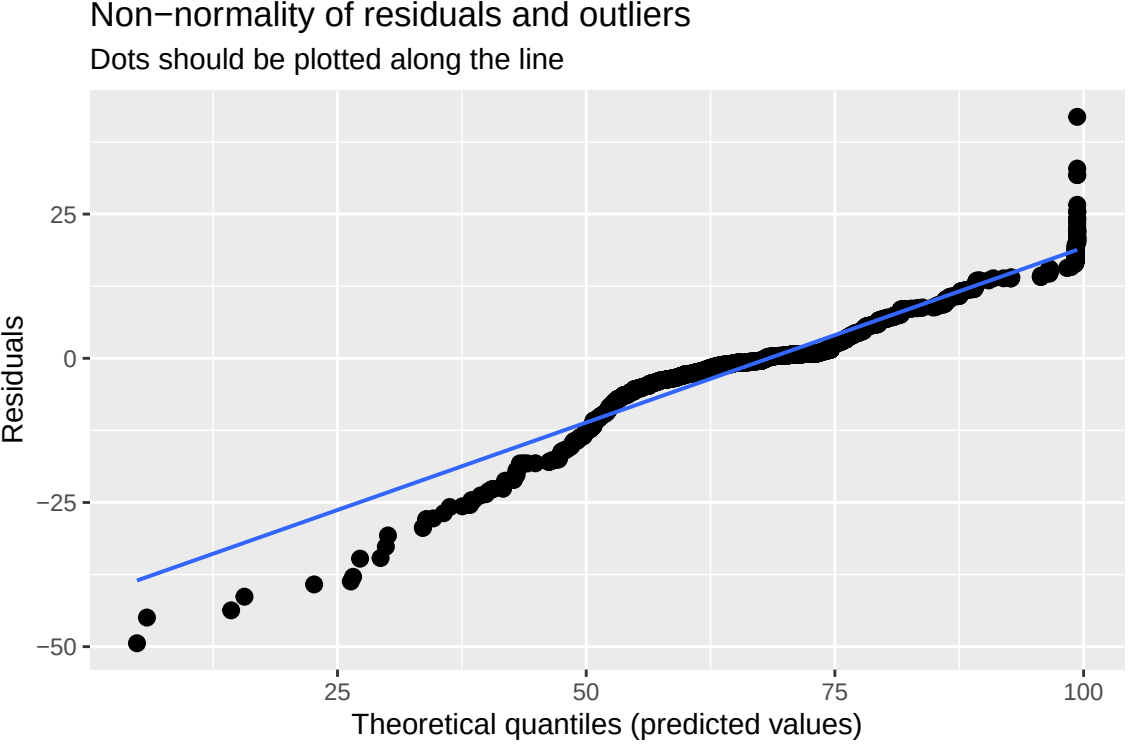
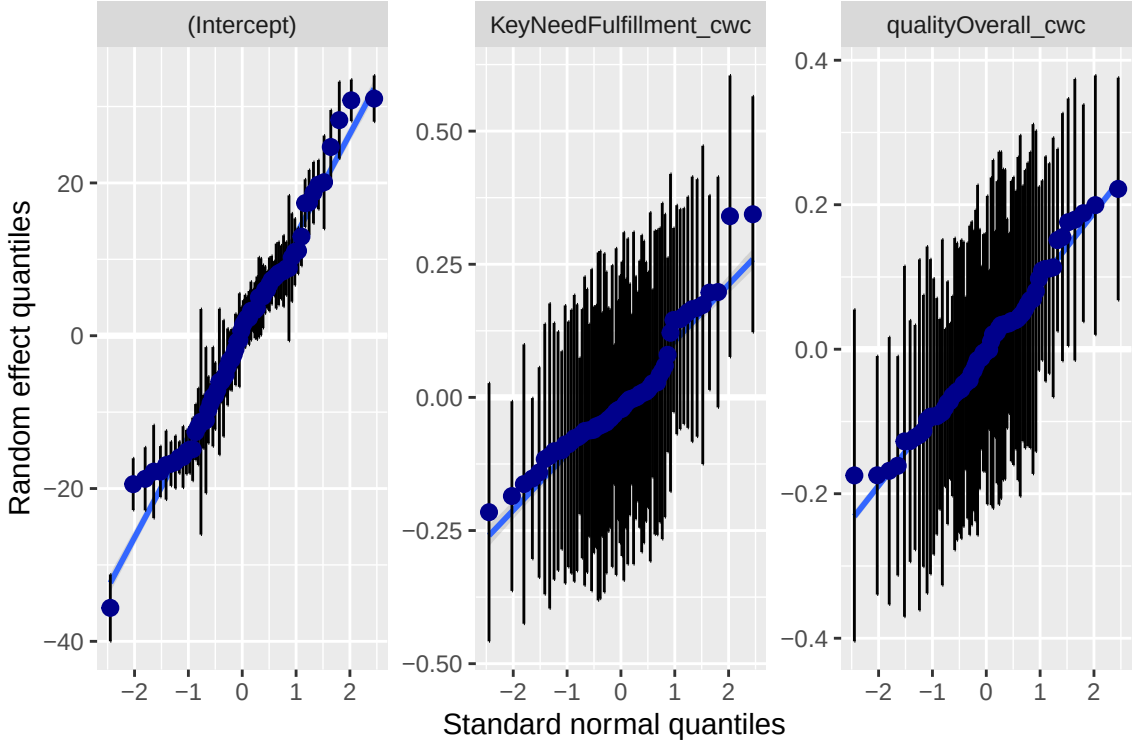
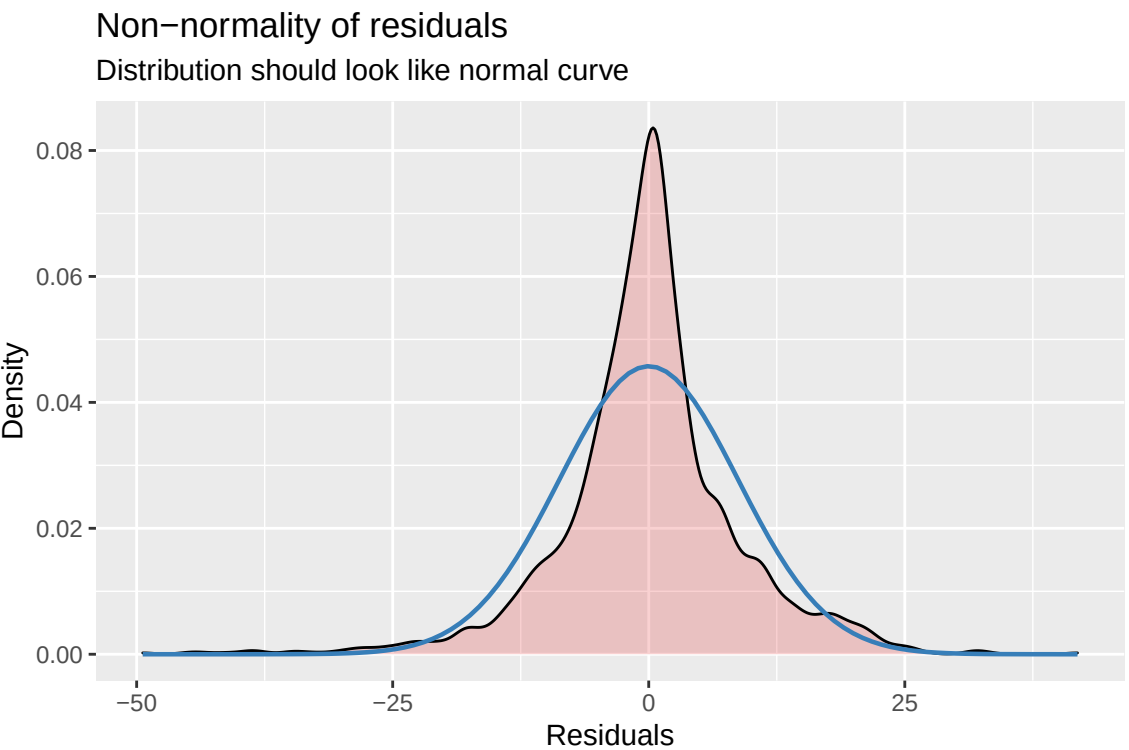
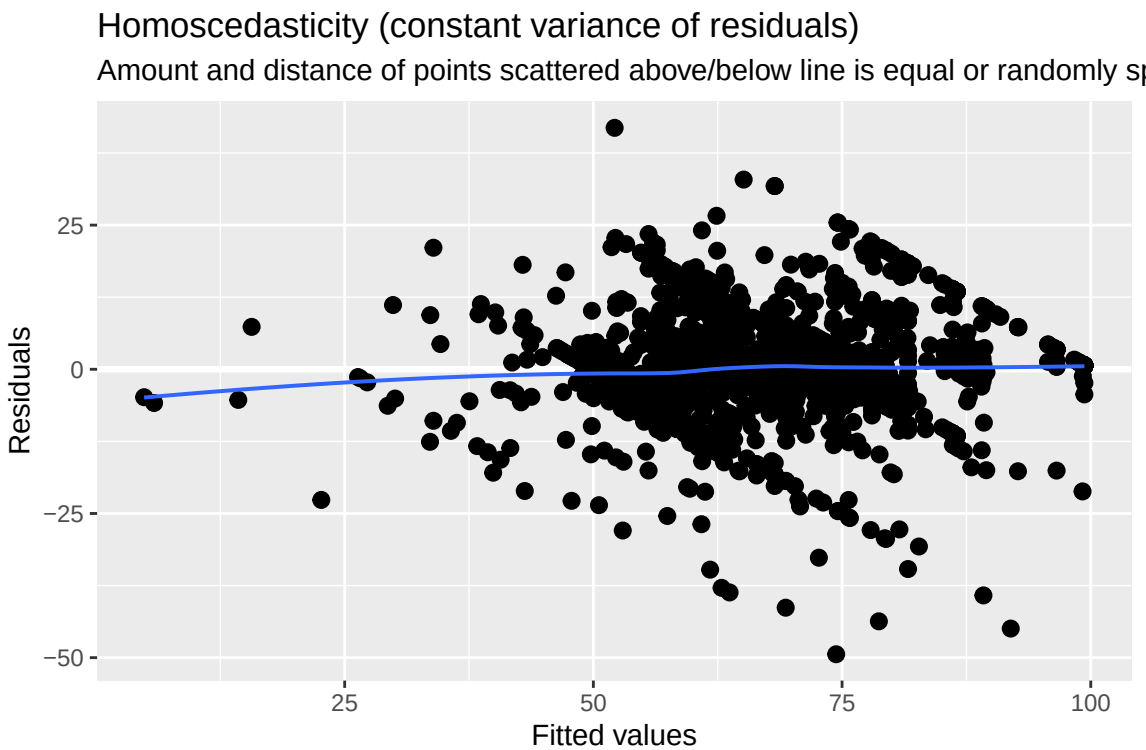

Non−normality of residuals and outliers
Dots should be plotted along the line
Residuals
Theoretical quantiles (predicted values)


(Intercept)
KeyNeedFulfillment_cwc
qualityOverall_cwc
Random effect quantiles
Standard normal quantiles


Non−normality of residuals
Distribution should look like normal curve
Density
Residuals


Homoscedasticity (constant variance of residuals)
Amount and distance of points scattered above/below line is equal or randomly sp
Residuals
Fitted values