Microsoft

Microsoft Ignite

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Microsoft Ignite 2022 News summary on Microsoft Teams

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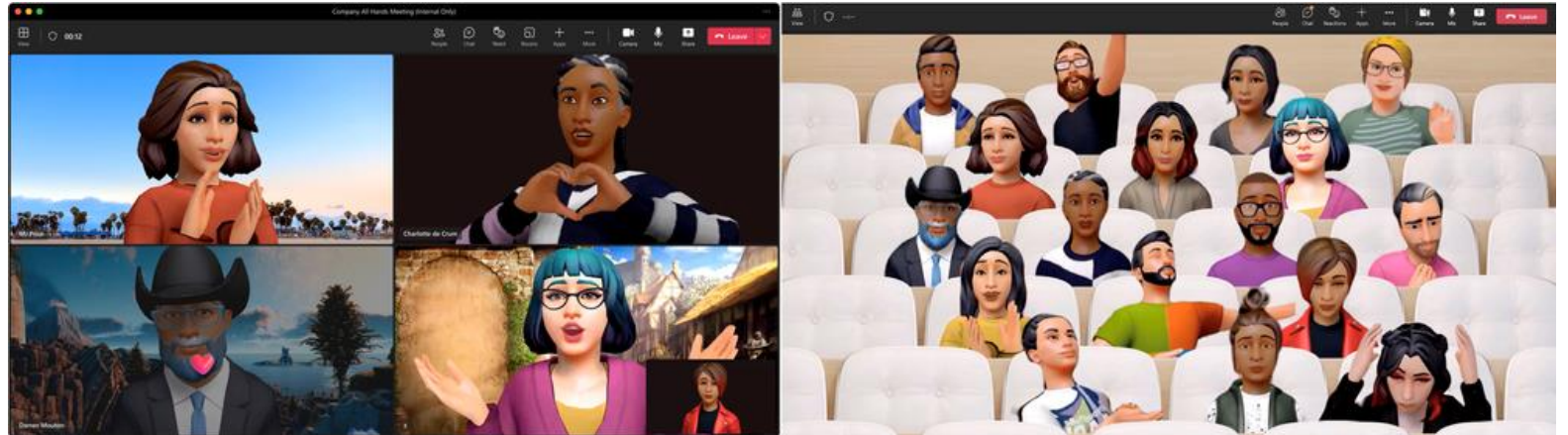
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Agenda

- Meetings
- Microsoft Teams Premium
- Rooms and devices
- Chat and collaboration
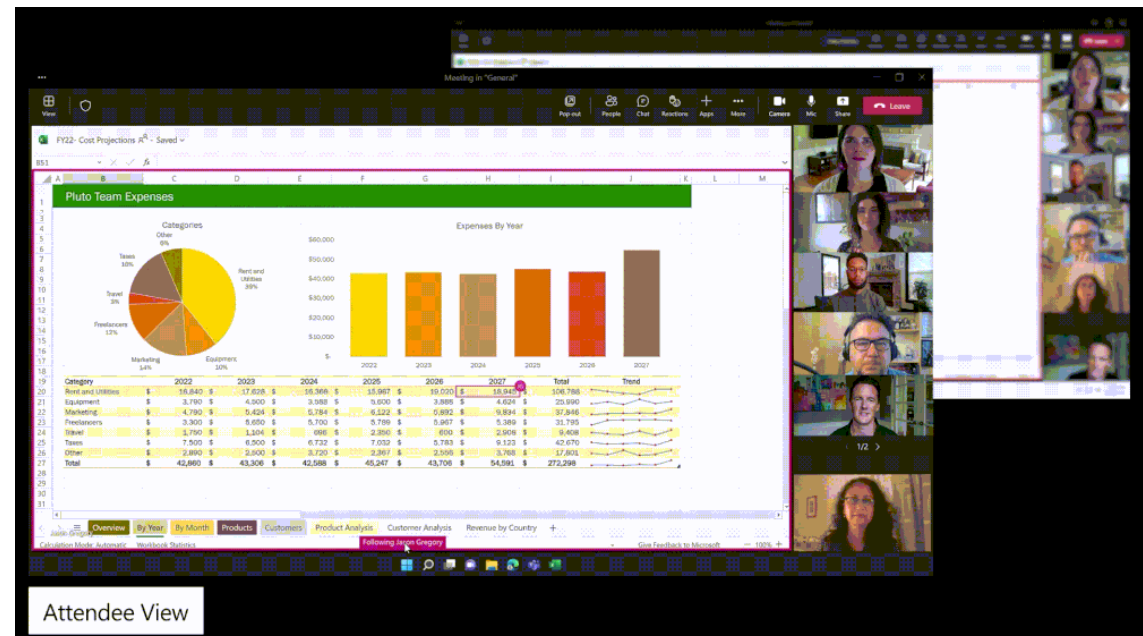- Phone and contact center

