

Workflow Request

Warehouse

All

Month

All

Completed Tickets

800

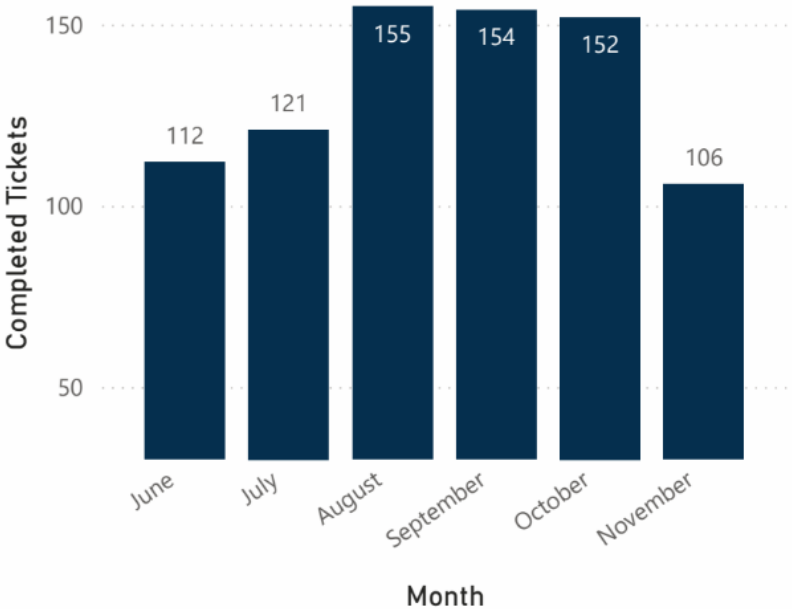
Average Mins to Accept

22.65

Average Mins to Complete

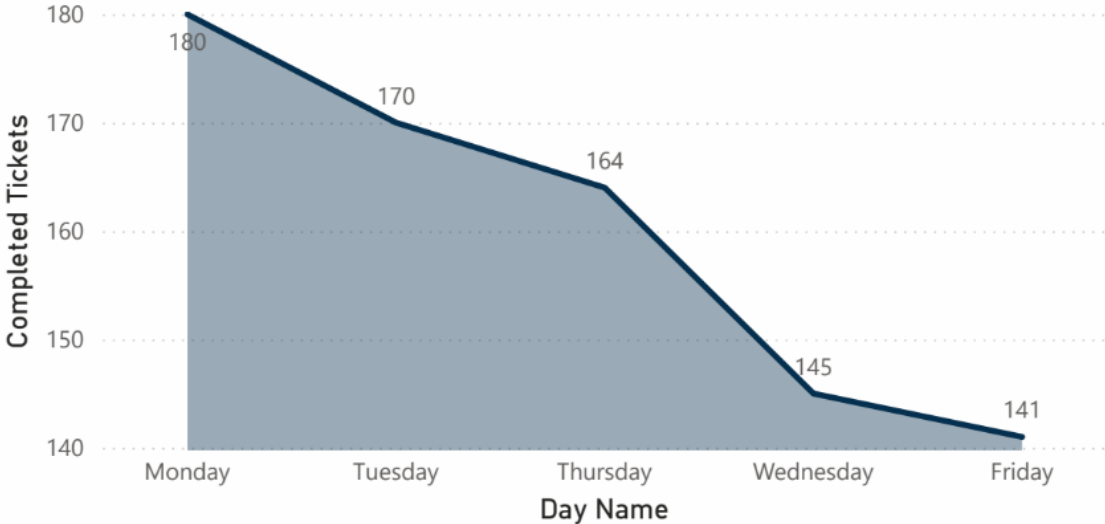
37.48

Completed Tickets by Month



Month	Completed Tickets
June	112
July	121
August	155
September	154
October	152
November	106
Total	800

