

Subject: Urgent Complaint Regarding Elevator Services in the College Department

05-05-2024

Department of Computer Science,
Gujarat University

Respected Faculty,

I am writing to bring to your attention a pressing issue regarding the elevator services within the department facilities. As a student/faculty member, I have observed and experienced several concerning incidents that warrant immediate attention and resolution.

The elevator servicing our department is consistently unreliable, exhibiting frequent breakdowns, prolonged wait times, and erratic behavior during operation. These issues not only inconvenience students, faculty, and staff but also pose potential safety risks that cannot be overlooked.

The unreliable elevator service creates significant challenges for individuals with mobility issues, making it difficult for them to navigate between floors and access essential facilities within the department. Moreover, the extended downtime of the elevator disrupts the daily activities and schedules of students and faculty members, leading to productivity losses and frustration.

Furthermore, the lack of timely maintenance and repair exacerbates the problem, allowing minor issues to escalate into more significant malfunctions that disrupt the normal functioning of the department. It is imperative that immediate steps be taken to address these concerns and ensure the safe and efficient operation of the elevator.

I urge you to prioritize the resolution of these elevator-related issues by conducting a thorough inspection of the elevator system, identifying underlying issues, and implementing corrective measures as necessary. Additionally, I recommend establishing a proactive maintenance schedule to prevent future disruptions and ensure the continued reliability of the elevator services.

Furthermore, clear communication channels should be established to keep students, faculty, and staff informed about the status of elevator maintenance, service disruptions, and any remedial actions being taken to address the issues at hand.

I trust that you will give this matter the urgent attention it deserves and take decisive action to improve the elevator services within the department. Your swift response and commitment to

resolving these concerns will undoubtedly enhance the overall safety and functionality of our college facilities.

Thank you for your prompt attention to this matter.

Sincerely,

Janvi