

# Jarome Eyken

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## **WORK EXPERIENCE**

### **SMART & SECURE SOLUTIONS N.V., Dr Ir. H.S. Adhin Straat**

Intermediate Technical Support Representative, Oct 2018 – Present

- Intermediate web development proficiency (JavaScript + MERN stack), (additional experience working with PHP, MariaDB / MySQL, MongoDB, Firebase, Apache, Nginx) – Worked on various software, website, and application solutions for the company.
- Linux operating systems administration
- Network and Infrastructure administration
- PfSense router & firewall administration
- Router and access point configuration
- Proxmox Virtual Environment configuration and administration
- Configuration and management of various hypervisor technologies
- Offer on-demand tech support to employees / clients (on-premise + remote)
- Windows OS assistance, troubleshooting, and repair.
- Android device assistance, troubleshooting and repair.
- General hardware / software trouble shooting and assistance
- Minor assistance and experience with POS Payment terminal devices

### **SANDY'S WAVE SHOP, COESEWIJNE STRAAT & JODENBREE MALL UNIT 19**

Retail Sales Manager, Oct 2016 – Oct 2017

- Manage floor workers
- Keep track of employee work hours
- Calculate and distribute employee monthly salaries accordingly
- Customer Service
- Cashier (keep track of funds and make sales through Point-of-Sale software)
- Sell goods and offer assistance to customers
- General store maintenance duties
- Inventory management and replenishment of stock

### **LIFESTYLE INTERNATIONAL N.V. (ALLURE, MADONNA GOLD, WICKED), Paramaribo**

Part-time Social Media Manager, Feb 2016 – Jun 2016

- Photography (taking product photos and editing through Adobe Photoshop)
- Online social media uploads and updates
- Customer response with social media interaction and communication

### **LIFESTYLE INTERNATIONAL N.V. (ALLURE HERMITAGE MALL), Paramaribo,**

Part-time Retail Salesworker, Jul 2013 – Sep 2013

- Customer Service
- General store maintenance duties
- Storeroom management and replenishment of stock

## **EDUCATION**

### **Christian Liberty Academy, Paramaribo**

*High School Diploma, May 2015*

**Final scores based on American grading system (A-F total out of 100):**

- Principles of Government - **91 (A-)**
- English Literature - **87 (B+)**
- Theology - **87 (B+)**
- Algebra - **85 (B)**
- English Grammar and Vocabulary - **85 (B)**
- Physics - **81 (B-)**
- Economics - **80 (B-)**
- Biology - **79 (C+)**
- Chemistry - **71 (C-)**

### **Beijing World Youth Academy\***

*\*Completed second semester of Grade 10 and first semester of Grade 11 at Beijing World Youth Academy in Beijing, China.*

## **ADDITIONAL SKILLS**

- High-level English language reading and comprehension
- Mid-level Dutch language comprehension
- Eager and quick learner
- Competent in team working or solo work environments
- Commercial Awareness, logical thinking, and problem solving
- CRON jobs and Bash scripting
- Some Adobe Photoshop experience
- Some Blender video editing experience
- Some Godot game engine experience
- Some Unity game engine experience

## **ADDITIONAL TRAINING AND CERTIFICATIONS**

- **A+ PC Repair Certificate\***: Computer Hardware and Operating Systems
- **Networking N+ Certificate\***: Windows Server 2008 R2 - Windows Server 2012 R2 - WDS (Windows Deployment Services) - GPOs (Group Policy Management) - Backup and Recovery - Microsoft Exchange Server 2010 - Microsoft Outlook 2010 - Remote App Manager and Remote Desktop Services - Server Migration
- \*Privately trained and instructed by Mr. Roy Sewnandan (certified MCP, MCSA, MCSE, MCTS)
- **Introduction to IPv6 – 1<sup>st</sup> Edition 2021** (Issued March 2021, LACNIC)
- **IT Essentials Instructor** (Issued April 2019, Cisco Networking Academy)
- **CompTIA Linux+ (Cybrary)**: Issued May 2019
- **CompTIA Network+ (Cybrary)**: Issued Feb 2019
- **Español Básico 1 (Instituto Venezolano para la Cultura y la Cooperación [IVCC])**: Issued Dec 2017