

Sebastian R. Jilke

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Current Position & Affiliations

From January 2016 **Rutgers University-Newark, School of Public Affairs and Administration**
Assistant professor

From 2016 **Center for Experimental and Behavioral Public Administration**
Co-Founder & Faculty Co-Director

2019 – 2020 **Office of Evaluation Sciences, General Services Administration**
OES Fellow

Previous Positions & Affiliations

2010 – 2015 **Erasmus University Rotterdam, Department of Public Administration**
December 2014 – December 2015 | *Postdoctoral researcher (1fte)*
December 2010 - November 2014 | *Research associate (1fte)*

June 2013 **Cardiff Business School, Centre for Regional and Local Government Research**
Visiting researcher

March 2013 **Katholieke Universiteit Leuven, Centre for Sociological Research**
Visiting researcher

Education

March 2015 **Erasmus University Rotterdam, the Netherlands**
PhD in *Public Administration* (*cum laude*, i.e., with highest distinction)

2007 – 2010 **Zeppelin University, Germany**
MA in *Public Management and Governance* (Minor: *Corporate Management and Economics*)

2004 – 2007 **University of Applied Sciences in the German Red Cross, Germany**
BA in *Social Management*

Honors & Awards

2019 Beryl Radin Award for the best article published in the *Journal of Public Administration Research and Theory* in 2018

Academic Publications

Books

1. James, O., **Jilke, S.** & G. Van Ryzin (eds.) (2017): *Experiments in Public Management Research: Challenges and Contributions*. Cambridge: Cambridge University Press.
****Published Review:** Mohr, Z. (2019). *Public Administration Review*.

Special/ Virtual Issues & Symposia

3. James, O., **Jilke, S.** & G. Van Ryzin. (eds.) (2017): Behavioral and Experimental Public Administration. Symposium at *Public Administration*, 95(4).
2. **Jilke, S.**, Van de Walle, S. & S. Kim. (eds.) (2016): Towards an Experimental Public Administration. Symposium at *Public Administration Review*, 75(1).
1. Tummers, L., Olsen, A., **Jilke, S.** & S. Grimmelikhuijsen. (eds.) (2016): Behavioral Public Administration. Virtual Issue at *Journal of Public Administration Research and Theory*.

Journal Articles

24. **Jilke, S.** & M. Bækgaard. (forthcoming): The Political Psychology of Citizen Satisfaction: Does Responsibility Attribution Matter? *Journal of Public Administration Research and Theory*, in press.
23. **Jilke, S.**, Resh, W., Sidiki, S. & A. Olsen. (forthcoming). Microbrook, Mesobrook, Macrobrook. *Perspectives on Public Management and Governance*, in press.
22. **Jilke, S.**, Lu, J., Xu, C.* & S. Shinohara*. (2019): Using Large Scale Social Media Experiments in Public Administration: Assessing the Charitable Consequences of Government Funding to Non-profits. *Journal of Public Administration Research and Theory*, 29(4): 627-639.
21. **Jilke, S.** (2018): Citizen Satisfaction under Changing Political Leadership: The Role of Partisan Motivated Reasoning. *Governance*, 31(3): 515-533.
20. **Jilke, S.**, Van Dooren, W. & S. Rys*. (2018): Discrimination and Administrative Burden in Public Service Markets: Does a Public-Private Difference Exist? *Journal of Public Administration Research and Theory*, 28(3): 423-439.
19. **Jilke, S.** & L. Tummers. (2018): Which Clients are Deserving of Help? A Theoretical Model and Experimental Test. *Journal of Public Administration Research and Theory*, 28(2): 226-238.
****2019 Beryl Radin Award**, awarded by the Public Management Research Association for the best article published in JPART in the previous year.
18. Voorberg, W.*, **Jilke, S.**, Tummers, L. & V. Bekkers. (2018): Financial Rewards Do Not Stimulate Co-Production: Evidence from Two Experiments. *Public Administration Review*, 78(6): 864-873.
17. **Jilke, S.**, Petrovsky, N., Meuleman, B. & O. James. (2017): Measurement Equivalence in Replications of Experimental Findings: Guidance on How and When to Determine Equivalence. *Public Management Review*, 19(9): 1293-1310.
16. Fernandez-Gutierrez, M., James, O. & **S. Jilke.** (2017): Competition and Switching in Public Service Markets: Can They Reduce Inequalities? *Regulation & Governance*, 11(1): 41-63.

