Jared W. Sutch

2619 136th Ave NW Andover, MN 55304 | (651) 366-7698 | sutch002@yahoo.com

Objective

I'm a motivated and hard-working professional looking to incorporate my technology and leadership skills at your company. My desire to do the right thing, provide efficiently and continuous learning would make a great addition to your team.

Education & Certifications

BACHELOR OF SCIENCE | UNIVERSITY OF MINNESOTA, MINNEAPOLIS MN

- Major: Biochemistry
- Related coursework: Pre-Pharmacy

ASSOCIATE OF ARTS | RAINY RIVER COMMUNITY COLLEGE, INTERNATIONAL FALLS MN

- Major: General Education Associate of Arts
- Transfer to University of Minnesota for B.S.

AWS CLOUD PRACTITIONER CERTIFICATION

AWS SOLUTIONS ARCHITECT CERTIFICATION

Experience

HARDWARE SERVER ENGINEER | OCEAN TECH | MAY 2012 – JULY 2020

- Modifications of servers, switches and routers which includes, installations, software updates, building new models of servers, removal and retrieval
- Experienced leader on the team and responsible for delegating tasks, problem solving and seeking efficiencies
- Worked to create efficiencies in our daily process by utilizing test and learn principles and navigating defects or problems with fellow team members and supervisors
- Knowledgeable at diagnosing defects and problems within the hardware or server software applications and troubleshooting errors
- Experience working in WAN and LAN networks

OPERATIONS MANAGER | L.A. FITNESS | AUGUST 2007 – MARCH 2010

- Manage staff which included scheduling, performance management, interviewing, hiring and training new associates
- Work directly with General Manager on sales tactics, building maintenance and general business operations
- Manage complaints from guests and conflict resolution when necessary
- Issue refunds, cancellations and other office management or accounting requests

Additional skills

- Familiar with Microsoft Office 365 suite including Teams, Outlook, Excel etc. Adobe, Linux systems, multiple internet browsers and technical applications
- Ability to troubleshoot Office, Windows/Mac applications and server/hardware malfunctions
- Servant Leadership skills with the ability to lead without firm direction
- Practicing Agile principles and values in order to bring more efficiencies and change mitigation to current working environments
- Excellent oral and written communication
- High self-motivated and self-directed