Completed Tickets by Day Name

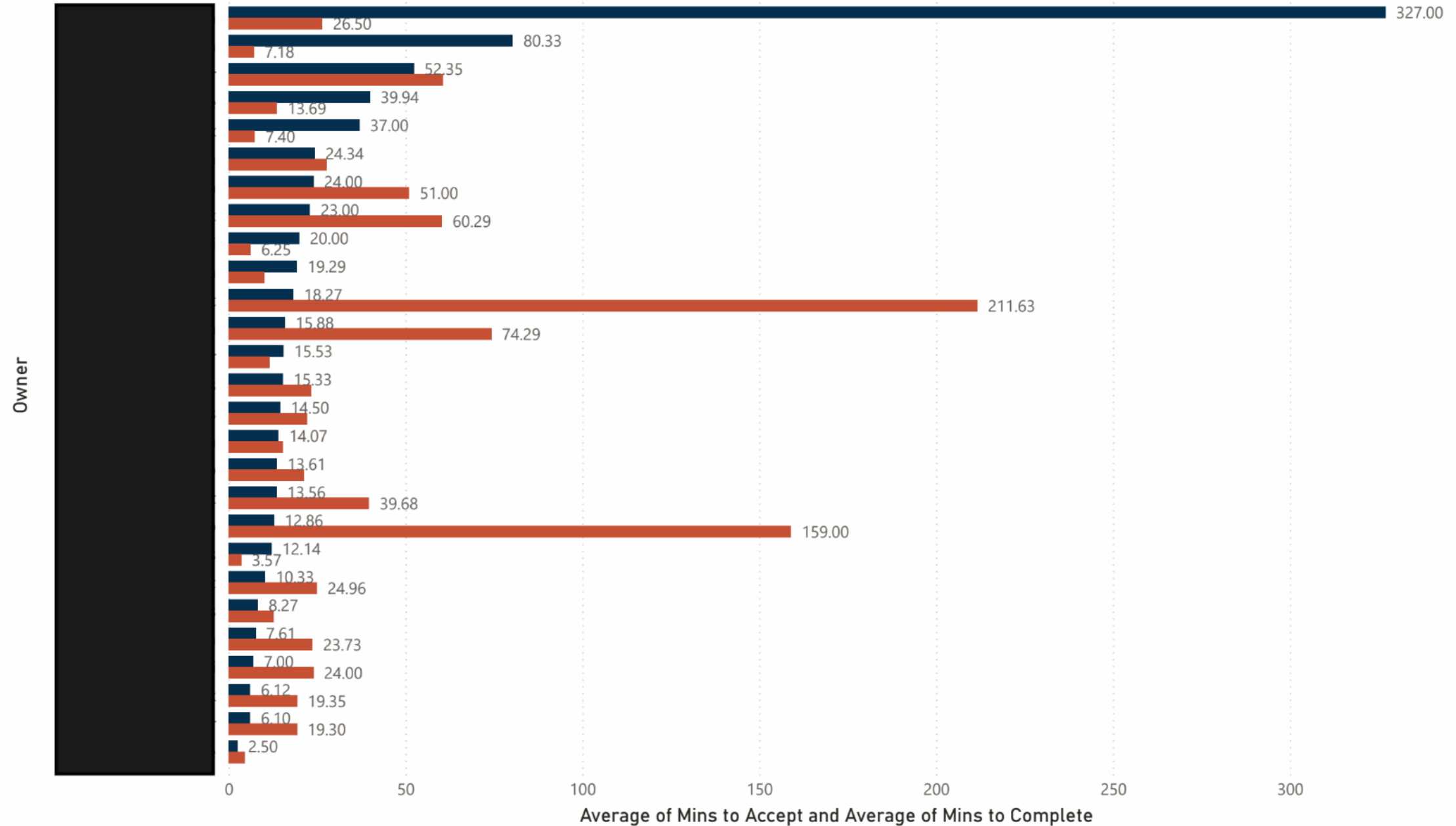


Total requests per hour

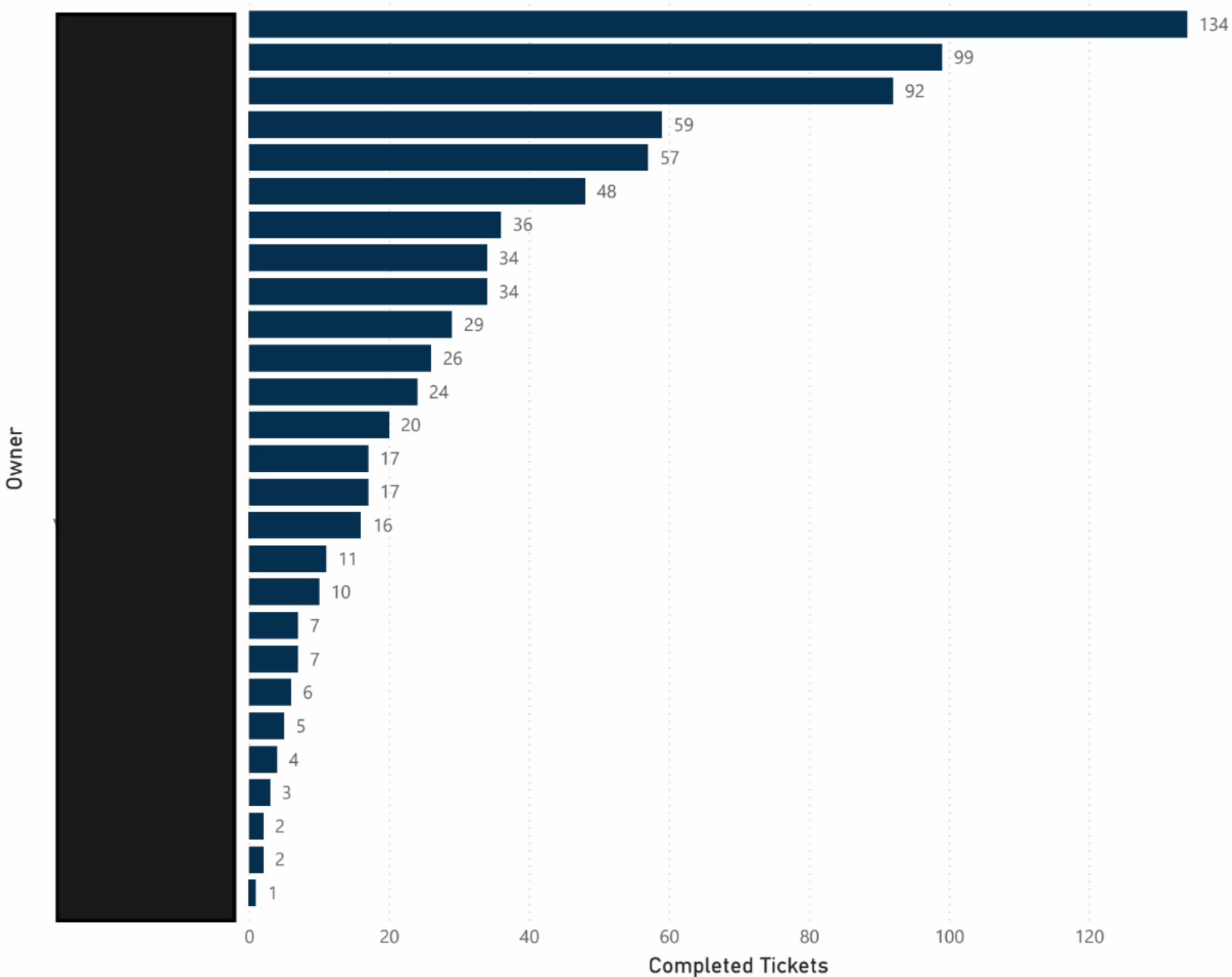
Day Name	3	4	5	6	7	8	9	10	11	12	13	14	15	16	Total
Monday		3	3	7	16	26	14	26	25	8	17	15	13	7	180
Tuesday		4	2	5	10	21	16	21	14	17	16	23	17	4	170
Thursday	2	3	5	6	18	20	14	21	14	20	11	16	5	9	164
Wednesday	1	1	2	5	12	17	22	15	16	11	12	9	18	4	145
Friday		2	2	7	19	14	17	18	7	10	13	14	13	5	141
Total	3	13	14	30	75	98	83	101	76	66	69	77	66	29	800

