

Workflow Request

Warehouse

All

Month

All

Completed Tickets

800

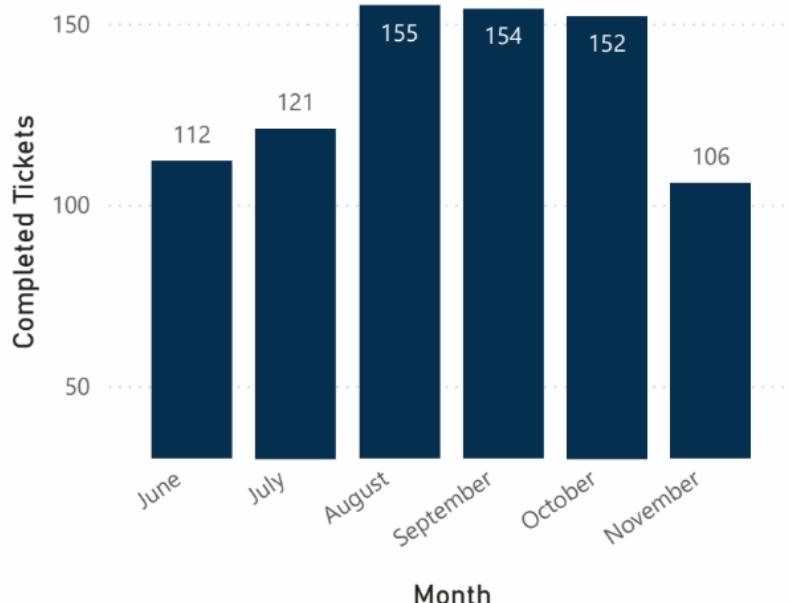
Average Mins to Accept

22.65

Average Mins to Complete

37.48

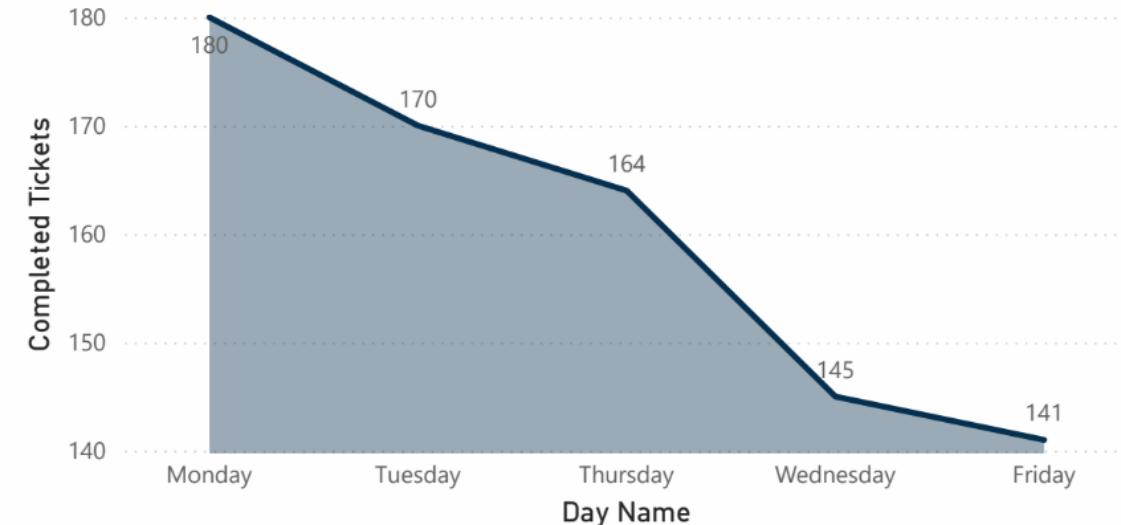
Completed Tickets by Month



Month Completed Tickets

June	112
