

Usability Satisfaction Evaluation

Please rate your satisfaction with the system.

- Try to respond to all the items.
- For items that are not applicable, use: **NA**

OVERALL REACTION TO SEE FOR ME		1	2	3	4	5		NA
1.	terrible	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	wonderful	<input type="radio"/>
2.	difficult	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	easy	<input type="radio"/>
3.	frustrating	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	satisfying	<input type="radio"/>
4.	rigid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	flexible	<input type="radio"/>
USEFULNESS		1	2	3	4	5		NA
5. It is useful overall.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
6. It helps me be more effective in my life.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
7. It helps me be more productive in my life.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
8. It gives me more control over the activities in my life.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
9. It makes the things I want to accomplish easier to get done.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
10. It enable me to accomplish tasks more quickly.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
11. It meets my needs.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
12. It does everything I would expect it to do.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
EASE OF USE		1	2	3	4	5		NA
13. It is easy to use overall.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
14. I would find it easy to get the app to do what I want it to do.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>

15. My interaction with the app would be clear and understandable.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
16. I would find the app to be flexible to interact with.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
17. I can use it without written instructions	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
18. It requires the fewest steps possible to accomplish what I want to do with it.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
19. I don't notice any inconsistencies as I use it.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
20. Both occasional and regular users would like it.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
21. I can recover from mistakes quickly and easily.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
22. I can use it successfully every time.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
EASE OF LEARNING		1	2	3	4	5		NA
23. It is easy to learn to operate the app.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
24. It is easy to explore new features by trial and error.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
25. It is easy to remember names and use of commands.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
26. The messages on the screen are helpful.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
27. I quickly became skillful with it.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
SYSTEM CAPABILITIES		1	2	3	4	5		NA
28. The app performance is fast.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
29. The app is reliable.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
30. The app designed for all levels of users.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
SATISFACTION		1	2	3	4	5		NA

31. I am satisfied with it overall.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
32. I would recommend it to a friend.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
33. It is pleasant to use.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
34. It works the way I want it to work.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
35. I feel I need to have it and will not uninstall it.	strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree	<input type="radio"/>
		1	2	3	4	5		NA

List the most **negative** aspect(s):

1.
2.
3.

List the most **positive** aspect(s):

1.
2.
3.