

Story # : Add service		Priority	
		Effort	
As a	Owner		
I want	To add services		
So that they can	Allow customers to pick and choose what services we offer at different pricing and timing		
Acceptance criteria	GUI:		
	Criterion 1:		
	Given that the owner has entered the add services menu		
	When the owner enters details in the appropriate format and submits		
	Then service is added to the database		
	Criterion 2:		
	Given that the owner has entered the add services menu		
	When the owner enters incompatible details		
	Then the submission button is disabled		

Story # : Add New Booking		Priority	
		Effort	
As a	Owner		
I want	To add bookings		
So that they can	Book business times with customers and employees		
Acceptance criteria	<div>Console:</div> <div>Criterion 1:</div> <div>Given that the employee being booked is available for the period of time being booked</div> <div>When the owner submits the booking</div> <div>Then the system displays a success message telling the owner that the period has been booked for that employee</div> <div>Criterion 2:</div> <div>Given that the booking period is in the past</div> <div>When the owner submits the booking</div> <div>Then the system informs the owner that you cannot make bookings in the past</div> <div>Criterion 3:</div> <div>Given the owner is in the menu</div> <div>When the owner selects 'Add new booking'</div> <div>Then The system prompts the owner for the customer's username, related employee's ID, start time and end</div> <div>Criterion 4:</div> <div>Given that the owner has entered a username or employeeeld that isn't in the system</div> <div>When the owner submits the booking</div> <div>Then the system notifies the owner that the no user/employee was found with that identifier.</div> <div>GUI:</div> <div>Criterion 1:</div> <div>Given that the owner has entered the add bookings menu</div> <div>When the owner selects an employee and a date</div> <div>Then the system updates the time pane availability to match the availability of the desired employee</div> <div>Criterion 2:</div> <div>Given that the owner has entered the add bookings menu</div> <div>When the owner selects a service</div> <div>Then the amount of panels that are selected increases to the duration of all the services added together</div> <div>Criterion 3:</div> <div>Given that the owner has entered the add bookings menu</div> <div>When the owner selects an employee, date, customer, services AND timeslot</div> <div>Then submission button is enabled and the owner is able to submit the booking</div>		

	<p>Criterion 4:</p> <p>Given that the owner attempts to add a booking that has an invalid time</p> <p>When the owner submits the booking</p> <p>Then the system prompts the owner that the timeslot selected overlaps with unavailable periods for that employee</p>

Story # :		Add Working Times	Priority	
			Effort	
As a	Owner			
I want	To add working times for employees			
So that they can	Update employee timetables			
Acceptance criteria	<div>Console:</div> <div>Criterion 1:</div> <div>Given that there are employees in the system that have available times in the system</div> <div>When the owner selects 'Add working times' from the menu</div> <div>Then the system displays a list of all employees</div> <div>Criterion 2:</div> <div>Given that there are no employees in the system</div> <div>When the owner selects 'Add working times' from the menu</div> <div>Then the system informs the owner that there are no workers currently in the system</div> <div>Criterion 3:</div> <div>Given that the owner has already selected 'Add working times' from the menu</div> <div>When the owner selects an employee to add working times</div> <div>Then the system displays the employee's available times over the next week and then prompts the owner for a start and end time for the period that they want to add.</div> <div>Criterion 4:</div> <div>Given that the owner has entered an invalid period</div> <div>When the owner adds the period</div> <div>Then the system notifies the owner that the period is invalid and asks for a new period</div> <div>Criterion 5:</div> <div>Given that the owner no longer wants to enter a period</div> <div>When the owner adds the final period they want to add</div> <div>Then the system asks the owner whether or not they want to add more periods</div> <div>GUI:</div> <div>Criterion 1:</div> <div>Given that there are employees in the system</div> <div>When the owner selects 'Add working times' from the menu</div> <div>Then the system displays a list of employees to select from and a placeholder time picker</div> <div>Criterion 2:</div> <div>Given An employee has been selected</div> <div>When the owner selects a date to add working times to</div> <div>Then the working times on that day are displayed in the time picker</div>			

