

# Janish Khanna

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## Profile

- Currently being trained in the Software Developer Diploma Program at Manitoba Institute of Trades and Technology
- Possess over 2 years of Customer Service Experience
- Proven ability to diffuse tension, communicate effectively and help colleagues and clients to find solutions to their issues
- Skilled in time management

## Skills & Abilities

- Experience developing a responsive website with HTML5 and CSS3
- Made a matching game, pig game and worked on some projects with JavaScript (ES5 and ES6)
- Knowledge of Service Worker and AJAX; also made a restaurant review app
- Third party API experience
- Experience with Git and GitHub
- Test Driven Development in JavaScript using Jasmine
- Experience creating a Progressive Web Application
- Also worked on projects using a JavaScript library, React

## Experience

### **CUSTOMER SERVICE REPRESENTATIVE | BED BATH AND BEYOND | MARCH 20, 2018 TO PRESENT**

- Work as a team to have better results in sales, Provide friendly and professional service to customers
- Manage all front-end task, count cash and down-stocking on closing shifts

## **ASSISTANT | SUNIL ARORA ADVOCATES | AUGUST 1, 2017 TO DECEMBER 1, 2017**

- Did data handling regularly to maintain records, worked on different tax-related software's to submit Income Tax Returns, Updated data and records bi-weekly to prevent clients from fine.

## **Education**

### **SOFTWARE DEVELOPER DIPLOMA | AUGUST 16, 2019 | MANITOBA INSTITUTE OF TRADES AND TECHNOLOGY**

**Present**

### **HIGH SCHOOL | APRIL 1, 2017 | DELHI PUBLIC SCHOOL, AMRITSAR**

- Major: Physics, Chemistry, Mathematics, IT
- Minor: Physical Education, English
- Related coursework: Group Projects, Presentations, Laboratory Work

## **Extra-Curricular Involvement**

### **MEMBER OF MITT VOLUNTEER PROGRAM | MITT | PRESENT**

- Participate in Club Activities, Professional Presentations, Cultural Programs and Free-Snack Events