Average of Mins to Accept and Average of Mins to Complete by Owner

● Average of Mins to Accept ● Average of Mins to Complete

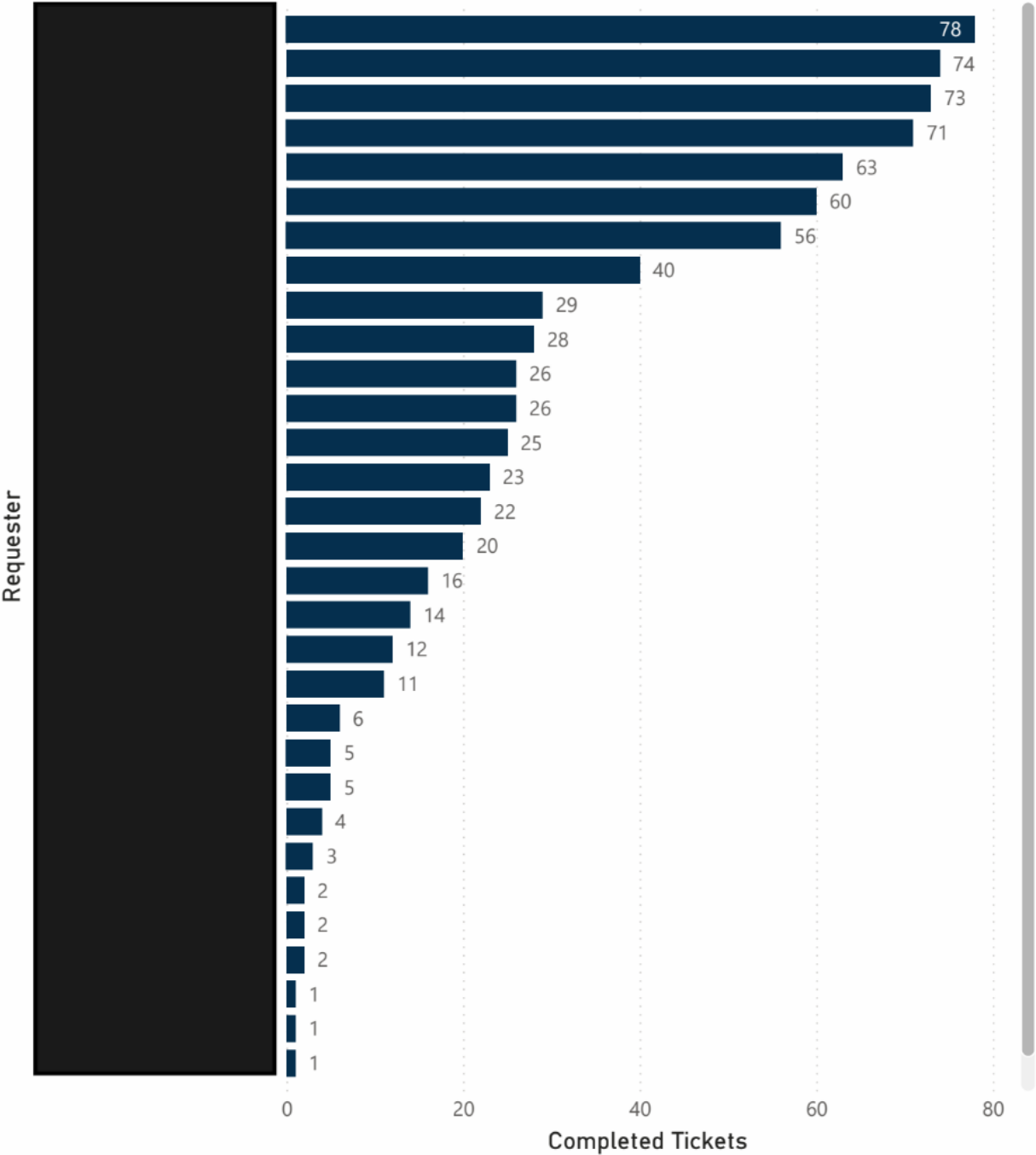


Completed Tickets by Owner



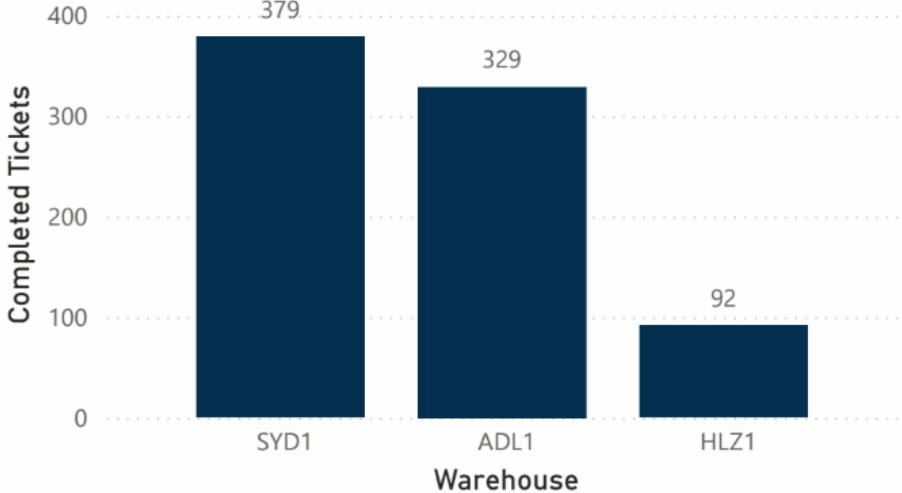
Owner	Completed Tickets
	134
	99
	92
	59
	57
	48
	36
	34
	34
	29
	26
	24
	20
	17
	17
	16
	11
	10
	7
	7
	6
	5
	4
	3
	2
	2
	1