*Student contributor

†Editorial review

15. Grimmelikhuijsen, S., **Jilke, S.**, Olsen, A. & L. Tummers. (2017): Behavioral Public Administration: Combining insights from Public Administration and Psychology. *Public Administration Review*, 77(1): 45-56.
14. James, S., **Jilke, S.** & G. Van Ryzin. (2017): Behavioural and Experimental Public Administration: Emerging Contributions and New Directions. *Public Administration*, 95(4): 865-873.[†]
13. **Jilke, S.**, Van Ryzin, G. & S. Van de Walle (2016): Responses to Decline in Marketized Public Services: An Experimental Evaluation of Choice-Overload. *Journal of Public Administration Research and Theory*, 26(3): 421-432.
12. **Jilke, S.** (2016): Job satisfaction and regime change: Evidence from a natural experiment. *International Public Management Journal*, 19(3): 370-396.
11. James, O., **Jilke, S.**, Petersen, C. & S. Van de Walle (2016): Citizens' Blame of Politicians for Public Service Failure: Experimental Evidence about Blame Reduction through Delegation and Contracting. *Public Administration Review*, 76(1): 83-93.
10. Andrews, R. & **S. Jilke** (2016): Social services and social cohesion in Europe: Exploring the effects of service quality and economic strain. *Journal of Social Policy*, 45(1): 119-140.
9. **Jilke, S.**, Van de Walle, S. & S. Kim. (2016): Generating Usable Knowledge through an Experimental Approach to Public Administration. *Public Administration Review*, 76(1): 69-72.[†]
8. Tummers, L., Olsen, A., **Jilke, S.** & S. Grimmelikhuijsen (2016): Introduction to the Vitruvian Issue on Behavioral Public Administration. *Journal of Public Administration Research and Theory*, 1-3.[†]
7. **Jilke, S.** (2015): Choice and Equality: Are vulnerable citizens worse-off after liberalization reforms? *Public Administration*, 93(1): 68-85.
6. **Jilke, S.**, Meuleman, B & S. Van de Walle (2015): We need to compare, but how? Comparative public administration and measurement equivalence. *Public Administration Review*, 75(1): 36-48.
5. Van de Walle, S., Steijn, A. & **S. Jilke** (2015): Extrinsic motivation, PSM and labour market characteristics: A multilevel model of public sector employment preference in 26 countries. *International Review of Administrative Sciences*, 81(4): 833-855.
4. Andrews, R., **Jilke, S.** & S. Van de Walle (2014): Economic strain and social cohesion in Europe: Does institutional trust matter? *European Journal of Political Research*, 53(3): 559-579.
3. Van de Walle, S. & **S. Jilke** (2014): Savings in public services after the financial crisis: A multilevel analysis of drivers of public preferences in the EU27. *International Review of Administrative Sciences*, 80(3): 597-618.
2. **Jilke, S.** (2013): What shapes citizens' evaluations of their public officials' accountability? Evidence from local Ethiopia. *Public Administration and Development*, 33(5): 389-403.
1. **Jilke, S.** & S. Van de Walle (2013): Two-track public services? Citizen's voice behavior towards liberalized services in the EU15. *Public Management Review*, 15(4): 465-476.

Book Chapters

10. James, O., **Jilke, S.** & G. Van Ryzin (2017): Introduction: Experiments in Public Management Research. In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.

9. James, O., **Jilke, S.** & G. Van Ryzin (2017): Causal Inference and the Design and Analysis of Experiments. In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.
8. **Jilke, S.** & G. Van Ryzin (2017): Survey Experiments for Public Management Research. In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.
7. James, O. & **S. Jilke** (2017): Citizen and Users' Responses to Public Service Failure: Experimentation About Blame, Exit and Voice. In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.
6. James, O., **Jilke, S.** & G. Van Ryzin (2017): Conclusions - Towards an Experimental Public Management? In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.
5. Olsen, A., Tummers, L., Grimmelikhuijsen, S. & **S. Jilke** (2017): Behavioral Public Administration: Connecting Psychology with European Public Administration Research. In: Ongaro, E. & S. van Thiel (eds.). *The Palgrave Handbook of Public Administration and Management in Europe*. New York: Palgrave Macmillan.
4. **Jilke, S.**, Van der Voet, J. & S. Van de Walle (2016): Administrative reforms in the Netherlands: Managerialism, collaboration and implications for future reform capacity. In: Hammerschmid, G., Van de Walle, S., Andrews, R. & Bezes, P. (eds.). *Public Administration Reforms in Europe: The View from the Top*. Cheltenham: Edgar Elgar.
3. Curry, D., Hammerschmid, G., **Jilke, S.** & S. Van de Walle (2016): The State and Perceptions of Public Sector Reforms in Europe. In: Massey, A. & K. Johnston (eds.). *The International Handbook of Public Administration and Governance*. Cheltenham: Edgar Elgar.
2. Tummers, L., **Jilke, S.** & S. Van de Walle (2013): Citizens in charge? An overview of the background, facilitators and pitfalls of introducing choice and competition in public services. In: Dwivedi, Y., Shareef, M., Pandey, S. & V. Kumar (eds.). *Public Administration Reformation: Market Demand from Public Organizations*. New York: Routledge.
1. **Jilke, S.**, Bunnar, C. & F. Volgmann (2013): Defekter Föderalismus in Afrika: Eine Bestandsaufnahme [Taking stock of defected federalism in Africa]. In: EZFF (ed.). *Jahrbuch des Föderalismus 2013* [Yearbook of Federalism 2013]. Baden-Baden: Nomos.

