

DANIEL DANIELSSON

Lindholmsallén 37 | 41755, Gothenburg | +46 733998606 | dandani@student.chalmers.se

OBJECTIVE

Highly organized student studying for my bachelor degree. Educated in several programming languages and in-depth knowledge in object oriented design. Well experienced with customer support and therefore handling multiple tasks simultaneously.



EDUCATION

Bachelor of computer science

2018.08 - Ongoing

Chalmers University of technology

- Currently a student at this program and expected to graduate 2019.12.

Master's program of computer science

2014.08 – 2017.01

Chalmers University of technology

- Took courses in computer science, programming and mathematics. During my third year I decided to switch to the bachelor program of computer science.

Preparatory year

2013.08 – 2014.05

Chalmers University of technology

- Basic courses in mathematics, physics and chemistry.

High school

2010.08 – 2013.05

Alands Lyceum, Finland

- Science focused program with extended courses in mathematics, physics and chemistry.

WORK EXPERIENCE

Sykes Sweden AB

2017.05 – 2018.08

Technical support agent

- Resolved customer complaints and concerns with strong verbal and negotiation skills.
- Displayed courtesy and strong interpersonal skills with all customer interactions.
- Maintained composure and patience in face of difficult customer.

Fedex*Route driver*

2014.05 – 2014.08

- Planned routes, delivered parcels and supported colleagues under tight deadlines.
- Adhered to standard work and safety procedures.

S-market*Seller*

2011.06 – 2013.08

- Summer job and night job during high school studies.

References available upon request.