July	121
August	155
September	154
October	152
November	106
Total	800

Completed Tickets by Day Name

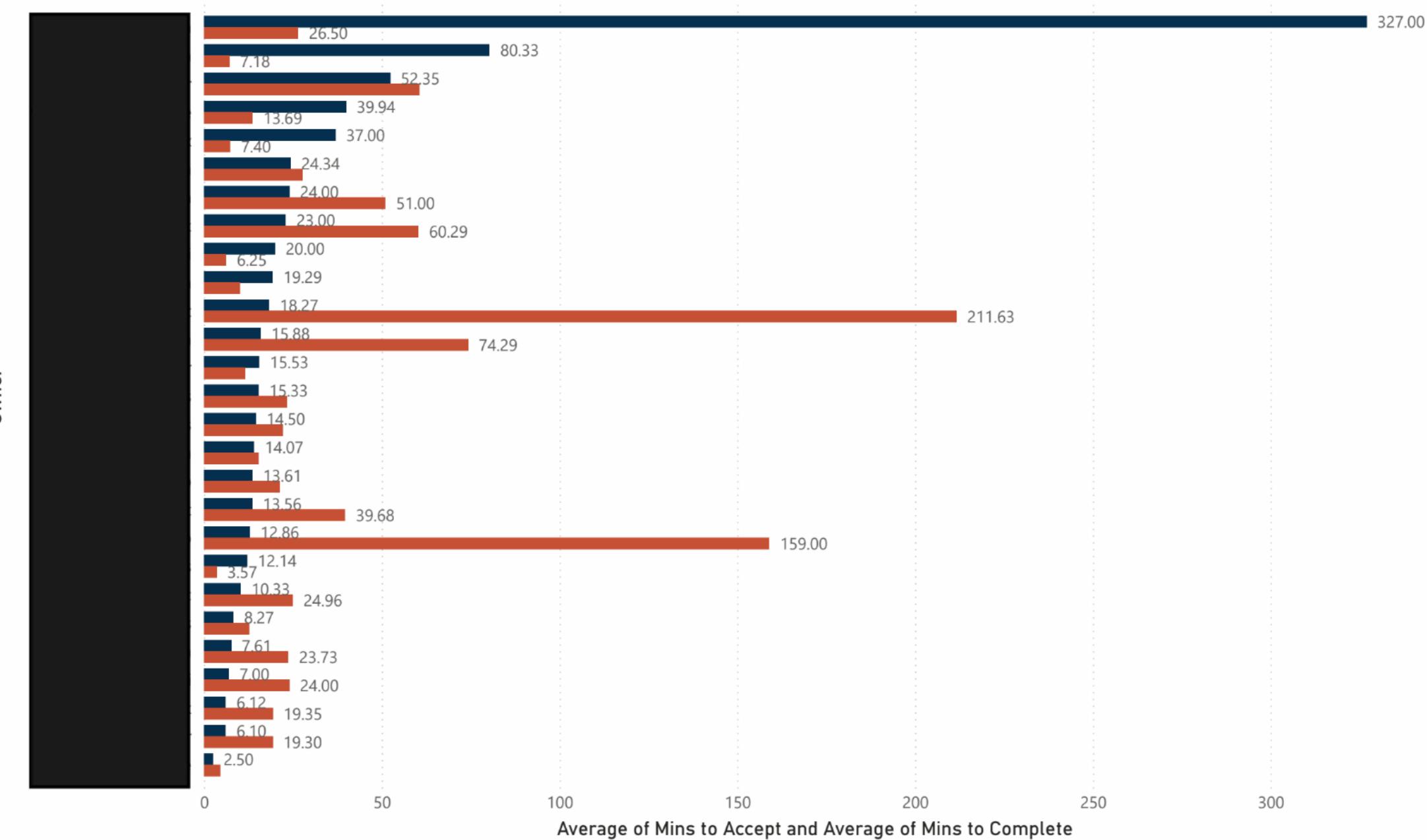


Total requests per hour

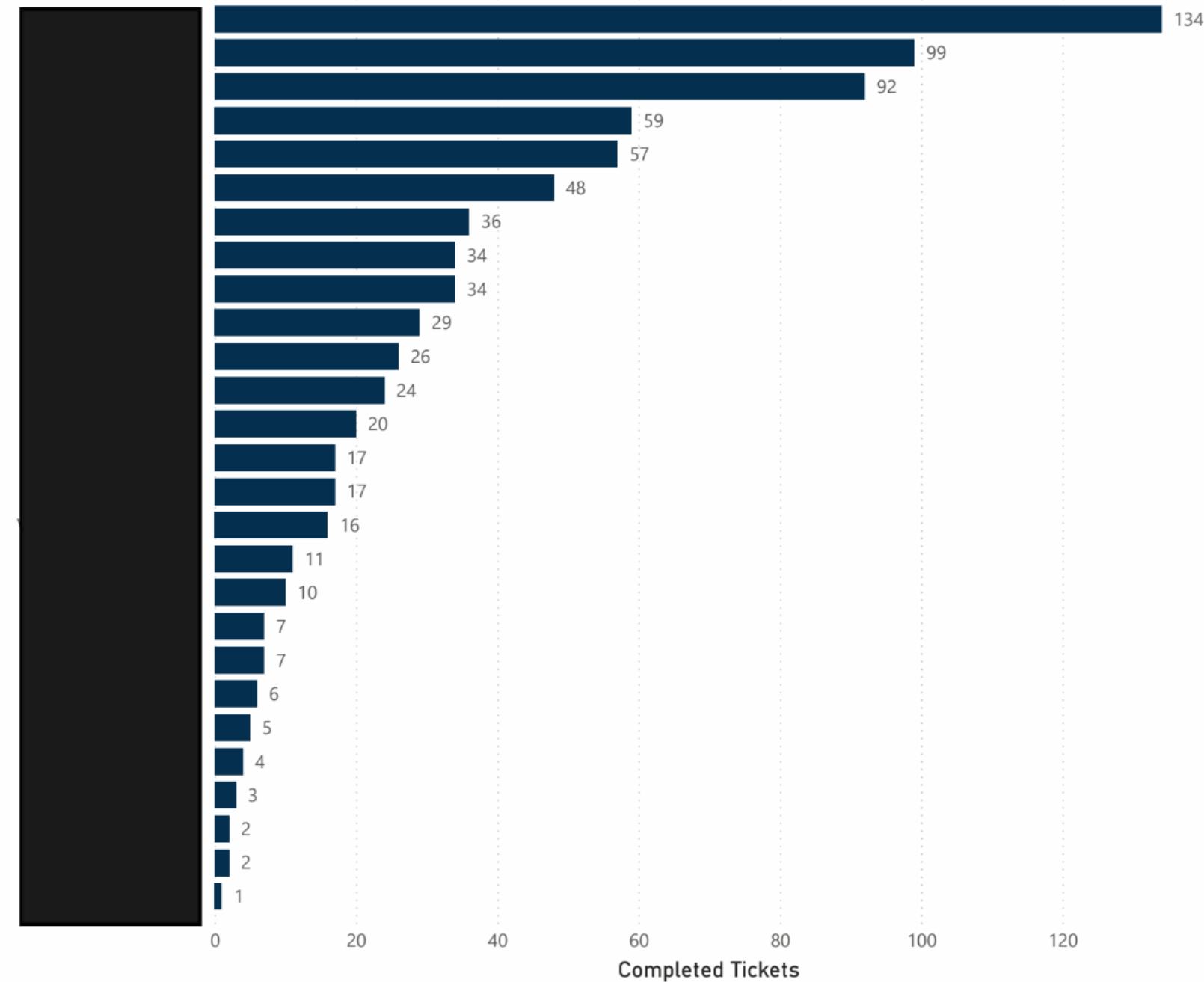
Day Name	3	4	5	6	7	8	9	10	11	12	13	14	15	16	Total
Monday	3	3	7	16	26	14	26	25	8	17	15	13	7	180	
Tuesday	4	2	5	10	21	16	21	14	17	16	23	17	4	170	
Thursday	2	3	5	6	18	20	14	21	14	20	11	16	5	9	164
Wednesday	1	1	2	5	12	17	22	15	16	11	12	9	18	4	145
Friday	2	2	7	19	14	17	18	7	10	13	14	13	5	141	
Total	3	13	14	30	75	98	83	101	76	66	69	77	66	29	800

