

ACAD-27 a)	Shri Ramdeobaba College of Engineering and Management, Nagpur -440013	Iss. No.: 01, Rev. No.: 00
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Department: CSE (Data Science), Humanities	Semester: III Course Code: HUT253 Course Name: Business Communication	Page: 01/01
Programme: BE	Test 1	Date of Exam: 30/12/2021
Max Marks: 15	Session: 2021-22	Time: 1 Hr

Que. No		Marks	CO
Q.1	<p>Once a researcher went for a conference to present her research paper. Her presentation was on the second day of the conference, so she decided to go for sightseeing on the first day. The same night after returning from a tiring day of sightseeing she made the presentation. She decided to experiment with the background of the slides. The lady researcher was confident that her experiment would be a success. Next day, she reached the conference venue on time and sat confidently in the room where she was to make her presentation. When her name was called out, she gave the pen drive to the coordinator who opened the ppt file for presentation. She then realized that presentation was very dark because the projector was old and was not projecting properly.</p> <p><b>What was the communication barriers she created and faced? (mention the exact name of the barrier and not its category). Identify the possible solutions</b></p>	(03)	CO1
Q.2	Explain the ego states as pioneered by Eric Berne. Use examples for each state.	(03)	CO2
Q.3	<p><b>Identify if the following scenarios indicate any issues with email etiquettes. Give reasons for your affirmation or refutation:</b></p> <ol style="list-style-type: none"> <li>Before proceeding for ten-days leave Madhav handed over the charge to Chirag as per the company rules. Chirag meticulously completed all the tasks and submitted the half-weekly report to the team leader via email. Chirag made sure to keep Madhav in the CC.</li> <li>Mr. Bhujbal was a software Tester with an IT firm. He found a minor error in the software in its testing stage which it seems was missed by everyone else in the team. He wrote an email to the team leader pointing out the mistake and copied the email to everyone else in the team.</li> </ol>	(05)	CO2
Q.4	<b>Do as directed</b>		CO3
a.	Identify the error in mechanics and rewrite the following sentence by correcting the same: <i>maan ki baat has turned out to be a major revenue generator for All India Radio.</i>	(01)	
b.	Rewrite the following sentence by correcting the error in punctuations: <i>Vishakha, Radhika and Ashish went for a tiger safari on the weekend.</i>	(01)	
c.	Fill in the blanks with the correct word: <i>It is from the _____ that a _____ is made (bough/bow)</i>	(02)	