "Enable Unix User Paths" and "Collect Application Usage Information". A section titled "Custom Search Paths" lists paths with their platforms and status: "/Applications/" (Mac, Built-in) and "/System/Applications/" (Mac, Built-in). A "Save" button is visible at the bottom right.

Settings : Computer management

← Inventory collection

General Software

Applications Fonts Plug-ins

Enable Unix User Paths
Use Unix user paths to save space in the application details table.

Collect Application Usage Information
Collect the number of minutes applications are in the foreground

Custom Search Paths

Custom paths to use for collecting applications. These paths will also be used for collecting Application Usage information (if enabled)

PATH	PLATFORM	
/Applications/	Mac	(Built-in)
/System/Applications/	Mac	(Built-in)

+ Add

Cancel Save

https://learn.jamf.com/en-US/bundle/jamf-pro-documentation-current/page/Computer_Inventory_Collection_Settings.html

The screenshot shows the Jamf Pro software interface. The left sidebar has a 'Pro' logo and navigation items: Dashboard, Computers, Devices, Users, and Settings. The main area title is 'Inventory collection' under 'Computer management'. A sub-navigation bar at the top right shows 'General' and 'Software' with 'Software' selected. Below this is a tab bar with 'Applications' (selected), 'Fonts', and 'Plug-ins'. A checked checkbox labeled 'Collect Fonts' is present. A section titled 'Custom Search Paths' lists four paths: '/Library/Fonts/' (Mac, Built-in), '/System/Library/Fonts/' (Mac, Built-in), '/Library/Application Support/Adobe/Fonts/' (Mac, Built-in), and '~/Library/Fonts/' (Mac, Built-in). An 'Add' button is at the bottom right of the path list. At the bottom right of the main window are 'Cancel' and 'Save' buttons.

PATH	PLATFORM	(Built-in)
/Library/Fonts/	Mac	(Built-in)
/System/Library/Fonts/	Mac	(Built-in)
/Library/Application Support/Adobe/Fonts/	Mac	(Built-in)
~/Library/Fonts/	Mac	(Built-in)

https://learn.jamf.com/en-US/bundle/jamf-pro-documentation-current/page/Computer_Inventory_Collection_Settings.html

The screenshot shows the Jamf Pro application window with a dark theme. The left sidebar contains navigation items: Dashboard, Computers, Devices, Users, and Settings. The main content area is titled "Inventory collection" under "Computer management". The "Software" tab is selected, indicated by a blue underline. Below it are three tabs: Applications (selected), Fonts, and Plug-ins. A checkbox labeled "Collect Plug-ins" is checked, with the subtitle "Collect names, version numbers, and paths of installed plug-ins". A section titled "Custom Search Paths" allows for custom paths to be defined. A table lists one path: "/Library/Internet Plug-Ins/" under the "PATH" column, "Mac" under "PLATFORM", and "(Built-in)" under "COLLECTOR". A "Save" button is visible at the bottom right.

PATH	PLATFORM	COLLECTOR
/Library/Internet Plug-Ins/	Mac	(Built-in)

PATH PLATFORM COLLECTOR

/Library/Internet Plug-Ins/ Mac (Built-in)

+ Add

Cancel Save

https://learn.jamf.com/en-US/bundle/jamf-pro-documentation-current/page/Computer_Inventory_Collection_Settings.html

Computer Inventory Collection Settings

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▼ Time and Traffic Estimates for Collecting Additional Items

Collecting additional inventory items may add reporting time and network traffic to the inventory process.

The following table provides estimates of how much time and traffic may be added when collecting user home directory sizes, available software updates, fonts, and plug-ins. These estimates are based on a MacBook Pro with approximately 300 GB of user home directories, 100 applications, 300 fonts, and 900 plug-ins.

Additional Inventory Item	Time (Seconds)	Traffic (KB)
(No additional items)	9	102
Home directory sizes	25	104
Available software updates	110	104
Fonts	10	128
Plug-ins	13	248

The following table provides estimates of how much time and traffic may be added when collecting Application Usage information. These estimates are based on a MacBook Pro with eight applications used per day, one week between inventory reports, and one computer user.

