

# Noah Daniel Parker, M.P.A.

Instructor and Online Learning Professional Experienced in content design and course development; in-person and online instruction; project management

## Qualifications

Analyzing, designing, developing, implementing and evaluating curriculum development; creating online learning courses using Adobe Captivate; a proven effective in-person and online instructor; higher education and nonprofit program management expertise including development, implementation, and evaluation.

## **Professional Accomplishments**

- Developed and supported online and face to face learning courses for navigation and utilization of Johns Hopkins University's (JHU) development database, intranet, and reporting platform
- Trained and provided customer support to over 450 JHU development and alumni relations representatives and supported staff on all areas of the development and alumni relations database
- Supported programmers/developers via comprehensive software testing and development of enduser documentation
- Created a successful structure for the Development and Alumni Relations internship program for JHU undergraduate students, including marketing, recruitment and selection, curriculum design, supervision, and program evaluation
- Developed a program for the on-boarding of JHU's newly hired gift officers to improve their yearone experience and performance
- Facilitated the strategic planning processes and wrote documents for several nonprofit and government organizations
- Coordinated all aspects of Maryland Nonprofits' Standards for Excellence training program and conducted over 50 training programs for more than 300 nonprofit organizations in Maryland and around the country
- Provided technical assistance to over 200 members in implementation of the Standards for Excellence
- Helped statewide associations of nonprofits in Pennsylvania and North Carolina replicate the Standards for Excellence program and provided materials and technical assistance to replication partner states
- Designed, wrote content, and maintained Standards for Excellence donor/public and national websites
- Planned, secured, and supervised Development Training Institute staff and consultants delivering training and technical assistance to local governments and Community Development Corporations

in Maryland and 42 additional states; wrote marketing brochures; designed and managed database; conducted program evaluation

Hired, trained and supervised 14 AmeriCorps members with Action for the Homeless who
provided direct service to people experiencing homelessness and those facing eviction

# **Professional Summary**

## Johns Hopkins University - Baltimore, MD

Senior Systems Training and Support Specialist, March 2006 to July 2015

# Noah Parker Consulting - Baltimore, MD

Consultant, January 2005 to February 2006

# Maryland Association of Nonprofit Organizations - Baltimore, MD

Manager of Nonprofit Education, Standards for Excellence, September 2004 to January 2005 Program Associate - Standards for Excellence, April 2001 to September 2004

## **Development Training Institute - Baltimore, MD**

Program Manager May 2000 to April 2001, Assistant Program Manager, July 1998 to May 2000

## Coalition for Low-Income Community Development - Baltimore, MD

Assistant to the Executive Director, March 1998 to June 1998

#### Action for the Homeless - Baltimore, MD

HomeCorps/AmeriCorps Metro DC/Baltimore Regional Coordinator, September 1996 to September 1997

#### Coastal Empire Habitat for Humanity - Savannah, GA

September 1995 to July 1996 AmeriCorps Construction Assistant, Program Outreach

#### **Education**

- Johns Hopkins University, School of Education, Graduate Certificate in Online Learning for Adults
- University of Baltimore, Masters of Public Administration Specialization in Public and Nonprofit Management
- The College of Wooster, Wooster, OH Bachelor of Arts Communication Studies/Religious Studies double major

# **Community Activities**

- Active parent volunteer, Baltimore City Public Schools and Lutherville Timonium Recreation Council
- President, Board of Directors for Swan Lake Swim Club 2006-2008
- Member, Board of Directors for Light Street Housing, 2002-2003
- Member, Family Selection Committee for Chesapeake Habitat for Humanity, 2001-2003