

JANA HATASOVA

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EDUCATION

2004 – 2008	Business High School, Czech Republic
2008 – 2009	Business College, Czech Republic

WORK EXPERIENCE

May 2016 – now Subway, Piccadilly Manchester

- Trying to provide the best service and food experience for customers
- Shift supervizing when manager is not in store
- Banking, daily paperwork
- Dealing with complaints or problematic situations
- Working in very busy environment

Feb 2015 – April 2016, Hattys Cafe, Deansgate Manchester

- Serving and cooking breakfasts, sandwiches, making hot drinks
- Stock ordering
- Shift managing

May 2014 – Jan 2015, Potters Restaurant, Trafford Centre

- Waitress
- Working in very busy environment

ABOUT ME

I am used to work in very busy environment over the years. I learnt how to work under pressure, how to multitask and how to prioritize work. I believe I am friendly, smily person. I always try to solve problems or complaints with a smile on my face in a calm way and listen to customer. My goal is to make each customer happy so that he could come back again.