Meetings

- **Mesh avatars for Microsoft Teams**
  - Mesh avatars offer flexibility and choice in how you show up in Teams meetings with customized, animated versions of yourself. You can design up to three unique avatars using hundreds of options
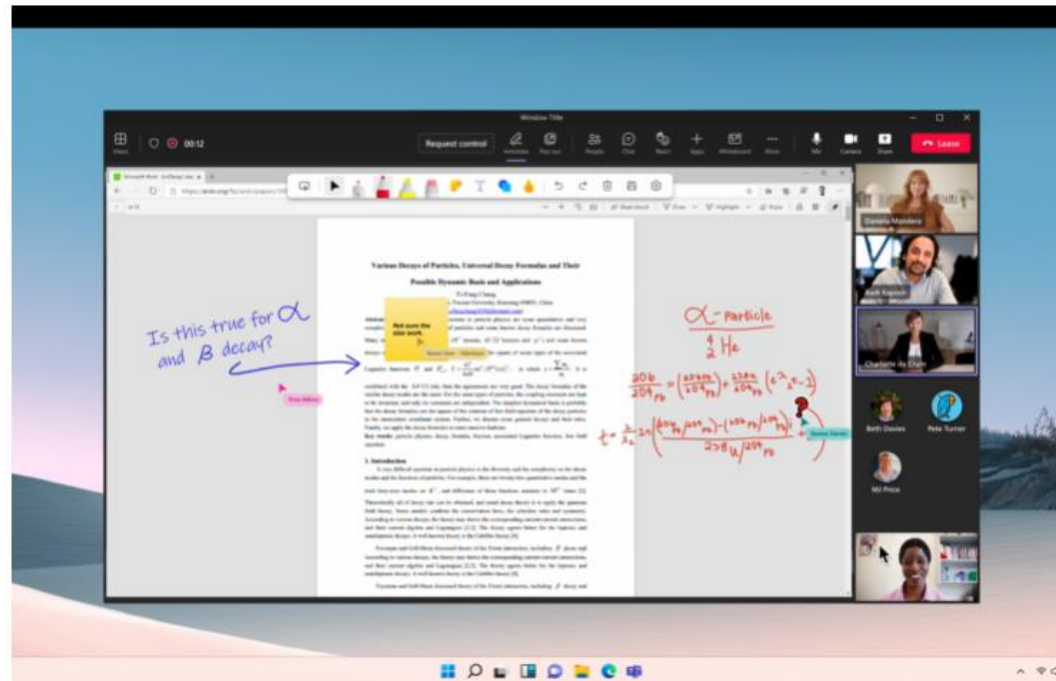
Meetings

