

Jared Mezzatesta

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SKILLS PROFILE

- Computer science student adept at most applications and efficient at learning new technologies as needed
 - Strong verbal communication skills, developed through retail and service experience
 - Passionate team leading skills and experienced team member
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EDUCATION PROFILE

Expected graduation 2021

Honours Bachelor of Science
Computer Science Degree
Software Engineering Specialization
Trent University, Peterborough

- 3.7 GPA

2017

High School Diploma
Holy Cross Catholic School, Kingston

- Honour Role Student each year
- Ontario Scholar

PROJECT PROFILE

- Developing a web application for regional lake health reporting using Node, Express, and MongoDB.
 - Created a personal portfolio website (jaredmezz.com) using HTML/CSS & Javascript, deployed using APACHE on a VPS
 - Created & Launched a Google Chrome extension with over 550 users.
 - Developed a replica of Space Invaders using PyGame
 - Developed a JavaFX program utilizing Riot's API to retrieve League of Legends data and store in a local SQL database
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EXPERIENCE PROFILE

May 2021 - Current

Software Developer - The Land Between

Peterborough, ON

- Created a mobile-first web application using Node.JS, MongoDB, and Express to acquire crucial data about local lakes
- Utilized a Content Delivery Service to mitigate local storage for user uploaded images, reducing bandwidth by 50%

- Implemented server management software to streamline hosted applications, cutting down excess costs
- Performed basic DNS maintenance, ensuring availability and uptime for clients
- Coordinated with a team of developers to complete tasks together and ensure deadlines are met

June 2020 - March 2021

Customer Service Representative - Concentrix

Peterborough, ON

- Greet customers in a courteous, friendly, and professional manner
- Listen attentively to customer needs and concerns; demonstrate empathy while maximizing opportunity to build rapport with the customer
- Clarify customer requirements; probe for understanding
- Prepare complete and accurate work including appropriately notating accounts as required
- Participate in activities designed to improve customer satisfaction and business performance
- Troubleshoot basic and routine customer issues that are technical in nature; including hardware, software, networking, or other designated client products

Spring/Summer, 2017/2018

Lawn Care Technician - Weed Man

Kingston, ON

- Prepared the vehicles with supplies for the day
- Created & maintained a route of houses throughout various neighbourhoods
- Operated & maintained a hand-pulled motor
- Provided dethatching, fertilizing, weed spraying & crabgrass suppressants treatments

August 2015 - August 2017

Counter Staff/Production/Supervisor - Tim Hortons

Kingston, ON

- Provided guests with an exceptional experience throughout their time in the store
- Trained new employees on POS systems, tills, and daily store operations
- Handled currency in both storefront and drive-thru ensuring tills were balanced
- Assigned as quality control ensuring all food safety precautions were met
- Cleaned and maintained sanitary workstations throughout the store
- Unloaded merchandise as well as stocked the store
- Assisted with shift audit reports and accounted for shift ends

EXTRACURRICULAR ACTIVITIES / INTERESTS

November 1st-3rd, 2019

Organizer

Electric City Hacks 2019

- Acquired sponsorships for the event funding
- Organized food delivery throughout the weekend for 300 people
- Assisted in seminars teaching a variety of subjects

January 2019 - Present

Auto Photography

- Personal hobby that I've explored for the past few years
- Run and post to an instagram profile with over 1000 followers

December 2018 - December 2019

Team Member

Recreational Volleyball Team

- Developed team building skills
- Ability to plan-ahead and map future moves of opponents

References available upon request