Additional Inventory Item	Time (Seconds)	Traffic (KB)
(No additional items)	16	24

ON THIS TOPIC

[Time and Traffic Estimates for Collecting Additional Items](#)

[Search Paths for Collecting Applications, Fonts, and Plug-ins](#)

[Configuring the Computer Inventory Collection Settings](#)



The screenshot shows the Jamf Pro application window. The left sidebar has a dark theme with white icons and text. The main area is titled "Mobile Devices : Mobile Device Apps" and "New Mobile Device App". The "General" tab is selected. Under "General", there are several configuration options:

- Make app managed when possible**: A blue button with a checkmark. Below it: "Make the app managed when managed app requirements are met".
- Convert unmanaged app to managed**: "Manage the app if already installed. If unsupervised, users must accept app management prompt. Conversion is not supported on devices enrolled via User Enrollment."
- Remove app when MDM profile is removed**
- Prevent backup of app data**
- Allow users to remove app (iOS 14 or later)**: "Allows the user to remove this app from a device. The app is not removed from the App Catalog in Jamf Pro."

Below these is a section for "Hosting Location" with a dropdown menu set to "jamfsoftware database".

Under "Associated Domains", there is a section for "ASSOCIATED DOMAIN" with a "+ Add" button.

At the bottom right are "Cancel" and "Save" buttons.

https://learn.jamf.com/en-US/bundle/jamf-pro-documentation-current/page/Hosting_Locations.html

Mobile Devices : Mobile Device Apps

New Mobile Device App

General Scope Self Service App Configuration

Make app managed when possible
Make the app managed when managed app requirements are met

Convert unmanaged app to managed
Manage the app if already installed. If unsupervised, users must accept app management prompt. Conversion is not supported on devices enrolled via User Enrollment.

Remove app when MDM profile is removed

Prevent backup of app data

Allow users to remove app (iOS 14 or later)
Allows the user to remove this app from a device. The app is not removed from the App Catalog in Jamf Pro.

Hosting Location
Location to use for hosting the app. It is recommended that you host large apps on a web server

jamfsoftware database ▾

Archived App File
Archived app file (.ipa) for the app

Upload App

Associated Domains

ASSOCIATED DOMAIN

+ Add

Cancel Save

https://learn.jamf.com/en-US/bundle/jamf-pro-documentation-current/page/Hosting_Locations.html

The screenshot shows a macOS application window with a dark theme. The title bar reads "Hosting Locations". The main content area contains text about hosting locations and a section on JSON Web Tokens. A sidebar on the right lists related topics. The bottom of the window features a blue footer bar with navigation icons.

Hosting Locations

When distributing in-house content, consider where the content will be hosted. There are three hosting locations that you can use:

- **Distribution points**—This hosting location is only available if your principal distribution point is the cloud distribution point. To use this hosting location, you upload the content to the principal distribution point when configuring settings for the content in Jamf Pro.
- **Web server**—This hosting location is always available, regardless of what type of distribution point the principal is. To use this hosting location, the content must be hosted on a web server before you distribute it. Then, when you distribute the content, you specify the URL where it is hosted. If your principal distribution point is a file share distribution point, it is recommended that you host large apps or books on a web server.
Jamf Pro also allows you to configure a JSON Web Token (JWT) to control the distribution of iOS and tvOS in-house apps from a web server. In-house apps downloaded from the Jamf Pro database are automatically secured with JWT. For more information see [JSON Web Token for Securing In-House Content](#).
- **jamfsoftware database (in-house apps only)**—If your principal distribution point is a file share distribution point, you can use Jamf Pro to upload the app and host it in the jamfsoftware database.