- **Excel live**
  - Excel Live is a powerful new feature that allows attendees to interact and edit an Excel file right from the meeting itself. You don't even need to have Excel running on your device. The shared meeting window becomes an interactive canvas without anyone having to leave the meeting screen or open the file separately
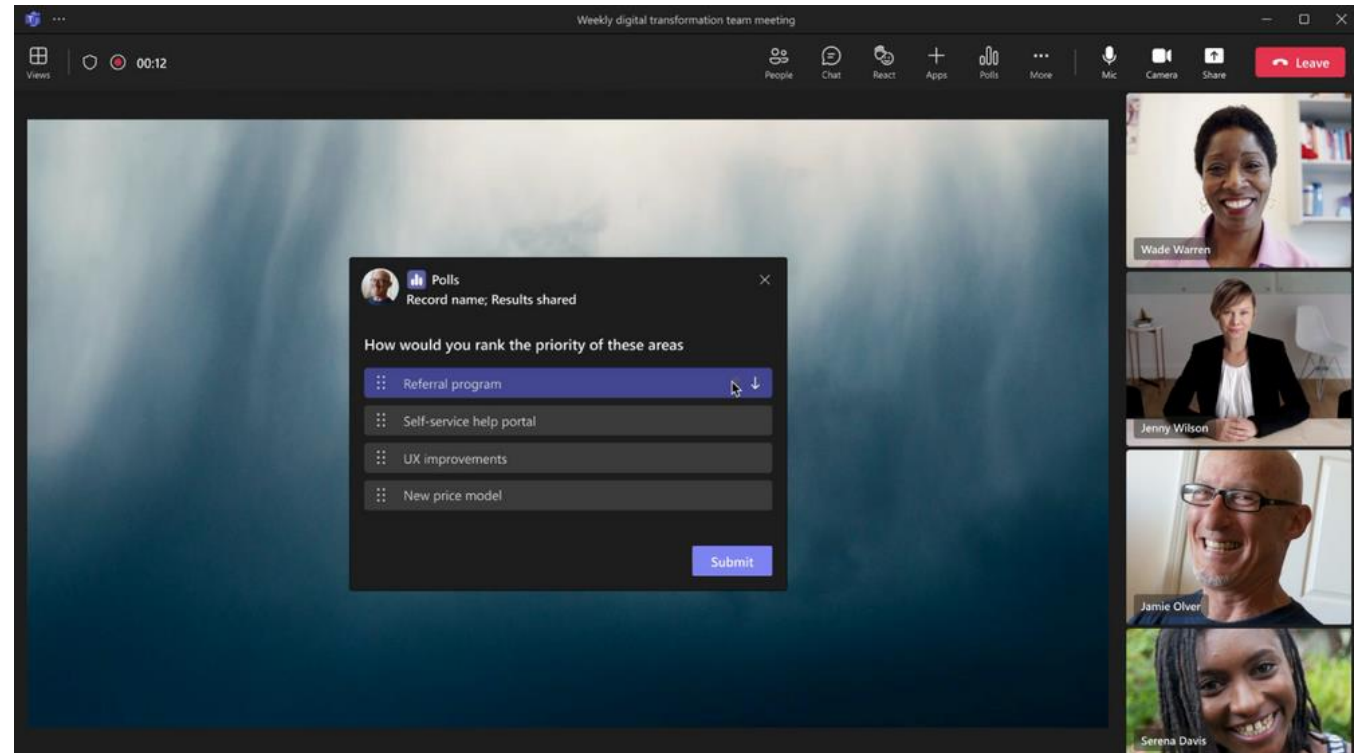
Meetings

- **Collaborative annotations in Teams meetings**
  - Collaborative annotations leverage the rich toolset and canvas of Whiteboard, allowing you to draw, type, and react directly to content being shared in a Teams meeting.

