**General FAQ Articles**

User Guide: Getting Started

Welcome to Vision! This is a multiplatform app to connect specially abled with volunteers.

Vision app is available for Android and Windows smartphones. Vision uses your phone’s Internet connection (4G/3G/2G/EDGE or Wi-Fi, as available) to connect seeker with volunteers.

To download Vision, visit <http://antardrishti.org/>

Once installed, Volunteers and seekers can login with credentials provided by Antardrishti.

New seekers and interested volunteers can sign up from login page and register with Antardrishti.

New volunteers however will be accessed by Antardrishti before they are enabled to assist seekers.

After sign up seekers can create requests and connect with Antardrishti volunteers.

**Additional information**

Provided you have an adequate data plan, it is free to use Vision.

How do I sign up to be a volunteer?

Interested volunteers can sign up from login page and register with Antardrishti.

You will be accessed by Antardrishti before you are enabled to assist seekers.

How do I sign up to be a seeker?

New seekers can sign up from login page and register with Antardrishti and start using the app.

How to create a request from the app?

From home screen click on ‘Create Request’ option, choose your preference and provide additional details for volunteers to view.

How does this app work?

Seekers create requests as per their requirement from app. Volunteers select their preferences for assistance from app.

After seeker creates a request, its preference and volunteer preference is matched by app and all applicable volunteers are displayer to seeker.

Seeker can accept any volunteer for assistance. Volunteer will now be able to view this request in his app. Once volunteer accepts this request the seeker and volunteer are connected.

Both can view each other’s details to complete the request.

Volunteer chosen by me has not yet accepted my request?

If volunteer does not respond in few days seekers are advised to reject this volunteer and select another volunteer.