



JAPHETH ESCALONA

IT SUPPORT(SOC)

CONTACT ME

- +639947129319
- japhethmier2015@gmail.com

SKILLS

- Computer Hardware Servicing
- Hardware Diagnostics & Repair
- Administrative and Support
- Incident Response
- Data Entry
- Teamwork

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER ENGINEERING

university of Mindanao
2015-2020

REFERENCES

RUEL RICK RANAY
University of Mindanao Digos
Program Head
09693632435

DARVIN TAGHOY
Administrative Officer IV/HRMO,
Lupon Vocational High School
09537439604

PROFILE

Meticulous and tech-savvy professional with a background in IT support, virtual assistance, and data operations. Proven ability to deliver high-quality administrative and customer service support, manage remote office procedures, and meet deadlines through strong research and organizational skills. Adept at troubleshooting, data integrity, and security monitoring.

EXPERIENCE

IT SUPPORT (SOC)

Dataconnect Technologies

2023-2024

- Monitored security alerts using SIEM tools
- Analyzed cybersecurity threats and incident data
- Collaborated with teams for incident resolution
- Maintained and fine-tuned security tools
- Generated reports on security incidents and trends
- Applied threat intelligence for proactive monitoring

DATA CAPTURE OPERATOR

Filmetrics Corporation

2021-2023

- Interacted with clients for accurate data collection
- Recorded demographic and biometric data securely
- Ensured data integrity and compliance
- Maintained specialized data capture equipment
- Contributed to security policy development