▼ JSON Web Token for Securing In-House Content

You can configure a JSON Web Token (JWT) in Jamf Pro to secure downloads of packages, in-house apps, and in-house books hosted on a web server. After the JWT is configured, packages, in-house apps, and books can only be downloaded on managed computers and mobile devices and within the time period you specify.

Note: Packages, in-house apps, and books must be hosted on the same web server that is configured for JWT authentication.

The JWT is generated using the RS256 algorithm, is signed with the RSA private key provided in the configuration, and has the following claims:

- "sub" (subject) of "AppManifest"
- "iss" (issuer) of "JSS"

ON THIS TOPIC

[JSON Web Token for Securing In-House Content](#)
[Configuring a JSON Web Token](#)



The screenshot shows the Jamf Pro application window. The left sidebar has a dark theme with white icons and text. It includes links for Dashboard, Computers, Devices, Users, and Settings. The Settings link is currently selected, highlighted with a grey background. The main content area has a light background. At the top, it says "Settings : Global" and "Cloud Services connection". Below that, a message states: "This connection enables your Jamf Pro instance to communicate with Jamf's Cloud Services." Under "Status", there is a yellow warning box with a triangle icon and the text "Connection not enabled" followed by "Your Cloud Services connection is disabled". To the right of this message is a button labeled "Enable Cloud Services connection".



Cloud Services Connection

▼ Apple Watch Enrollment

When you enable the Cloud Services connection, you can enable enrollment for Apple Watch devices that are paired with a supervised iPhone. You can then apply some of the same management capabilities to the Apple Watch as the paired iPhone.

▼ App Installers

With a Jamf Pro instance hosted in Jamf Cloud and an enabled Cloud Services connection, you can use App Installers to distribute available third-party macOS software titles from the [App Installers Software Title List](#) in the Jamf App Catalog to target computers in a smart computer group and automatically keep the apps up-to-date.

▼ Icon Service

When you enable the Cloud Services connection, your Jamf Pro instance is automatically connected to the Icon Service. After enabling the connection, new icons uploaded to Jamf Pro are stored in the Icon Service rather than in the Jamf Pro database. This removes the work of storing, moving, and displaying icons for items made available in Self Service and helps you save on database storage and memory usage.

▼ Jamf Cloud Distribution Service (JCDS)

When you enable the Cloud Services connection, you can use the Jamf Cloud Distribution Service (JCDS) as your cloud distribution point if your environment is hosted in Jamf Cloud and if you have the subscription-based option.

▼ Jamf Platform Integration Service

When you enable the Cloud Services connection, your Jamf Pro instance is automatically connected to the Jamf Platform Integration Service. After enabling the connection, Jamf Pro will allow you to complete a one-time registration process to integrate Jamf Protect with Jamf Pro. This allows you to download the latest version of the Jamf Protect package and configure scope for Jamf Protect plan configuration profiles directly from Jamf Pro. Jamf Pro will also allow you to automatically deploy the Jamf Protect/Jamf Connect installer to devices once a profile with the specified domain name is installed.

ON THIS TOPIC

- Enabling the Cloud Services Connection
- Apple Watch Enrollment
- App Installers**
- Icon Service
- Jamf Cloud Distribution Service (JCDS)
- Jamf Platform Integration Service
- Jamf Pro Summary Submission
- Jamf Remote Assist
- Title Editor

RELATED CONTENT

- Jamf Protect Integration with Jamf Pro
- Jamf Connect Integration with Jamf Pro
- Title Editor Documentation







Incremental Upgrade Scenarios for Jamf Pro 10.0.0 or Later



Important: Jamf recommends backing up your Jamf Pro servers and database before each upgrade. Do this while the Jamf Pro and MySQL services are both stopped. After each backup, start your MySQL service before upgrading your Jamf Pro servers.

After each upgrade, log in to Jamf Pro and verify that enrolled devices can successfully communicate with the Jamf Pro server. For information on best practices for evaluating and preparing for an upgrade, see the [Preparing to Upgrade Jamf Pro](#) article.

The following table lists the incremental upgrade paths required for upgrading Jamf Pro.