	<p>Criterion 3:</p> <p>Given that an employee and date have been selected</p> <p>When the owner changes working times</p> <p>Then the owner is now able to submit</p> <p>Criterion 4:</p> <p>Given that changes have been made but they overlap with unavailable times</p> <p>When the owner adds the working time</p> <p>Then a warning is showed but the owner is able to continue</p>

Story # : Show Worker Availability		Priority	
		Effort	
As a	Owner		
I want	To view each worker’s available times		
So that they can	Organize work rosters		

<p>Acceptance criteria</p>	<p>Criterion 1:</p> <p>Given that there are employees in the system that have available times in the system</p> <p>When the owner selects 'Show worker availability' from the menu</p> <p>Then the system displays a list of all employees that have working times</p> <p>Criterion 2:</p> <p>Given that there are no employees in the system</p> <p>When the owner selects 'Show worker availability' from the menu</p> <p>Then the system informs the owner that there are no workers currently in the system</p> <p>Criterion 3:</p> <p>Given that there is no access to the SQL server</p> <p>When the owner selects 'Show worker availability' from the menu</p> <p>Then the system informs the owner that the server is having issues and that they should contact a system administrator</p> <p>Criterion 4:</p> <p>Given that there are employees in the system but none have available times</p> <p>When the owner selects 'Show worker availability' from the menu</p> <p>Then the system informs the owner that there are no available workers in the coming week</p> <p>Criterion 5:</p> <p>Given that the owner has already selected 'Show worker availability' from the menu</p> <p>When the owner selects an employee to view</p> <p>Then the system displays the employee's available times over the next week.</p>

Story # : Show Worker Availability		Priority	
		Effort	
As a	Owner		
I want	To view each worker’s available times		
So that they can	Organize work rosters		
Acceptance criteria	Criterion 1:		
	Given that there are employees in the system that have available times in the system		
	When the owner selects ‘Show worker availability’ from the menu		
	Then the system displays a list of all employees that have working times		
	Criterion 2:		
	Given that there are no employees in the system		
	When the owner selects ‘Show worker availability’ from the menu		
	Then the system informs the owner that there are no workers currently in the system		
	Criterion 3:		
	Given that there is no access to the SQL server		
When the owner selects ‘Show worker availability’ from the menu			
Then the system informs the owner that the server is having issues and that they should contact a system administrator			
Criterion 4:			
Given that there are employees in the system but none have available times			
When the owner selects ‘Show worker availability’ from the menu			
Then the system informs the owner that there are no available workers in the coming week			
Criterion 5:			
Given that the owner has already selected ‘Show worker availability’ from the menu			
When the owner selects an employee to view			
Then the system displays the employee’s available times over the next week.			

Story # : View Booking Summaries		Priority	
		Effort	
As a	Owner		
I want	To view all booking summaries		
So that they can	View information on what bookings have been made, with which customer, at what time, with which employee and what services are being performed during this booking		
Acceptance criteria	Criterion 1:		
	Given that there are bookings in the system that are scheduled for the future		
	When the owner selects 'Get Booking Summaries' from the menu		
	Then the system displays all the booking summaries		
	Criterion 2:		
	Given that there are no bookings in the system		
	When the owner selects 'Get Booking Summaries' from the menu		
	Then the system informs the owner that there are no bookings to display		
	Criterion 3:		
	Given that there is no access to the SQL server		
	When the owner selects 'Get Booking Summaries' from the menu		
	Then the system informs the owner that the server is having issues and that they should contact a system administrator		
Criterion 4:			
Given that there are no bookings in the system scheduled for the future			
When the owner selects 'Get Booking Summaries' from the menu			
Then the system informs the owner that there are no bookings to display			
Criterion 5:			
Given that the owner has selected 'Get Booking Summaries' from the menu			
When the owner views the list of bookings			
Then the system displays a list in chronological order the bookings with their associated customer's 'username' and the 'start' and 'end' time of the booking			
Criterion 6:			
Given that the owner is using the console interface and there are viewable bookings			
When the owner selects 'Get Booking Summaries' from the menu			

