Jarome Eyken

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WORK EXPERIENCE

SMART & SECURE SOLUTIONS N.V., Dr Ir. H.S. Adhin Straat

Intermediate Technical Support Representative, Oct 2018 - Present

- Intermediate web development proficiency (JavaScript + MERN stack), (additional experience working with PHP, React, Svelte, Java, MariaDB / MySQL, MongoDB, Firebase, Apache, Nginx).
 Developed and maintained various software, website, and application solutions for the company.
- Linux operating systems administration
- Network and Infrastructure administration
- PfSense configuration and administration
- Router and access point configuration
- Configuration and management of various hyper-visor technologies (Proxmox, VirtualBox, VMware etc...)
- Offer on-demand tech support to employees / clients (on-premise + remote)
- Windows OS assistance, troubleshooting, and repair.
- Android device assistance, troubleshooting and repair.
- Minor assistance and experience with POS Payment terminal devices

SANDY'S WAVE SHOP, COESEWIJNE STRAAT & JODENBREE MALL UNIT 19

Retail Sales Manager, Oct 2016 - Oct 2017

- Manage floor workers
- Keep track of employee work hours
- Calculate and distribute employee monthly salaries accordingly
- Customer Service
- Cashier (keep track of funds and make sales through Point-of-Sale software)
- Sell goods and offer assistance to customers
- General store maintenance duties
- Inventory management and replenishment of stock

LIFESTYLE INTERNATIONAL N.V. (ALLURE, MADONNA GOLD, WICKED), Paramaribo

Part-time Social Media Manager, Feb 2016 – Jun 2016

- Photography (taking product photos and editing through Adobe Photoshop)
- Online social media uploads and updates
- Customer response with social media interaction and communication

LIFESTYLE INTERNATIONAL N.V. (ALLURE HERMITAGE MALL), Paramaribo,

Part-time Retail Salesworker, Jul 2013 - Sep 2013

- Customer Service
- General store maintenance duties
- Storeroom management and replenishment of stock

EDUCATION

Christian Liberty Academy, Paramaribo

High School Diploma, May 2015

Final scores based on American grading system (A-F total out of 100):

- Principles of Government 91 (A-)
- English Literature 87 (B+)
- Theology 87 (B+)
- Algebra 85 (B)
- English Grammar and Vocabulary 85 (B)
- Physics 81 (B-)
- Economics 80 (B-)
- Biology 79 (C+)
- Chemistry **71 (C-)**

Beijing World Youth Academy*

*Completed second semester of Grade 10 and firstsemester of Grade 11 at Beijing World Youth Academy in Beijing, China.

SKILLS

Technical Skills:

- Front-End Development: Building responsive web applications
- Back-End Development: Developing scalable server-side solutions
- Database Management: Designing and optimizing SQL database schemas
- API Development
- Version Control
- CI/CD
- Git and Github
- CRON jobs and Bash scripting
- SEO best practices
- Adobe Photoshop experience

Soft Skills:

- Advanced English language reading and comprehension
- Intermediate Dutch language reading and comprehension
- Eager and quick learner
- Adaptability: Competent in team working or solo work environments
- Commercial Awareness, analytical thinking, logical thinking, and problem solving
- Strong communication skills
- Project Management
- Time Management
- Strong attention to detail

<u>ADDITIONAL TRAINING AND CERTIFICATIONS</u>

• A+ PC Repair Certificate*: Computer Hardware and Operating Systems

- Networking N+ Certificate*: Windows Server 2008 R2 Windows Server 2012 R2 WDS (Windows Deployment Services) GPOs (Group Policy Management) Backup and Recovery Microsoft Exchange Server 2010 Microsoft Outlook 2010 Remote App Manager and Remote Desktop Services Server Migration
 *Privately trained and instructed by Mr. Roy Sewnandan (certified MCP, MCSA, MCSE, MCTS)
- Introduction to IPv6 1st Edition 2021 (Issued March 2021, LACNIC)
- IT Essentials Instructor (Issued April 2019, Cisco Networking Academy)
- CompTIA Linux+ (Cybrary): Issued May 2019
- CompTIA Network+ (Cybrary): Issued Feb 2019
- Español Básico 1 (Instituto Venezolano para la Cultura y la Cooperación [IVCC]): Issued Dec 2017