Upgrading from version	Incremental upgrade path	Notes
10.46.x or later	N/A	Upgrading from 10.45.x or earlier requires an incremental upgrade to 10.46.x before upgrading to 10.47.x or later due to changes to the Database Migration Framework and a database change that may cause upgrades to fail.
10.45.x 10.44.x 10.43.x 10.42.x 10.41.x 10.40.x 10.39.x 10.38.x 10.37.x 10.36.x 10.35.x 10.34.x 10.33.x 10.32.x	1. Upgrade to 10.46.x. 2. Upgrade to 10.47.x or later.	Jamf Pro 10.34.1 and 10.34.2 resolve a security vulnerability. It is strongly recommended that you upgrade to 10.34.2 or later as soon as possible. For more information, see Jamf Nation. Jamf Pro 10.34.0 includes a database schema change which requires MySQL 5.7.13 or later. Upgrades to Jamf Pro 10.34.0 or later will fail if you have an older version of MySQL installed; you must first upgrade to 5.7.13 or later (MySQL 8.0 is recommended). For instructions, see the Upgrading to MySQL 8.0 article. Due to a Memcached configuration error that prevents Tomcat from starting in clustered environments, you must do the following when upgrading from Jamf Pro 10.32.x or earlier to Jamf Pro 10.33.x or later: 1. Navigate to <code>/path/to/iss/tomcat/webapps/ROOT/WEB-</code>





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MacMule.com

The screenshot shows a desktop application window displaying the MacMule website. The left sidebar has a blue header with a cartoon donkey icon, the text "MACMULE", and the tagline "DOING THE DONKEY WORK TO MAKE YOU LOOK LIKE A SMART ASS!!". It includes a search bar and a list of categorized posts: APPLICATION (10), BECAUSE (8), ERRORS (45), EXTENSION ATTRIBUTE (6), HOW TO (72), INFO (18), MUSING (15), OSX SERVER (3), PROJECT (18), TALKS (44), TIPS (15), and VULNERABILITY (5). At the bottom, there's a "SIGN UP TO THE MULE'S MAILING LIST" button.

THINKING BIG: SCALING JSS INFRASTRUCTURES FOR THE MOBILE WORKFORCE

Mikey (3rd from left in the above), reached out to me pre-JNUC2014 about “Thinking Big: Scaling JSS Infrastructures for the Mobile Workforce”

It was a fun panel to be a part of, many of the members on the panel had taught me so so much over the years &/or are great friends of mine.

I was asked as whilst I have never looked after more 300 Macs via the Casper Suite, I have never looked after clients on just one site or even a single country.

The video of the talk can be found [here](#).

Thanks to Mikey & JAMF for letting me prattle on, & Andrew Seago for letting me bully him into joining the panel the night before 😊

<https://macmule.com/2014/10/24/thinking-big-scaling-jss-infrastructures-for-the-mobile-workforce/>

Permitting Inbound/Outbound Traffic with Jamf Cloud



This article outlines what needs to be added to the safelist or firewall to allow inbound and outbound communication between your organization's internal network or permitted services, such as LDAP, and Jamf Cloud.

For a list of recently added or removed IP addresses, see: [IP Address and Domain Changelog for Inbound/Outbound Traffic with Jamf Cloud](#)

For information on the network ports used for connections with Jamf Pro, the Jamf Pro server, Jamf Pro apps, and third-party integrations, see [Network Ports Used by Jamf Pro](#).

Note:

- IP addresses resolved from a simple nslookup query will not work, as these addresses can change at any time.
- Jamf controls the IP addresses listed in this article and is the only organization with access to communicate through them.

▼ Inbound Traffic to Jamf Cloud

To connect from your internal network to Jamf Cloud, add the Jamf Cloud DNS name to your safelist, for instance:
<https://example.jamfcloud.com>.

