

Japnam Mahal

(587) 707-4788 | japnam4@gmail.com | Surrey, B.C

Profile

Skilled in interpersonal communication and problem-solving, I excel in fast-paced environments, ensuring efficiency and attention to detail. Leveraging bilingual capabilities in English and Punjabi, I expertly handle customer inquiries, contributing to a positive and productive workplace.

Education

Bachelor of Computer Science

Faculty of Applied Sciences, Simon Fraser University

Expected Graduation: April 2028

- Intended Concentration: Computing Systems
- CGPA: 3.51/4.33

Bachelor of Computer Science

Faculty of Applied Sciences, Douglas College

Sept 2023 – Jan 2025

- Concentration: Software Engineering
- CGPA: 3.33/4.33
- Certificate of Computing Science

Professional Experience

Terminal Attendant | BC Ferries – Delta, B.C

Jun 2023 – Mar 2025

- Assisted with baggage handling and maintained cleanliness of terminal buildings and surrounding areas to ensure a welcoming environment.
- Greeted and directed passengers, delivering high standards of customer service.
- Coordinated with team members to ensure safe and efficient vehicle boarding and timely vessel departures.

Cleaner | Wipe & Swipe Cleaning Service Ltd. – Surrey, B.C

Apr 2023 – Feb 2025

- Maintained high cleanliness standards by following strict health and hygiene regulations.
- Handled and applied cleaning chemicals safely in accordance with company procedures.
- Restocked supplies in individual rooms and shared spaces to ensure full readiness and customer satisfaction.

Newspaper Carrier | Black Press Media – Surrey, B.C

Apr 2022 – July 2023

- Assembled and organized newspapers efficiently to prepare for distribution.
- Delivered newspapers on a weekly basis, consistently meeting strict delivery deadlines.

Volunteer Coordinator | Hope Mission – Calgary, A.B

June 2019 – Oct 2021

- Collaborated with teaching staff on educational strategies and student support.
- Coordinated resources such as food, clothing, and household items for disadvantaged individuals and families.
- Coordinated referrals for community services, advocating for client needs.
- Stayed current with training, actively seeking new growth opportunities.