Other Publications

11. Curry, D., **S. Jilke**, Hammerschmid, G. & S. Van de Walle (2014): *Coordinating for Cohesion in the Public Sector of the Future*. COCOPS Policy Brief. Rotterdam: COCOPS
10. Andrews, R., **Jilke, S.** & S. Van de Walle (2014): *The impact of public sector reform in Europe on social cohesion*. COCOPS Policy Brief. Rotterdam: COCOPS.
9. Andrews, R., Downe, J., Guarneros-Meza, V., **Jilke, S.** & S. Van de Walle (2013): *Public Management Reforms and Emerging Trends and Effects on Social Cohesion*. COCOPS Research Report. Rotterdam: COCOPS.
8. **Jilke, S.**, Van de Walle, S. & R. van Delft (2013): *Public Sector Reform in the Netherlands – Views and Experiences from Senior Executives*. COCOPS National Report for The Netherlands. Rotterdam: Erasmus University Rotterdam.

7. Clifton, J., Diaz-Fuentes, D., Fernandez-Gutierrez, M., James, O., **Jilke, S.** & S. Van de Walle (2013): *Satisfaction, Voice and Choice in European Public Services*. COCOPS Policy Brief. Rotterdam: COCOPS.
6. Dan, S., **Jilke, S.**, Pollitt, C., van Delft, R., Van de Walle, S. & Thiel, S. van (2012): *Effects of privatization and agencification on citizens and citizenship: an international comparison*. Background Study. Den Haag: Enquete Commission of the Parliamentary Inquiry by the Dutch Senate into the Effects of Privatization and Agencification of Public Services.
5. Clifton, J., Diaz Fuentes, D., Fernandez-Gutierrez, M., James, O., **Jilke, S.** & Van de Walle, S. (2012): *Regulatory reform for services of general interest and trends in citizen satisfaction*. COCOPS Project Report Rotterdam: Erasmus University Rotterdam.
4. **Jilke, S.** (2010): *Wild-West Politics - German development policy quo vadis?* La Gazette Cournot, 53: 20-22.
3. Wegener, A., **Jilke, S.**, Butcher, C. & G. Yaron (2010): *Woreda City Government Benchmarking Survey III: Synthesis Report*. Report on behalf of the World Bank and the Ministry of Capacity Building of the Government of Ethiopia: Addis Ababa.
2. **Jilke, S.** & A. Gaucci (2010): *Basic access to social services in African LDCs*. Recurrent publication on behalf of UNECA: Addis Ababa.
1. **Jilke, S.** (2010): *Equal Access to Basic Services in African LDCs: The need for coherent, inclusive and effective Policy Frameworks*. zu l wuerfe discussion paper, Zeppelin University: Friedrichshafen.

Under Review

Are More Options Always a Good Thing? An Experimental Study of School Choice, Performance and Satisfaction (together with Ivan Lee* & Oliver James; *revised & resubmitted to Public Administration Review*).

Ethnic Discrimination in Nonprofit Organizations: Evidence from a Field Experiment (together with Wouter Van Dooren; *revised & resubmitted to Nonprofit Voluntary Sector Quarterly*).

Marketization of Public Service Delivery and Citizenship Behavior (together with Oliver James; *invitation to revise & resubmit to Public Administration*).

The Diverse Effects of Private Competitors on Public Service Performance: Evidence from New Jersey's School System (together with Jongmin Shon; *invitation to revise & resubmit to International Public Management Journal*).