Meetings

- ## **Microsoft Polls Innovations**
  - With Polls for Teams meetings, you can engage with your meeting participants in a variety of ways, make decisions quickly within the meeting, and encourage interactivity to keep the momentum going. Use a check-in or "ice breaker" poll to get everyone warmed up or ask participants to vote on or rank their favorite proposals in a choice poll.
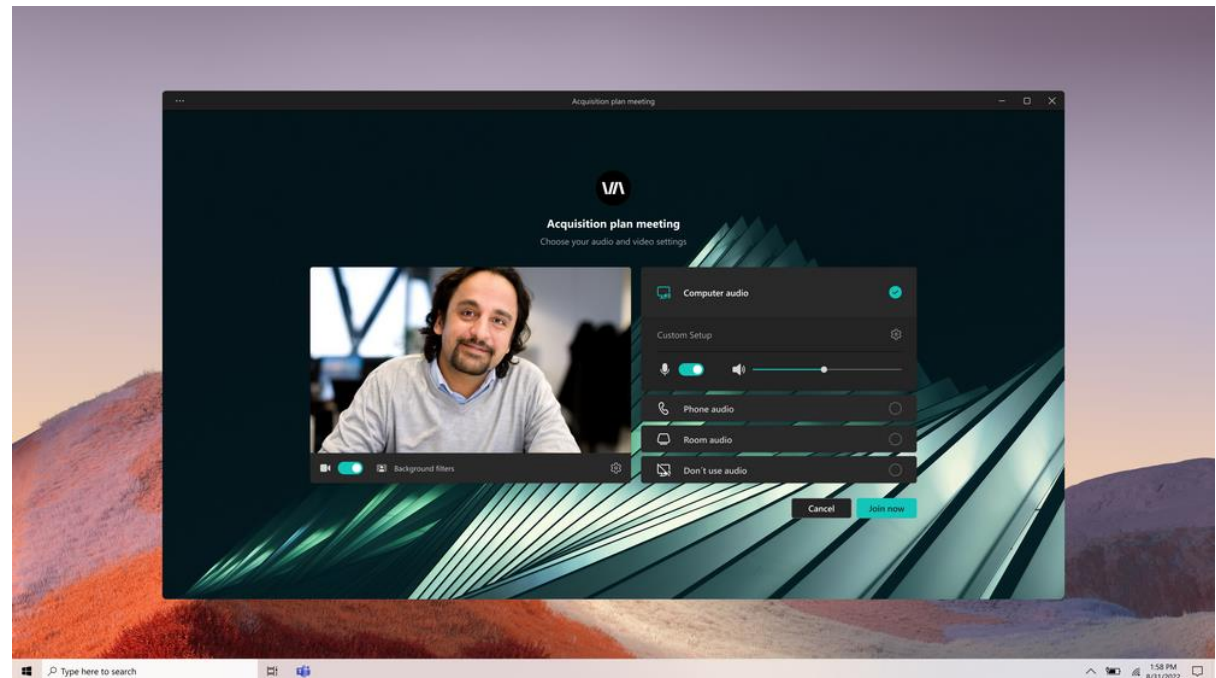
Microsoft Teams Premium

- Teams Premium is a new, add-on SKU
  - But we have E5 licenses…. no, everything is not included in E5 anymore.
  - Premium features will begin to roll out in December as a part of Teams Premium public preview.
  - Teams Premium will be generally available starting in February 2023.
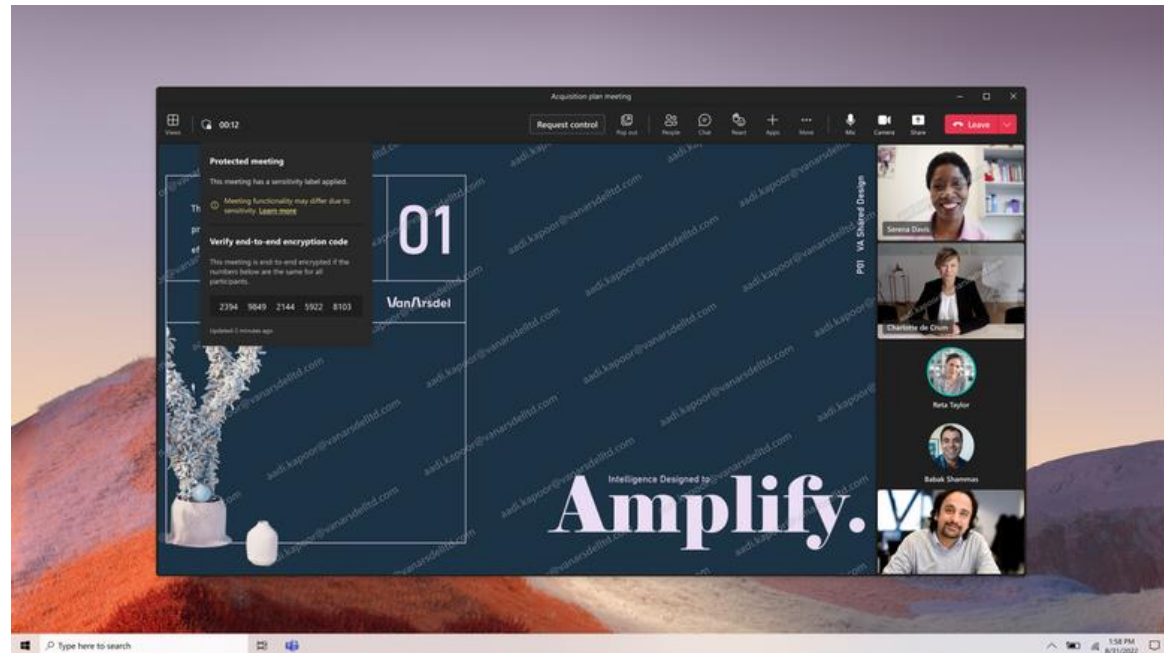- https://aka.ms/TeamsPremiumBlog