For more information on the current IP address ranges used for inbound traffic to Jamf Cloud, see the following documentation from Amazon:
<https://docs.aws.amazon.com/general/latest/gr/aws-ip-ranges.html>

Note: The IP address ranges in that article are not controlled by Jamf and may change any time.

▼ Outbound Traffic from Jamf Cloud

To connect from Jamf Cloud to your internal service, add the following IP addresses to your firewall rules.

Regions	IP Addresses
U.S. (All Regions)	<ul style="list-style-type: none">• 54.208.14.206• 54.208.84.215



Custom DNS

Standard

Fresh Start

Existing Jamf Pro customers.

Existing Jamf Pro customers.

Existing Jamf Pro customers, as well as customers migrating from: Intune, Jamf School and Workspace One.

Retains existing Jamf Pro URL, devices do not require re-enrolling.

Jamf Pro URL is changed to a .jamfcloud.com URL, requiring devices to be re-enrolled.

New Jamf Pro instance, requiring devices to be enrolled.



Custom DNS

Standard

Fresh Start

Existing Jamf Pro customers.

Existing Jamf Pro customers.

Existing Jamf Pro customers, as well as customers migrating from: Intune, Jamf School and Workspace One.

Retains existing Jamf Pro URL, devices do not require re-enrolling.

Jamf Pro URL is changed to a .jamfcloud.com URL, requiring devices to be re-enrolled.

New Jamf Pro instance, requiring devices to be enrolled.

Migration readiness: database maintenance, Jamf Pro upgrades, review data residency and networking.

Migration readiness: database maintenance, Jamf Pro upgrades, review data residency and networking.

Review data residency and networking.



Custom DNS

Standard

Fresh Start

Existing Jamf Pro customers.

Existing Jamf Pro customers.

Existing Jamf Pro customers, as well as customers migrating from: Intune, Jamf School and Workspace One.

Retains existing Jamf Pro URL, devices do not require re-enrolling.

Jamf Pro URL is changed to a .jamfcloud.com URL, requiring devices to be re-enrolled.

New Jamf Pro instance, requiring devices to be enrolled.

Migration readiness: database maintenance, Jamf Pro upgrades, review data residency and networking.

Migration readiness: database maintenance, Jamf Pro upgrades, review data residency and networking.

Review data residency and networking.

If migrated from multi-context instance: re-save prestages, change API integrations to use the .jamfcloud.com URL, re-enroll JIM's.

New APNS and ADE tokens will need to be generated, new VPP if old Jamf Pro still online, re-save prestages and deploy/redeploy needed integrations.

Deploy needed integrations.