Pro-Private or Anti-Public Sector Bias? The Impact of Organizational Ownership on Performance Perceptions (together with Ivan Lee* & Tomas Herda*; *under review at Public Administration*).

Work in Active Progress

Do Risk-Averse People Always Prefer Public Sector Jobs? An Experimental Study of Risk-Aversion, Job Characteristics and Job Sector Choice (together with Ivan Lee*).

Does Work Effort for Public Versus Private Organizations Differ? Evidence from an Online Field Experiment (together with Simon Calmar Andersen & Oliver James).

Administrative Burden and Racial Discrimination: An Experimental Audit of Public School Choice in NJ (together with Sinah Kang*).

Client Deservingness in Street-level Bureaucracies: Insights from Dual Process Theories of Reasoning (together with Niels Bjorn Petersen*).

What Drives Creaming Preferences Among Charter School Principals? Evidence from a Conjoint Experiment (together with Elizabeth Bell & Zachary Oberfield).

Racial Discrimination in Charter Schools: A Large-Scale Field Experiment Exploring the Causal Mechanism of Discrimination (together with Elizabeth Bell).

The Microfoundations of Active Representation: An Experimental Evaluation of South Korean Police Officers (together with Inkyu Kang*).

Fellowships & Grants

2019	OES Fellowship with the Office of Evaluation Sciences at the General Services Administration	(\$132,825)
2017	SPAA internal research grant to support the Center for Experimental and Behavioral Public Administration (CEBPA) (Co-Principal Investigator)	(\$14,200)
2016	SPAA internal research grant to support the Center for Experimental and Behavioral Public Administration (CEBPA) (Principal Investigator)	(\$14,800)
2016	SPAA internal research grant to conduct a big-data field experiment on the effects of government funding on private donations (Co-Principal Investigator)	(\$5,000)
2016	Rutgers University-Newark SEED grant to support the Center for Experimental and Behavioral Public Administration (CEBPA) (Co-Principal Investigator)	(\$50,000)
2015	Academic Colloquium Grant by the The Royal Netherlands Academy of Arts and Sciences for organizing a conference on Behavioral Public Administration (Co-Principal Investigator)	(16,500 €)
2011-2014	e-fellows.net scholarship	(non-monetary)
2012	Erasmus Trustfonds grant for EGPA conference participation	(500 €)
2011	NIG travel grant for EGPA conference participation	(800 €)
2011	NIG travel grant for participating Essex Summer School	(1,700 €)

Invited Talks & Keynotes

2019

State University of New York, Rockefeller College of Public Affairs & Policy

Utrecht University School of Governance, The Netherlands

Zeppelin University, Department of Public Administration and Political Science, Germany

Office of Evaluation Sciences, General Services Administration

2018

University of Oklahoma, Department of Political Science

Bocconi University Milan, Department of Policy Analysis and Public Management, Italy

University of Anwerp, Department of Political Science, Belgium

University of Minho, School of Economics and Management, Portugal

2017

University of Wisconsin-Madison, Robert M. La Follette School of Public Affairs
 George Washington University, Trachtenberg School of Public Policy & Administration
 Hebrew University, Federman School of Public Policy and Government, Israel
 Yonsei University, Department of Public Administration, South Korea
 Seoul National University, Graduate School of Public Administration, South Korea
 Seoul National University Graduate School in New York City

2016

London School of Economics and Political Science, London Seminar Series on Public Policy, UK
 City University of Hong Kong, Department of Public Policy, Hong Kong
 Aarhus University, Department of Political Science and Government, Denmark
 University of Copenhagen, Department of Political Science, Denmark

2015

Hertie School of Governance Berlin, Germany
 Swansea University, Department of Politics, UK
 Finnish Ministry of Finance, Helsinki. Keynote speech at a conference on the "Role of Public Governance in Inclusive Growth"

2014

Cardiff Business School, UK
 Erasmus University Rotterdam, Institute for Social Studies (ISS), The Netherlands

Conference & Workshop Participation

Panel/ Workshop organizer/ (co-)chair

European Consortium for Political Research graduate conference, 2012.
 International Research Society for Public Management Conference, 2015, 2016, 2017, 2018.
 Netherlands Institute of Government annual work conference, 2013, 2014.
 Public Management Research Association Conference, 2013, 2015, 2016, 2017, 2019.