Microsoft Teams Premium

- **Custom meeting branding, organizational backgrounds at the org level, and custom Together mode scenes**
  - Embody your company brand and infuse it into your online meetings with custom logos and backgrounds for the Teams lobby, custom backgrounds at the organizational level, and custom scenes for Together mode.

Microsoft Teams Premium

- **Advanced meeting protection, including watermarking, E2E encryption, and sensitivity labels**
- With advanced meeting protection in Teams Premium, organizations can help safeguard sensitive discussions and content. With new meeting options like watermarking and controls on who can record, appropriate measures can be placed on even highly sensitive discussions to help information remain protected. For Microsoft 365 E5 customers with advanced security requirements, we're also introducing the ability to leverage your sensitivity labels from Microsoft Purview Information Protection. Compliance admins can define meeting options to be associated with existing sensitivity labels to help ensure the right options are applied.

Microsoft Teams Premium

· **Intelligent recap**

· We have many meetings and only limited hours in a day. With so many competing priorities, it's important that you spend less time sifting through transcripts and recordings when catching up on meetings you missed or referring to previous discussions. With intelligent recap, you will see personalized highlights from meetings that help you discover information that matters to you most.

• **AI-generated tasks** during and after the meeting. We will use AI to generate tasks from meetings, so the action items are not missed. It's like having a virtual assistant attend every meeting.

• **Auto-generated chapters** to easily navigate recordings and understand the content of the meeting discussion.

• **Personalized timeline markers** that only you can see. These markers will call out important moments in the meeting recordings, such as when your name was mentioned from the transcript, when a screen was shared, and when you've joined and left.

• **Intelligent transcript search** that displays suggestions for speakers from the transcript, personalized for you based on who you work closely with, so that you can quickly search through the transcripts.

Microsoft Teams Premium

- **Live translation for captions**
- Live translation for captions delivers AI-powered, real-time translations for 40 spoken languages so meeting participants can read captions in their own language. If an organizer has Teams Premium, all meeting attendees can enjoy live translated captions. It helps break down language barriers to create more inclusive meetings. Live translation for captions is temporarily available in preview until Teams Premium is available.

- **Advanced webinars**
- Host and deliver advanced webinars to deepen connections and engagement with internal and external audiences. New advanced webinar experiences in Teams Premium take the basic webinar functionality in Teams to the next level.

Rooms and devices

· **Center-of-the-room intelligent camera form factor**
· To help remote participants feel even closer to people in the room, new upcoming cameras will deliver multiple video streams, enabling remote attendees to see each person in the room in their own video frame.

· **Cisco**
· We are excited to announce that Cisco will soon become a Microsoft Teams Rooms Certified Devices partner, expanding our portfolio of certified devices available to deploy in Teams Rooms. Cisco plans to release their first wave of devices for Microsoft Teams Rooms in early 2023.

· **IntelliFrame**
· With IntelliFrame, even in-room participants have a place in the video gallery. IntelliFrame enhances the focus and framing of in-room meeting attendees so that meeting participants, including those in the room, have their own individual frame in the video gallery. IntelliFrame is available this year in Teams Rooms with cameras capable of running advanced OEM AI features.

Chat and Collaboration

- **Recommended people when creating a new message**
- Save time looking for the right stakeholders. Using AI, Teams chat will assist you in initiating new conversations by recommending colleagues based on your previous collaborations.

- **Add people to a group chat with @mention**
- Add new participants to the chat with @mention, removing the need to manually navigate to the add-dialog. When adding a new participant, you can control how much of the chat history to share.

- **Schedule send**
- Similar to delaying the delivery of emails in Outlook, you now can manually select the future date and time you would like a chat message to be delivered. Simply right-click the send button to schedule send. Additionally, if this is outside the work hours of the recipient, you will automatically get **schedule send suggestions** from Viva Insights.

