

Uber - Company Profile

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Uber Technologies, Inc. - Company Profile ### 1. Basic Information - **Founded Year:** August 2009 - **Founders:** Travis Kalanick, Garrett Camp - **Current CEO:** Dara Khosrowshahi (as of 2024) - **Headquarters:** San Francisco, California, USA - **Number of Employees:** Approximately 32,000 (as of Q4 2023) - **Website:** uber.com - **Contact:** support@uber.com | +1-800-593-7069 ### 2. Company Overview Uber Technologies, Inc. is a global technology company known for developing and operating mobile applications that connect consumers with independent providers of ridesharing, food delivery, and freight transportation services. Its platform leverages technology to create a seamless, on-demand marketplace that transformed urban mobility and delivery logistics worldwide. Uber's mission is "We ignite opportunity by setting the world in motion." Key historical milestones include its founding in 2009, the launch of Uber Eats in 2014, and its initial public offering (IPO) in 2019. ### 3. Key Products and Services Uber offers a diverse portfolio of services across multiple segments: - **Uber (Ridesharing):** Its flagship service connecting riders with drivers for on-demand transportation. - **Uber Eats:** A leading food delivery platform for ordering meals from local restaurants. - **Uber Freight:** A logistics solution connecting shippers with carriers, streamlining the movement of goods. - **Uber Connect:** On-demand package delivery for local items. - **Uber Health:** A platform for healthcare organizations to arrange non-emergency medical transport. - **Uber for Business:** Corporate solutions for employee travel, meal programs, and client logistics. - **Drizly:** An online marketplace for alcohol delivery (operated by Uber until its recent sale announcement). - **Uber Rent:** Car rental options for users. ### 4. Leadership Team - **CEO:** Dara Khosrowshahi - **CFO:** Nelson Chai - **COO:** Andrew Macdonald - **CTO:** Sukumar Rathnam - **Board Chair:** Ronald Sugar ### 5. Market Position Uber holds a dominant position in the global ridesharing and a significant share in the food delivery markets. As of mid-Q2 2024, the company's market capitalization stands at approximately \$140 billion. Its main competitors include Lyft in ridesharing, DoorDash and Grubhub in food delivery, and various traditional logistics providers for Uber Freight. Uber operates in over 70 countries and more than 10,000 cities across six continents, establishing a vast global presence. ### 6. Recent Achievements (2023-2025) Uber achieved a significant financial milestone by reporting its first full year of GAAP operating profitability in 2023. The company demonstrated robust growth, consistently reporting record gross bookings and revenue throughout 2023 and into early 2024. In a strategic move to streamline its portfolio, Uber announced the sale of its alcohol delivery platform, Drizly, to Gopuff in October 2023. Additionally, Uber continues to enhance its platform with new features, expanding its Uber One membership program and integrating advanced safety and convenience functionalities for users globally.