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# **Chief Information Officer Job Description**

#### Summary

Responsible for the technological direction of a company. Proposes budgets for programs and projects, purchases and upgrades equipment, supervises computer specialists and IT workers, and presides over IT-related projects.

Primary responsibilities

- Provide technological guidance within an organization.
- Supervise information system and communications network.
- Develop and implement a customer service platform to serve the organization in every aspect.
- Design, establish, and maintain a network infrastructure for local and wide area connectivity and remote access.
- Consult with administration, department managers, and manufacturing representatives to exchange information, present new approaches, and to discuss equipment/system changes.
- Participate in vendor contract negotiations for all new computer equipment and software purchased for the corporation.
- Create a cost-benefit analysis as well as supporting a detailed definition of data requirements and departmental workflows.
- Oversee Internet and computer operations.
- Manages the day-to-day operations of the information technology department including directing staff, who support administrative computing, networking, user services, telecommunications and other information technology functions.
- Assess and anticipate technology projects and recommend appropriate action and resources.
- · Establish and direct the strategic and tactical goals, policies, and procedures for the information technology department.
- Propose hardware/software solutions to accomplish the company's business objectives.
- Identify user needs and resolve problems.

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