

User Acceptance Testing (UAT) Plan

Project: Healthcare Appointment System

Version: 1.0

Author: Jamie Christian

1. Objective

The objective of this UAT is to validate that the Healthcare Appointment System meets business requirements and is ready for deployment.

2. Scope

The scope of testing covers appointment booking, cancellations, notifications, staff management, and billing integration.

3. UAT Entry Criteria

- All functional testing must be complete
- No critical defects open
- Test environment stable and accessible

4. UAT Exit Criteria

- All critical test cases passed
- No Severity 1 or 2 defects remain open
- UAT sign-off received from stakeholders

5. Roles & Responsibilities

- Business Users: Execute UAT test cases
- QA Team: Support defect tracking
- Project Manager: Approve sign-off

6. Deliverables

- UAT Test Cases
- Defect Log
- UAT Summary Report