	<p>Then the system displays only the bookings made for the next 7 days</p> <p>Criterion 7:</p> <p>Given that the owner is using the GUI and there are viewable bookings</p> <p>When the owner selects 'Get Booking Summaries' from the menu</p> <p>Then the system displays only the bookings made for the next month</p>

Story # : Add New Employee		Priority	
		Effort	
As a	Owner		
I want	Add my new employee to the system		
So that they can	Assign a new employee to some working times for customer bookings		
Acceptance criteria	Criterion 1:		
	Given that the name, phone number and address are valid		
	When the owner enters their name, phone number and address		
	Then the system adds the employee to the database and inform the owner		
Acceptance criteria	Criterion 2:		
	Given that the name is invalid but the phone number and address are valid		
	When the owner enters their name, phone number and address		
	Then the system informs the owner that the name is invalid		
Acceptance criteria	Criterion 3:		
	Given that the phone number is invalid but the name and address are valid		
	When the owner enters their name, phone number and address		
	Then the system informs the owner that the phone number is invalid		
Acceptance criteria	Criterion 4:		
	Given that the address is invalid but the phone number and the name are valid		
	When the owner enters their name, phone number and address		
	Then the system informs the owner that the address is invalid		

Story # : Register an Employee		Priority	
		Effort	
As a	Owner		
I want	Register as an employee into the system		
So that they can	Login into the system as an employee		
Acceptance criteria	Criterion 1: Given that the owner enters their first and last name, a valid, unique username and a password for the employee When the owner selects the option to add a new employee in the menu Then the employee details are recorded		
	Criterion 2: Given that the owner enters their first and last name, an invalid username (already taken by another user) and a password for the employee When the owner selects the option to add a new employee in the menu Then ensure the “username taken” message is displayed Return back to the employee register screen		

Story # : Employee login		Priority	
		Effort	
As a	Employee		
I want	To be able to login into my account		
So that I can	view my account details		
Acceptance criteria	Criterion 1:		
	Given that the employee enters their registered valid username and password		
	When the employee selects the login option in the menu		
	Then the employee gets access to their account		
	Criterion ii:		
	Given that the employee enters their registered valid username and wrong password		
	When the employee selects the login option in the menu		
	Then ensure the login details rejection message is displayed and return to the login menu		

Story # : Customise Booking Client		Priority	
		Effort	
As a	Business Owner		
I want	To edit Business menu colors, header		
So that I can	Customize the business booking client		
Acceptance criteria	Criterion 1: When the owner enters the settings menu on their owner menu Then the system shows the owner their available customisation options (change client color, add/change a business header)		
	Criterion 2: When the owner enters the settings menu on their owner menu Then the system shows the owner their current settings (current color, current header)		

Story # : Change Opening Hours		Priority	
		Effort	
As a	Business Owner		
I want	To edit the business opening hours		
So that I can	So I can choose what time the store is open and what time employees are working		
Acceptance criteria	<p>Criterion 1:</p> <p>When the owner enters the edit opening hours menu on their owner menu</p> <p>Then the system shows their current opening hours for a selected day, and they can click on a time slot to toggle it as part of the opening hours (green for open, red for closed)</p> <p>Criterion 2:</p> <p>When the owner enters the edit opening hours menu on their owner menu</p> <p>Then the menu has a dropdown box allowing them to choose the day to view. Picking an option in the dropdown will automatically switch what day they are viewing.</p>		

Story # : Add New Business		Priority	
		Effort	
As a	Program Admin		
I want	To add a new business		
So that I can	Add businesses (customers of our software as a service) to our master DB, allowing them to use the software		
Acceptance criteria	Criterion 1: When the admin types their hardcoded username and password Then they will be taken to a add business screen that simultaneously allows them to input the details of a new owner and new business		
	Criterion 2: When the admin enters valid input data for all fields of Add Owner and Add Business Then the menu will allow them to submit the data, creating a new usable business and owner.		