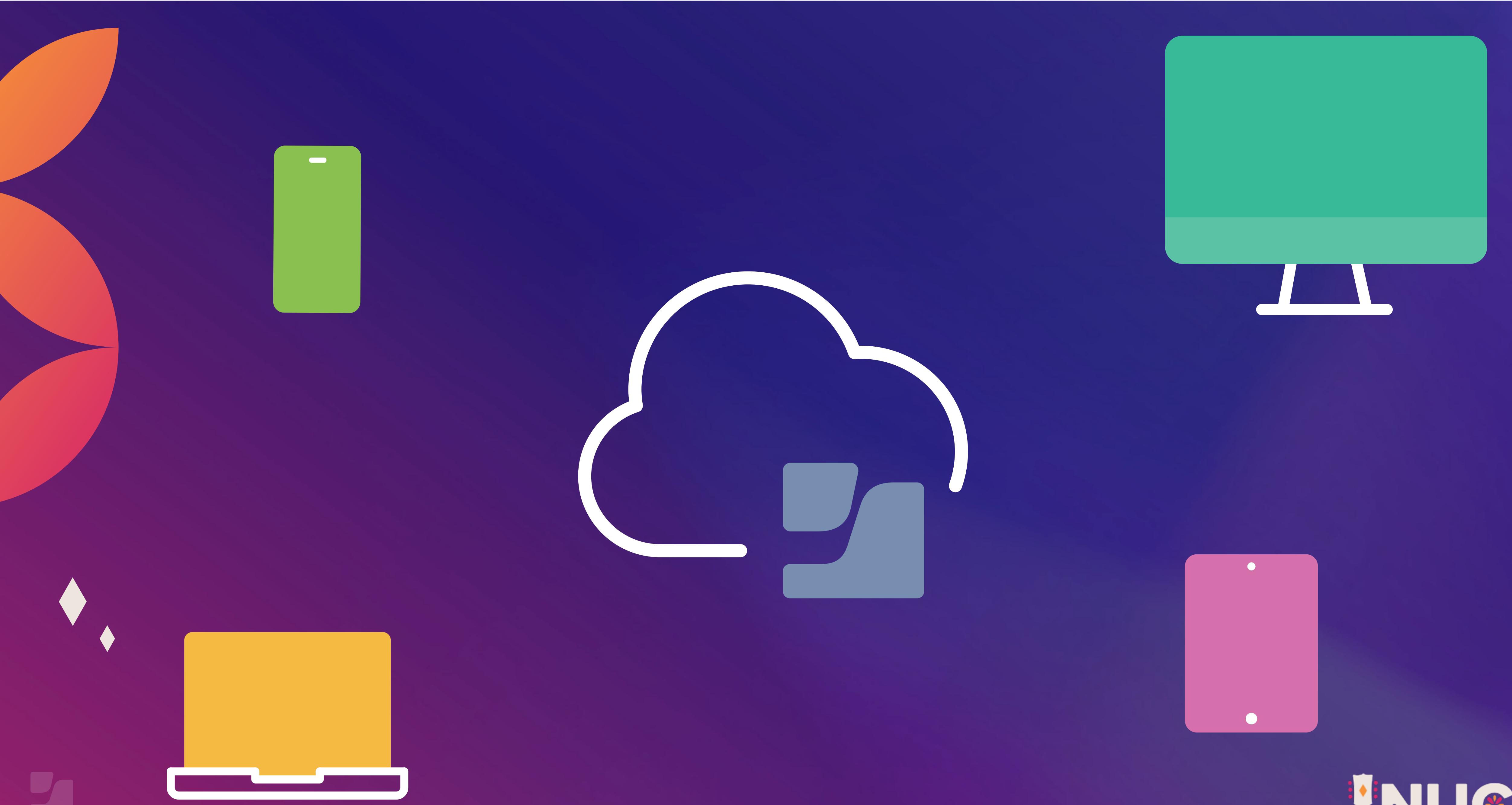


Thank you!





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The old switcheroo: macOS MDM Migrations

What is Jamf Migrate?

- macOS / iOS support
- Workflow / Professional Service
- Delivered by Jamf
- Migrate devices to Jamf*



*Jamf Migrate for macOS to Jamf Pro only

The screenshot shows a web browser window with the Jamf website. The header includes the Jamf logo, navigation links for 'Why Jamf', 'Products', 'Pricing', 'Resources', 'Partners', and a 'Start Trial' button. A search bar and language selection ('English') are also present. The main content area has a dark green header with the word 'Webinar'. Below it, the title 'Jamf Migrate: Device Migration without Erasing' is displayed in large white text. The main body text discusses the challenges of migrating to a new MDM solution and the benefits of Jamf Migrate's user-driven migration feature. It also mentions a webinar that will demonstrate the process. A 'Register to Attend' section is shown, indicating that no webinar is selected yet, and it prompts users to choose a time from a list of available times. Social sharing icons for Facebook, Twitter, LinkedIn, and email are provided. A footer at the bottom left contains a 'Cookie Policy' link and a note about customizing the migration app.

jamf

Why Jamf Products Pricing Resources Partners

Start Trial Contact

Webinar

Jamf Migrate: Device Migration without Erasing

Researching, selecting and ultimately migrating to a new and better Mobile Device Management (MDM) solution may seem like a daunting task. But, with the right tool for the job, switching solutions has never been easier.