Phone and contact center

- **Teams Phone Mobile**
  Microsoft Teams Phone Mobile, previously known as Operator Connect Mobile, is now generally available. Teams Phone Mobile enables organizations to use a single SIM-enabled number for a Teams Phone serving as a desk phone, mobile number, and Teams number.

- Which telco will be first in DK..... (Telia SE is ready).

- Teams Phone Mobile provides several important benefits, including:

- **The power of Teams integrated with the native dialer**: Users can uplift native mobile calls to Teams for greater collaboration by adding others, sharing screens, and leveraging the power of video.

- **Unified business communications**: Call history and voicemail from the native dialer are integrated with Teams, and users' presence/status will show as busy when they are on phone calls. This will automatically work without any additional user actions.

- **Policy management for mobile**: Organizations can establish enterprise policies (e.g., compliance recording) and streamline telecom management.
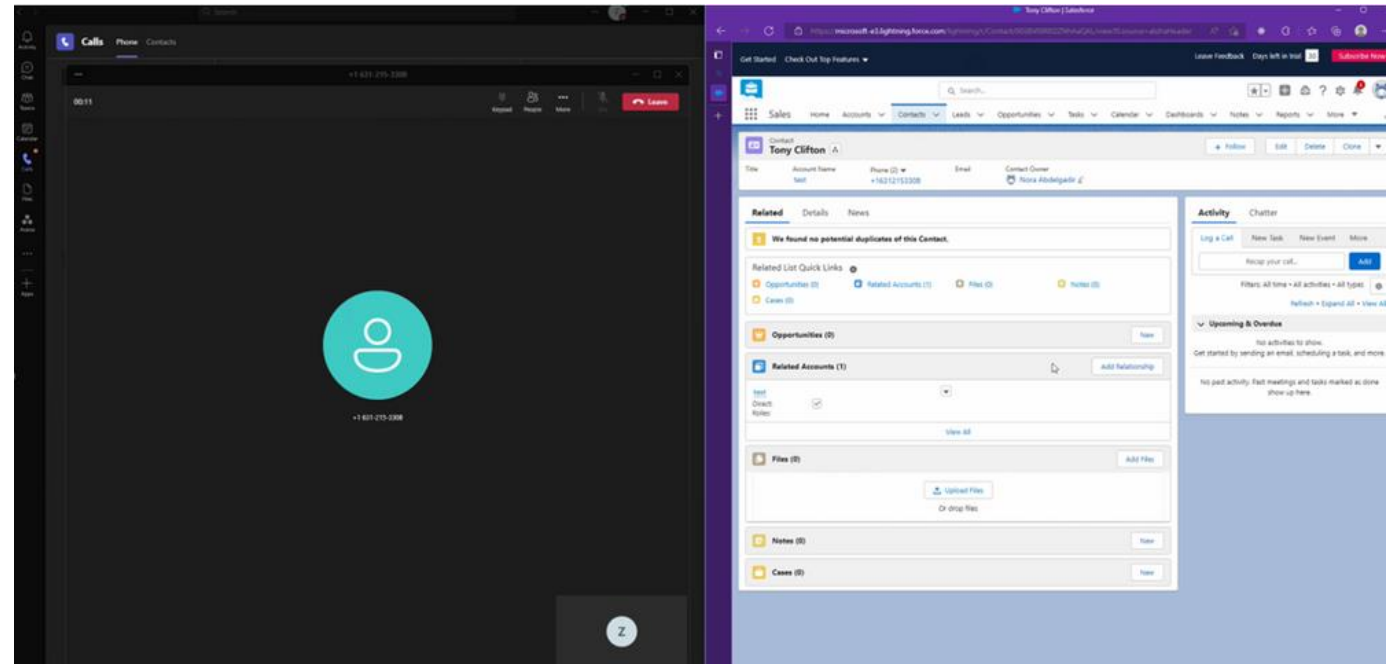
Phone and contact center