Completed Tickets by Requester

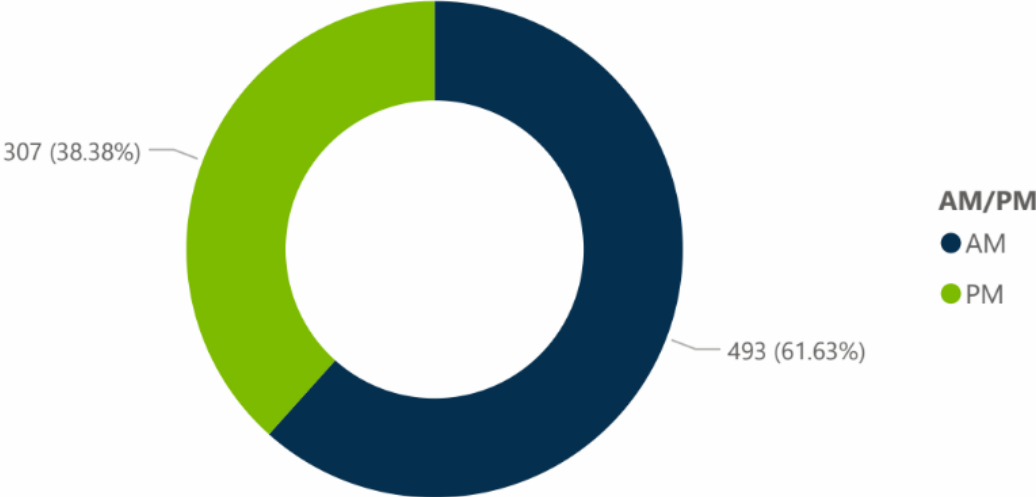


Requester	Completed Tickets
	78
	74
	73
	71
	63
	60
	56
	40
	29
	28
	26
	26
	25
	23
	22
	20
	16
	14
	12
	11
	6
	5
	5
	4
	3
	2
	2
	2
	1
	1
	1
Total	800