Jamf Migrate offers User-Driven device migration that puts the power in the hands of the end users, lessening the burden on IT.

Our webinar, **Jamf Migrate: Device Migration without Erasing**, will show you our flexible app that streamlines migration from your existing MDM to Jamf for macOS or iOS devices. See how our Professional Services team helps you achieve success with your migration project from beginning to end.

The session will cover:

- Demystifying blockers and challenges around supervised devices
- The most important steps for planning and executing your migration

Cookie Policy

Customizing and branding the migration App for your specific

No webinar selected
To register for a webinar please select the time you wish to attend from the list of available times.

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<https://www.jamf.com/events/webinars/jamf-migrate-device-migration-without-erasing/>

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Jamf iOS Migrate: Because Who Doesn't Love Tedious Device Migration Tasks?

You do not need to wipe your iOS devices to migrate to Jamf!

Join us as we show off our industry-unique app called Jamf Migrate for iOS. This solution leverages secure APIs and user-driven actions to move devices from a third-party MDM over to Jamf. We cover the technical and physical challenges organizations face when looking to migrate their mobile fleet and how Jamf Migrate solves those problems and helps eliminate pain points. Hear from customers who have real-world experience with large-scale migrations and learn the tricks and tips that make your device migration as smooth as possible.

[ADD TO SCHEDULE](#) Thursday, Oct 3 11:30 AM - 12:15 PM CDT | 202A - Level 2

Speakers

 [Kyle Randall](#)
Sales Engineer II, Jamf

 [Jackson Pavelka](#)
IT Engineer, PDS Health

 [Matthew Phillips](#)
Senior Consulting
Engineer, Implementation,
Jamf

Session Type: Breakout Session
Products: Jamf Pro
Audience: Commercial, Government, Higher Education, K-12 Education, Healthcare - Commercial, Healthcare - Education
Skill Level: Level 200

<https://reg.jnuc.jamf.com/flow/jamf/jnuc2024/sessioncatalog2024/page/sessioncatalog/session/1712078062326001qKiP>

Recap

Recap



Recap

- There are 3 primary migration options: Custom DNS, Standard and Fresh Start.



Recap

- There are 3 primary migration options: Custom DNS, Standard and Fresh Start.
- Custom DNS and Standard involve uploading your existing Jamf Pro database to Jamf Cloud, Fresh Start does not.



Recap

- There are 3 primary migration options: Custom DNS, Standard and Fresh Start.
- Custom DNS and Standard involve uploading your existing Jamf Pro database to Jamf Cloud, Fresh Start does not.
- Custom DNS is only applicable if your Jamf Pro URLs TLD is a public one.



Recap

- There are 3 primary migration options: Custom DNS, Standard and Fresh Start.
- Custom DNS and Standard involve uploading your existing Jamf Pro database to Jamf Cloud, Fresh Start does not.
- Custom DNS is only applicable if your Jamf Pro URLs TLD is a public one.
- Standard and Fresh Start involve (re-)enrolling devices, Custom DNS does not.



Recap

- There are 3 primary migration options: Custom DNS, Standard and Fresh Start.
- Custom DNS and Standard involve uploading your existing Jamf Pro database to Jamf Cloud, Fresh Start does not.
- Custom DNS is only applicable if your Jamf Pro URLs TLD is a public one.
- Standard and Fresh Start involve (re-)enrolling devices, Custom DNS does not.
- If already a Jamf Pro customer, you could start your migration today.



Custom DNS

Standard

Fresh Start

Existing Jamf Pro customers.

Existing Jamf Pro customers.

Existing Jamf Pro customers, as well as customers migrating from: Intune, Jamf School and Workspace One.

Retains existing Jamf Pro URL, devices do not require re-enrolling.

Jamf Pro URL is changed to a .jamfcloud.com URL, requiring devices to be re-enrolled.

New Jamf Pro instance, requiring devices to be enrolled.

Migration readiness: database maintenance, Jamf Pro upgrades, review data residency and networking.