Panel discussant

APPAM Fall Research Conference, 2018.
 ASPA-EGPA Transatlantic Dialogue, 2016.
 European Group of Public Administration annual conference, 2012, 2013.
 Giving Time Research Symposium (University of Exeter), 2015.

Papers presented

American Political Science Association Annual Meeting, 2016.
 ASPA-EGPA Transatlantic Dialogue, 2016.
 Association for Public Policy Analysis & Management Fall Research Conference, 2014, 2015, 2018, 2019.
 European Consortium for Political Research joint sessions, 2012.
 European Group of Public Administration annual conference, 2011, 2012, 2013, 2016, 2017, 2018, 2019.
 IIAS study group on Trust and Public Attitudes workshop, 2014.
 International Research Society for Public Management conference, 2011, 2013, 2014, 2015, 2016, 2017, 2018.
 Midwest Political Science Association annual conference, 2017.

Netherlands Institute of Government annual work conference, 2011, 2013, 2014.
Public Management Research Association Conference, 2013, 2015, 2016, 2017, 2019.

Teaching Experience

Rutgers University

Experimental and Behavioral Public Administration (PhD)

Applied Research Design (MPA; online & on-the-ground)

Capstone (MPA)

Career Explorations in Public Service (BA)

Research Design and Program Evaluation for Public and Nonprofit Management (RU-N undergraduate program [BA] at Northeast Normal University, China)

Erasmus University

Strategic Management in the Public Sector (MA)

International Governance Seminar (MA)

Student Supervision

Dissertation Chair

Ivan Lee (Rutgers University-Newark, US [SPAA])

Dissertation Committees

Danbee Lee (Rutgers University-Newark, US [SPAA])

Sinah Kang (Rutgers University-Newark, US [SPAA])

Chengxin Xu (Rutgers University-Newark, US [SPAA]); (2019)

Sabine Rys (University of Antwerp, Belgium [political science]); (2018)

Jose Manuel Alonso (University of Cantabria, Spain [economics]); (2015)

External PhD Evaluator

Saar Alon-Barkat (Hebrew University of Jerusalem, Israel [political science]); (2018)

Independent Studies (PhD-level)

Inkyu Kang (Spring 2019); Danbee Lee (Spring 2018); Ivan Lee (Fall 2017 - Fall 2018); Hyuk Yang (Fall 2016 - Spring 2017)

Academic Service

Service to the Profession

Since 2017	Founding Editor, <i>Journal of Behavioral Public Administration</i>
Since 2016	Co-Founder and Administrator, Mailing List of the Experimental and Behavioral Public Administration Network
Since 2015	Co-chair, EGPA Permanent Study XXII 'Behavioral Public Administration'
2019	Mentor in the 2019 APPAM mentor matching program
2019	Member, 2019 APPAM Fall Research Conference best poster award committee
2019	Member, 2019 APPAM Fall Research Conference Program Committee
2019	Co-organizer, PMRC pre-conference workshop on 'Behavioral Science in Government: Nudging Outward and Inward to Bridge the Academic-Practitioner Divide'
2014 – 2018	Member, PMRA Twitter team
2018	Chair, Best Paper Award Committee of the Permanent Study Group XXII 'Behavioral Public Administration' at the 2018 EGPA Conference
2014 – 2017	Co-chair, IAS Study Group III on Trust and Public Attitudes
2015, 2016, 2017	Co-organizer, PMRC pre-conference workshop on 'Experiments in Public Administration Research'
2017	Member, Best Article Award Committee of the Public and Nonprofit Division of the Academy of Management
2016	Co-organizer, Academic Colloquium on 'Behavioral Public Administration: Combining Insights from Psychology and Public Administration' at the Dutch Royal Academy of the Arts and Sciences in Amsterdam (the Netherlands)
2016	Academic co-chair, Transatlantic Dialogue 12 in Ghent (Belgium)
2014	Co-organizer, IAS study group on Trust and Public Attitudes workshop 'Citizen Attitudes and Behaviors from an Experimental Perspective: Towards an Experimental Public Administration?' in Speyer (Germany)
2014	Workshop co-organizer on 'Public officials' trust in citizens' at Erasmus University Rotterdam (the Netherlands)

Editorial Board Memberships: International Public Management Journal (since 2016); Public Administration Review (since 2019), Journal of European Public Policy (since 2019)

