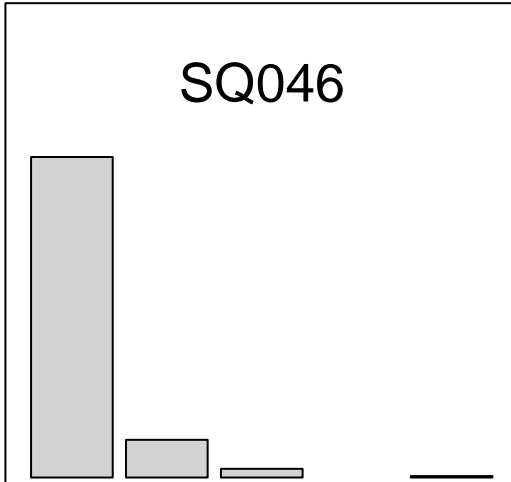


Kundenzufriedenheit

1 2 3 4

SQ046



$r = 0.52$

$N = 241$ (92%)

5

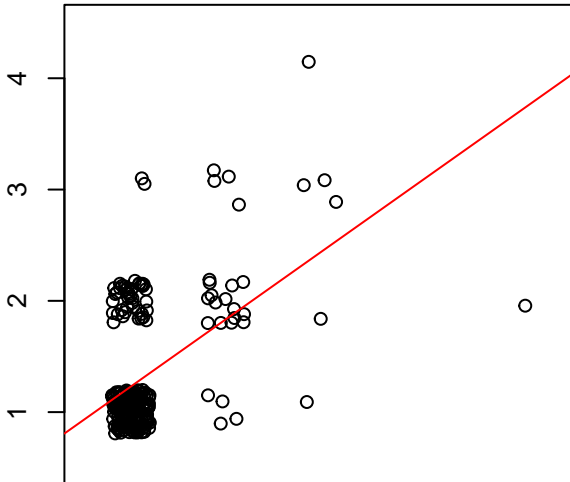
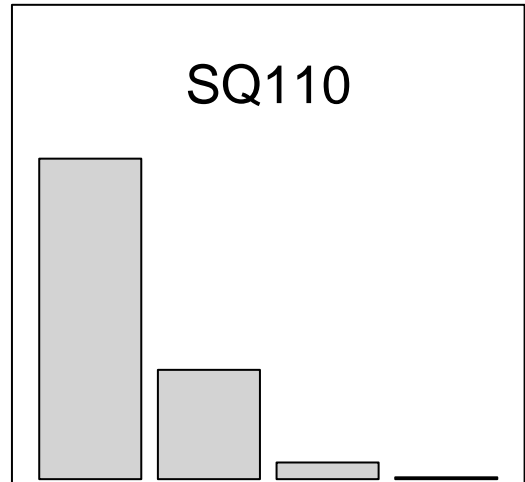
4

3

2

1

SQ110



1

2

3

4

5