Migration readiness: database maintenance, Jamf Pro upgrades, review data residency and networking.

Review data residency and networking.

If migrated from multi-context instance: re-save prestages, change API integrations to use the .jamfcloud.com URL, re-enroll JIM's.

New APNS and ADE tokens will need to be generated, new VPP if old Jamf Pro still online, re-save prestages and deploy/redeploy needed integrations.

Deploy needed integrations.



Custom DNS

Existing Jamf Pro customers.

Retains existing Jamf Pro URL,
devices do not require re-enrolling.

Migration readiness: database
maintenance, Jamf Pro
upgrades, review data
residency and networking.

If migrated from multi-context
instance: re-save prestages,
change API integrations to use
the .jamfcloud.com URL, re-enroll JIM's.



Standard

Existing Jamf Pro customers.

Jamf Pro URL is changed to a .jamfcloud.com URL, requiring devices to be re-enrolled.

Migration readiness: database maintenance, Jamf Pro upgrades, review data residency and networking.

New APNS and ADE tokens will need to be generated, new VPP if old Jamf Pro still online, re-save prestages and deploy/redeploy needed integrations.



Fresh Start

Existing Jamf Pro customers, as well as customers migrating from: Intune, Jamf School and Workspace One.

New Jamf Pro instance, requiring devices to be enrolled.

Review data residency and networking.

Deploy needed integrations.



Next steps



Next steps



Next steps

- If you're new to Jamf and don't have an account manager, pop down to the Jamf stand in the expo hall.



Next steps



- If you're new to Jamf and don't have an account manager, pop down to the Jamf stand in the expo hall.
- Likewise, if you'd like to discuss Jamf Migrate, pop down to the Jamf stand in the expo hall.



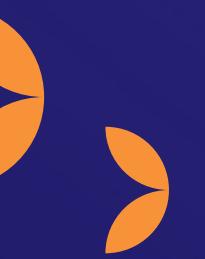
Next steps



- If you're new to Jamf and don't have an account manager, pop down to the Jamf stand in the expo hall.
- Likewise, if you'd like to discuss Jamf Migrate, pop down to the Jamf stand in the expo hall.
- It's never too early to discuss data residency with your colleagues.



Next steps - from Jamf Pro



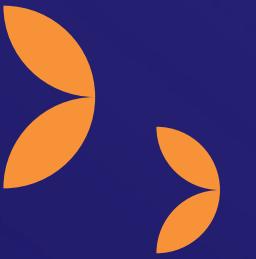
Next steps - from Jamf Pro

- Check the database size.



Next steps - from Jamf Pro

- Check the database size.
- Review inventory collection enabled options.



Next steps - from Jamf Pro

- Check the database size.
- Review inventory collection enabled options.
- Review log retention.



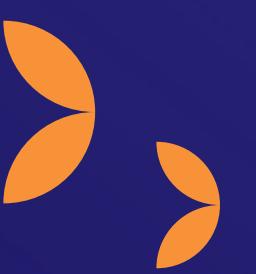
Next steps - from Jamf Pro

- Check the database size.
- Review inventory collection enabled options.
- Review log retention.
- Reach out to Jamf Support if you have any concerns with any tables.



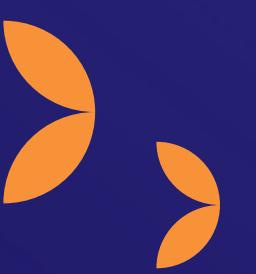
Next steps - from Jamf Pro

- Check the database size.
- Review inventory collection enabled options.
- Review log retention.
- Reach out to Jamf Support if you have any concerns with any tables.
- Enable Cloud Services connection.



Next steps - from Jamf Pro

- Check the database size.
- Review inventory collection enabled options.
- Review log retention.
- Reach out to Jamf Support if you have any concerns with any tables.
- Enable Cloud Services connection.
- Review enabled integrations, note them down and see if they need to be migrated to something new.



Thank you!





<https://jamf.it/la9Ar>

