

Hobby Store Online Platform

User Stories

Version 1.0.1

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Employee.

a)

As an employee, I want to be able to add new cards to our inventory database, so the store can keep track of our cards.

b)

As an employee, I want to be able edit customers profile information and transaction history: this includes purchased records, refund, exchanges and for tracking store credit, so that I can help customers with their account changes, and credit store amount for future transactions.

c)

As an employee, I want to be able to easily look up store inventory, so I can quickly check if a specific card or cards are available.

d)

As an employee, I want to be able issue refunds to customers as store credit or their method of payment, so that customers refund can be processed quicker and on the spot by any employee.

e)

As an employee, I want to be able to register new customers, so that customers that have trouble registering by themselves for any reason can be help.

Customer.

a)

As a customer, I want to be able to look up and modify my basic store account information, so that my account is up to date with my personal information.

b)

As a customer, I want to be able to easily check my store credit, so that I know how much credit I have for my future transactions.

c) As a customer, I want to be able to reset or change my account password, so that if I forget it or someone else learns it, I can keep my account accessible and secure.

d)

As a customer, I want to be able to purchase cards from The Sword and Board online, so that I don't have to visit store to purchase cards.

e)

As a customer, I want to be able to see other competitors cards prices, so I can get best deal.

f)

As a customer, I want to be able to view upcoming events related to games I play, so I can plan ahead of them and prepare my cards.

Manager.

a)

As a manager, I want to be able to add new employees to the store system, so that they can have access to store information.

b) As a manager, I want to be able to remove employees from the store system, so that information can stay safe and ex-employees can't have access to store data.

c)

As a manager, I want to be able to shutdown the store system(s), so that they can be maintained and worked on, offline in case of any issues.

d)

As a manager, I want to be able to edit database information, so that it is consistent and data integrity is kept at a high level.

e)

As a manager, I want to be able to track sales and cards stock information, so that I can be informed how store is performing financially.