

### Non-normality of residuals and outliers

Dots should be plotted along the line



### Non-normality of residuals

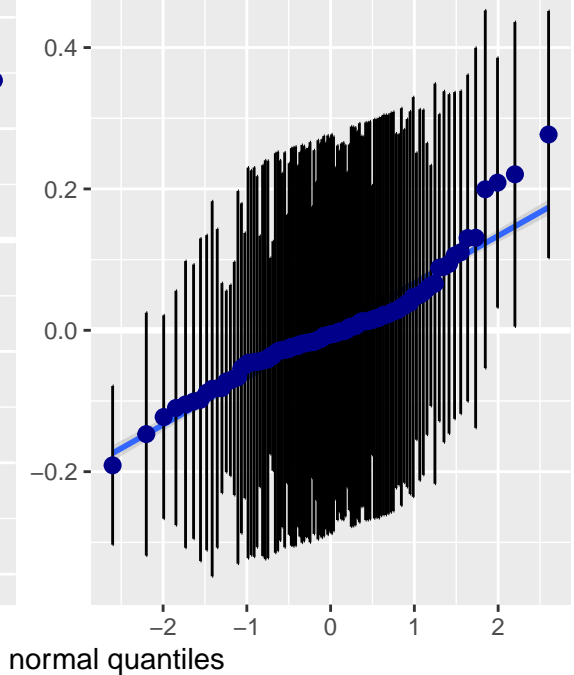
Distribution should look like normal curve



### (Intercept)



### KeyNeedFulfillment\_cwc



### Homoscedasticity (constant variance of residuals)

Amount and distance of points scattered above/below line is equal or randomly spread