· **CRM browser pop-out**
As more customers are using Teams Phone for advanced calling scenarios, CRM integration is now here. IT admin enables automatic app/URL launch, adds URL/file path, and assigns the capability to certain users and user groups.
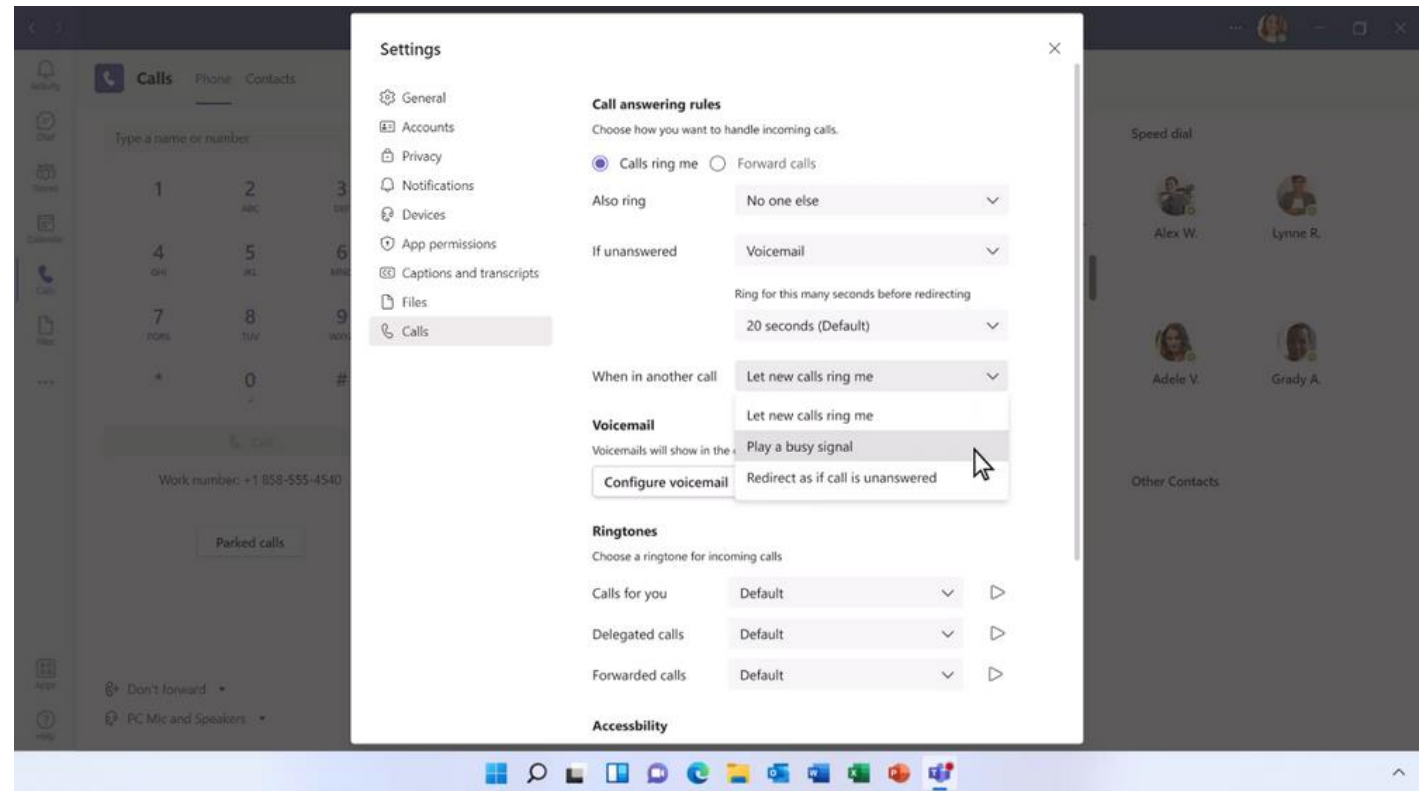
·
IT admins can enable the automatic launch of an external app or URL for Teams users with a Teams Phone license. Teams automatically launches an external web app or URL upon call acceptance when an agent receives an external PSTN call.

Phone and contact center

- **Client-side management of busy-on-busy settings**
  Manage your time and interruptions more efficiently. In early 2023, you will be able to manage settings and set preferences for how calls are routed when you're on another call.

More info

- [What's New in Microsoft Teams | Microsoft Ignite 2022 - Microsoft Community Hub](#)