Article Manuscript Reviewer for: Academy of Management annual meeting; Administration & Society; American Journal of Political Science; American Political Science Review; Annals of Cooperative and Public Economics; Australian Journal of Public Administration; Central European Journal of Public Policy; Frontiers in Psychology (section Quantitative Psychology and Measurement); Governance; International Journal of Public Sector Management; International Public Management Journal; International Review of Administrative Sciences; Nonprofit and Voluntary Sector Quarterly; Policy Studies; Public Personnel Management; Public Personnel Management; Publius - The Journal of Federalism; Review of Public Personnel Administration; Journal of Public and Nonprofit Affairs; Journal of Public

Administration Research and Theory; Local Government Studies; Public Administration; Public Administration Review; Public Performance & Management Review; Public Management Review; Public Policy & Administration; Regulation & Governance

Book Reviewer for: Routledge Public Management Textbook Series

Reviewer for Research Projects: Economic and Social Research Council (UK); Israeli Science Foundation; German Research Foundation (DFG)

University/ Departmental Service

Rutgers University

Since 2016	MPA Committee (SPAA)
Since 2016	Research Committee (SPAA)
Since 2016	Co-Director, Center for Experimental and Behavioral Public Administration
2016 – 2019	Research Advisory Committee to the Vice Chancellor for Research & Collaborations (RU-N)
2018	Job Interview Panel member (Assistant Director) for the Office of Research and Support Programs (RU-N)
2018	Search Committee member (Research Contract/ Grant Specialist) for the Office of Research and Support Programs (RU-N)
2018	Ad-hoc Teaching Evaluation Committee (SPAA)
2018	Ad-hoc NTT Bylaws Committee (SPAA)
2018	Distinguished Alumni Award for Academic Excellence Committee (SPAA)
2017 – 2018	International Affairs Committee (SPAA)
2017, 2018	Evaluator for the Honors Living-Learning Community at Rutgers-Newark
2017	Review Committee for the RU-N Initiative for Multidisciplinary Research Teams (IMRT) Awards (RU-N)

Erasmus University

2012 – 2014	Coordinator of the Erasmus University Rotterdam Department of Public Administration Seminar Series in Research Methodology
2012	Selection committee member for a post-doc position at the Erasmus University Rotterdam Department of Public Administration

Professional Experience

2019 – 2020	Fellow in the Office of Evaluation Sciences at the General Services Administration, Washington, D.C.
2009 – 2010	Consultant in the Multi-Donor <i>Public Sector Capacity Building Program</i> in Ethiopia (based in Addis Ababa)

Contracted by
The World Bank
UK Department for International Development
Interpublic Consultancy

Media Coverage and Contributions

12. The Conversation (2018). *"Privatizing essential human services like the VA can come at a high social cost"*, op-ed (together with Wouter Van Dooren).
*Republished in *Government Executive* at GovExec.com
*Updated as 'Why privatizing the VA or other essential health services is a bad idea' in *The Conversation* (2019)
11. LSE British Politics and Policy Blog (2016). *"Vulnerable consumers and public services – can competition and switching reduce inequalities?"*, blog post (together with Marcos Fernández-Gutiérrez and Oliver James).
10. Erasmus Magazine (Issue 12, 2015). *"Overdaad aan keuze leidt tot minder overstappers"*, print article about my PhD research in weekly science magazine of Erasmus University.
9. Binnenlands Bestuur (02 April 2015). *"Afschaffing ambtenarenstatus compenseren"*, internet article about my co-authored research with Van de Walle, Steijn & Jilke (2015).
8. energiebusiness.nl (01 April 2015). *"Onderzoek: Energieconsument stapt minder snel over"*, internet article about my PhD research.
7. de Volkskraant (24 March 2015). *"Minder overstappers door grotere keus nutsbedrijven"*, print article about my PhD research in one the largest national daily newspapers.
6. energieia.nl (24 March 2015). *"Energieconsument schiet in kramp bij grote keuze uit leveranciers"*, internet article about my PhD research.
5. rtlnieuws.nl (24 March 2015). *"Juist minder overstappers door grotere keus nutsbedrijven"*, internet article about my PhD research.
4. Reformatorisch Dagblad (20 March 2015). *"Overstappen? Mits het niet te ingewikkeld is"*, print article about my PhD research in national daily newspaper.
3. Business Radio Nederland (18 March 2015) Interview about my PhD research in national radio show.
2. ScienceGuide.nl (17 march 2015). *"Overdaad aan keuze remt"*, internet article about my PhD research.
1. nu.nl (17 March 2015). *"Keuzestress bindt klant aan energiebedrijf"*, internet article about my PhD research.