Average of Mins to Accept and Average of Mins to Complete by Owner

● Average of Mins to Accept ● Average of Mins to Complete

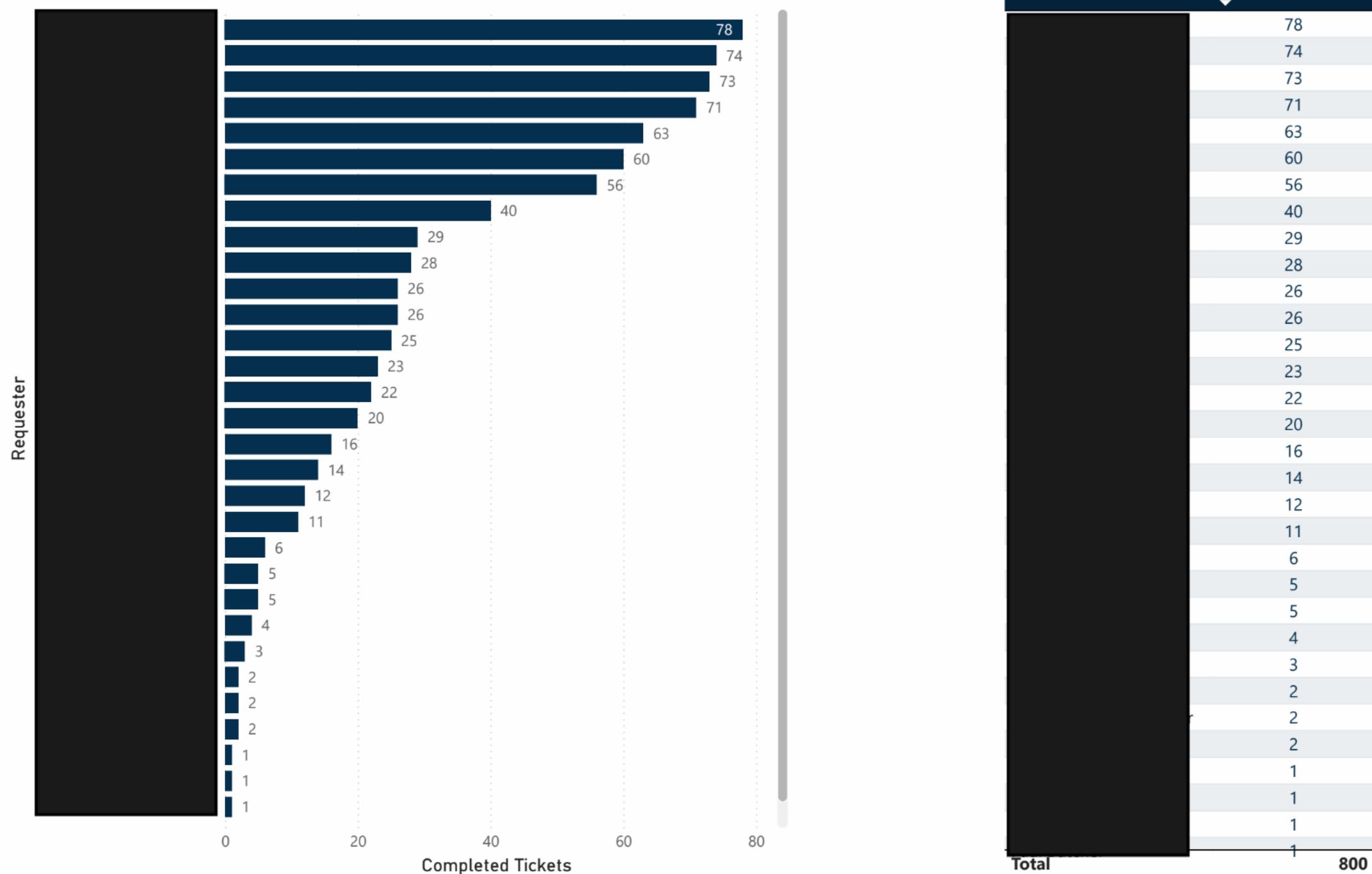


Completed Tickets by Owner

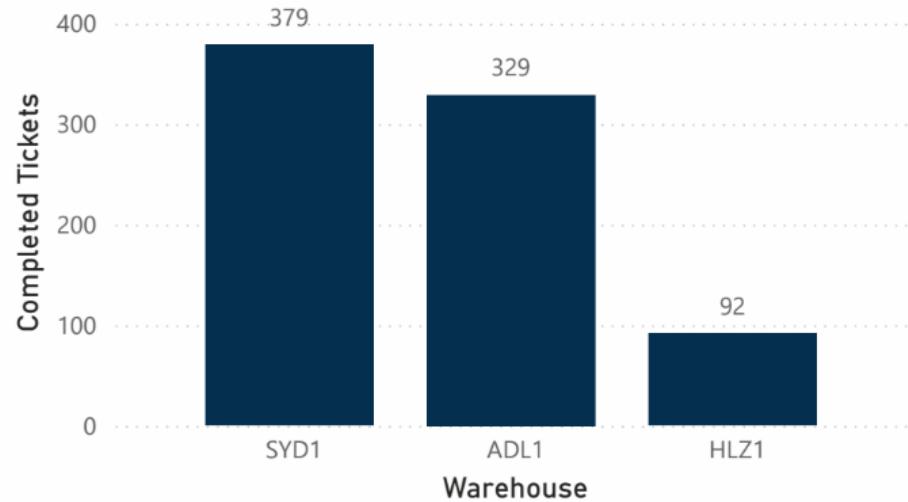


Owner	Completed Tickets
Owner A	134
Owner B	99
Owner C	92
Owner D	59
Owner E	57
Owner F	48
Owner G	36
Owner H	34
Owner I	34
Owner J	29
Owner K	26
Owner L	24
Owner M	20
Owner N	17
Owner O	17
Owner P	16
Owner Q	11
Owner R	10
Owner S	7
Owner T	7
Owner U	6
Owner V	5
Owner W	4
Owner X	3
Owner Y	2
Owner Z	2
Owner AA	1

