

DANIEL DANIELSSON

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OBJECTIVE

Highly organized student studying for my bachelor degree. Educated in several programming languages and in-depth knowledge in object oriented design. Well experienced with customer support and therefore handling multiple tasks simultaneously.



EDUCATION

Högskoleingenjör inom datateknik

Chalmers tekniska högskola

2018.08 - Ongoing

- Currently a student at this program and expected to graduate 2019.12.
- Additional courses in programming at the master's program of computer science at Chalmers during 2014.08-2017.01. Switched to the bachelor program in 2018.

Preparatory year

Chalmers University of technology

2013.08 – 2014.05

- Basic courses in mathematics, physics and chemistry.

High school

Alands Lyceum, Finland

2010.08 – 2013.05

- Science focused program with extended courses in mathematics, physics and chemistry.

WORK EXPERIENCE

Sykes Sweden AB

Technical support agent

2017.05 – 2018.08

- Resolved customer complaints and concerns with strong verbal and negotiation skills.
- Displayed courtesy and strong interpersonal skills with all customer interactions.
- Maintained composure and patience in face of difficult customer.

Fedex

Route driver

2014.05 – 2014.08

- Planned routes, delivered parcels and supported colleagues under tight deadlines.
- Adhered to standard work and safety procedures.

S-market

2011.06 – 2013.08

Seller

- Summer job and night job during high school studies.

References available upon request.