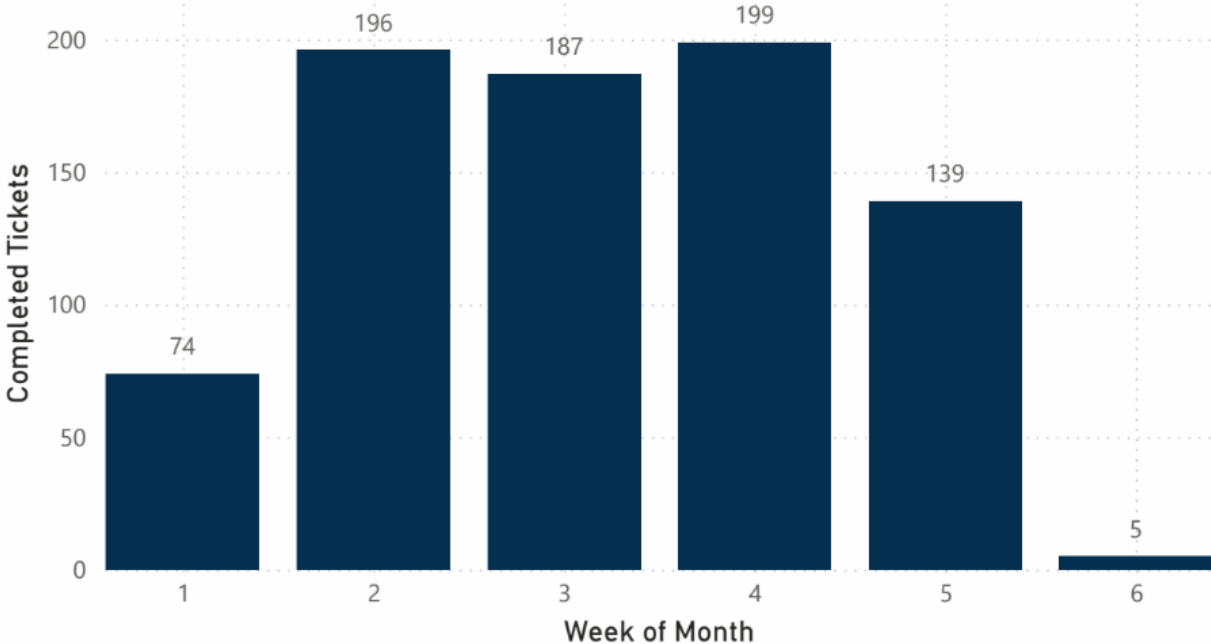
Completed Tickets by Warehouse



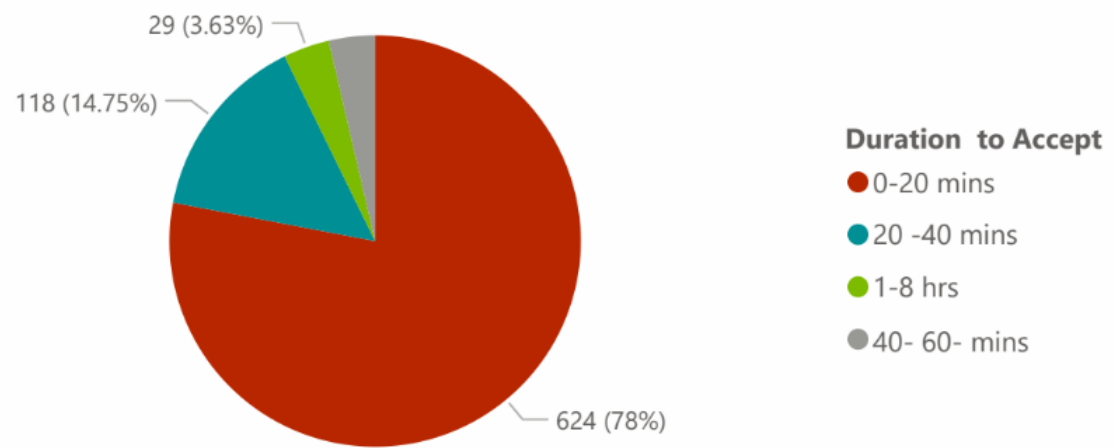
Requested Tickets by AM/PM



Completed Tickets by Week of Month

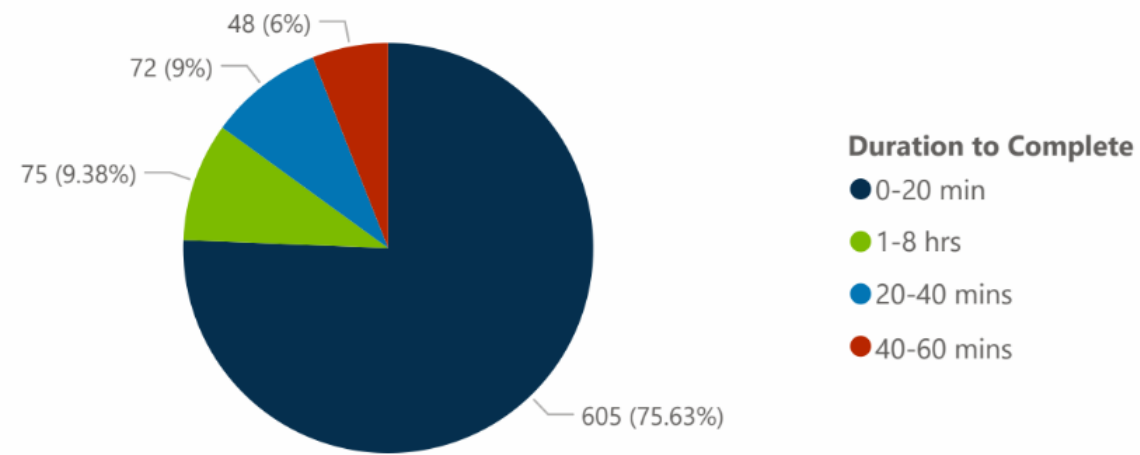


Completed Tickets by Duration to Accept



Duration to Accept	Completed Tickets
0-20 mins	624
20 -40 mins	118
1-8 hrs	29
40- 60- mins	29
Total	800

Completed Tickets by Duration to Complete



Duration to Complete	Completed Tickets
0-20 min	605
1-8 hrs	75
20-40 mins	72
40-60 mins	48
Total	800