

Jared Sewak | Software Developer

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SKILLS

Languages - Python | Javascript | SQL | HTML | CSS

Frameworks & Libraries - Flask | Node.js | Express | Axios | Tailwind CSS | Bootstrap | Geopy | Discord.js

Database & Industry Tools - PostgreSQL | Git | Github | Command Line

Tools & Software - Postman | OpenAI API | Zendesk | Salesforce

EDUCATION

Devmountain | Lehi, UT

June 2023

- Web Development Program

Weber State University | Ogden, UT

December 2019

- B.S. in Communication, Public Relations/Advertising, and Visual Communication

PROJECTS

JYC Web Solutions - Freelance Software Developer | Salt Lake City, UT

July 2023 - Present

Bigfoot Graphics - Pricing Estimator - [Website Link](#) [Github](#)

JavaScript | Python | Flask | SQLite | HTML | Tailwind CSS

- Developed an internal web application pricing estimation tool to aid the sales team during demonstrations and facilitate the creation of customized pricing media plans
- Implemented a SQLite database schema to store car information, including makes, models, and corresponding square footages, ensuring accurate estimation data
- Created server-side endpoints using Flask to handle API requests from client-side JavaScript

Bigfoot Graphics - Discord Chatbot with OpenAI Integration - [Github](#)

Node.js | Discord.js | OpenAI API | dotenv | JavaScript

- Developed a Discord chatbot that integrates with the OpenAI API, enhancing user interactions within Discord
- Implemented message listening and response functionality, making the bot responsive to user interactions in specified channels

Devmountain - Geocoding App - [Github](#) | [Demo](#)

Python | Flask | PostgreSQL | SQLAlchemy | Jinja2 | HTML | CSS

- Developed a web application enabling users to manage brands, associated addresses, and geocode using Python
- Implemented user registration and login functionality utilizing Flask-Login to ensure access to the application
- Integrated the geopy library to provide geocoding functionality, allowing users to obtain latitude and longitude coordinates for addresses and download them to a CSV file

Devmountain - Budget Tracking App - [Github](#) | [Demo](#)

JavaScript | Express | Axios | HTML | CSS

- Developed a web application to track monthly income and expenses using HTML, CSS, and JavaScript
- Implemented features for adding and managing income and expense entries, calculating the total budget
- Utilized Express.js and Axios for server-side functionality and API integration

PROFESSIONAL EXPERIENCE

Weave | Lehi, UT

November 2023 - Present

Technical Software Support

- Resolved an average of 70 software and VOIP phone-related Zendesk tickets per week, adeptly troubleshooting and resolving complex technical issues leading to seamless customer experiences
- Maintained a 95% customer satisfaction rating, demonstrating adeptness in delivering technical solutions
- Improved integration between Weave software and third-party software by conducting remote sessions on server computers to run Weave's API tool for disconnected SQL databases
- Swiftly resolved synchronization issues by analyzing log outputs generated by a Go-based internal tool

Account Executive

- Created a Python script for geocoding that streamlined the sales process in the Waze Ads Dashboard
- Generated revenue exceeding \$250k+ in company revenue by effectively selling, managing, and growing a diverse portfolio of brands
- Trained and supported a team of 5 new employees in effectively demonstrating the Waze advertising platform to clients, leveraging my in-depth knowledge of the platform

North American Recovery | West Valley, UT

January 2020 - June 2021

Collections Account Executive

- Effectively communicated with debtors over the phone, utilizing strong interpersonal skills to navigate challenging conversations and negotiate payment arrangements
- Applied analytical and problem-solving skills to assess debtor situations, identify solutions, and develop effective collection strategies