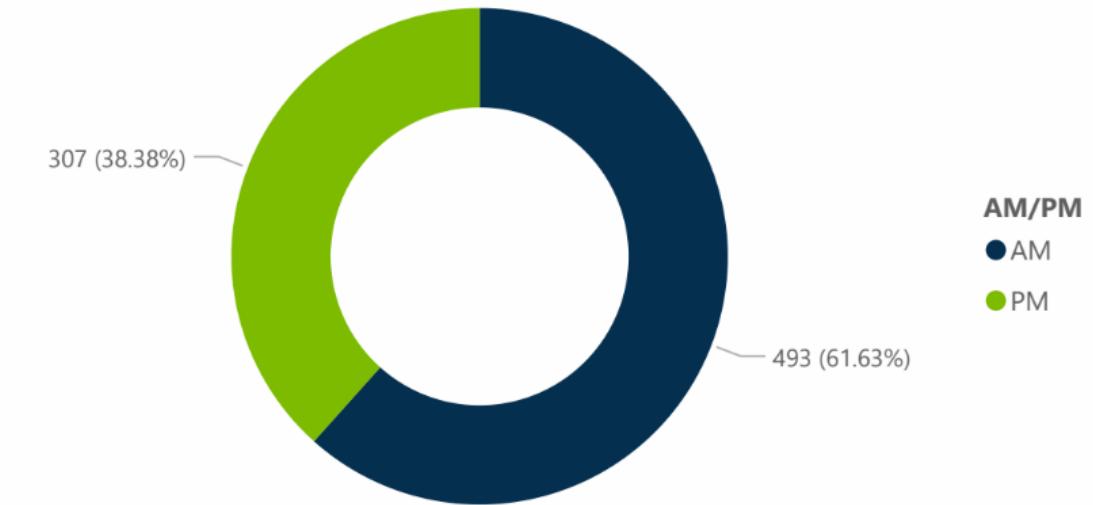
Completed Tickets by Requester



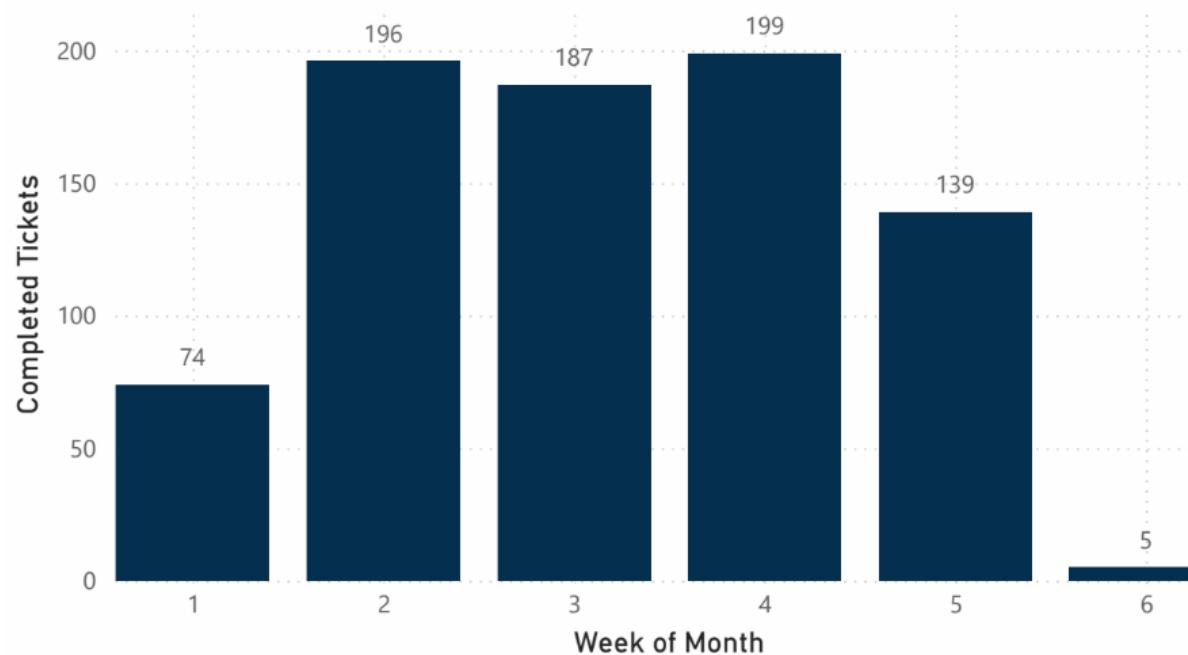
Completed Tickets by Warehouse



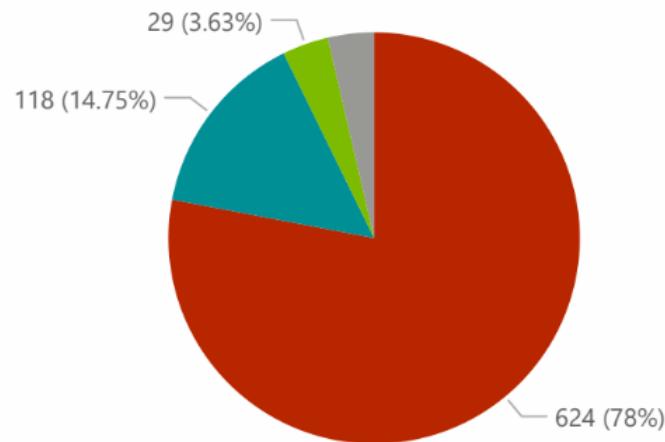
Requested Tickets by AM/PM



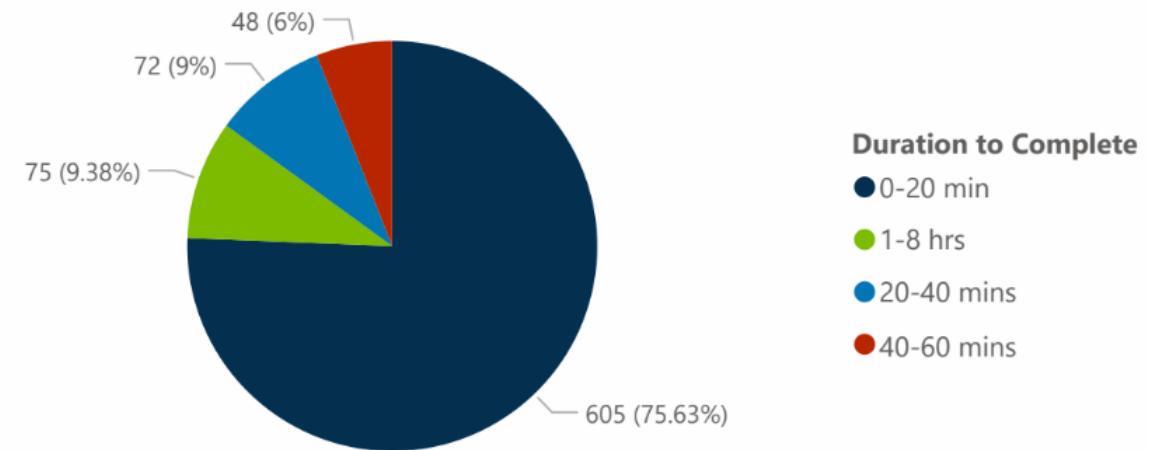
Completed Tickets by Week of Month



Completed Tickets by Duration to Accept



Completed Tickets by Duration to Complete



Duration to Accept

- 0-20 mins
- 20 -40 mins
- 1-8 hrs
- 40- 60- mins

Duration to Complete

- 0-20 min
- 1-8 hrs
- 20-40 mins
- 40-60 mins