Jarrod Fueston

Seattle, WA | (206) 450-4928 | Jarrod.Fueston@gmail.com

Portfolio: https://jarrod-fueston-portfolio.online

Detail-oriented and solutions-driven IT professional with a strong foundation in network and server administration, technical troubleshooting, and customer support. Recent graduate with an AAS in Network & Server Administration and a BA in Communications from the University of Washington. Hold multiple industry certifications, including CompTIA A+, Network+, and AWS Academy Cloud Foundations. Known for blending hands-on technical expertise with customer service, leadership, and communication skills — making a valuable asset in IT administration, networking, and technical support environments.

Core Competencies
- Networking: TCP/IP, DNS, DHCP, VLAN Segmentation, Firewall Rules, Network Security
- Server Administration: Active Directory (AD), Group Policy (GPOs), Windows Server 2022
- Virtualization: Proxmox, Microsoft Hyper-V
- Technical Troubleshooting | Customer Support | IT Documentation
- Windows 8.1/10/11, Linux, macOS
- Microsoft 365, Office Suite

Certifications
- CompTIA A+
- CompTIA Network+
- CompTIA IT Operations Specialist (CIOS)
- AWS Academy Cloud Foundations
- TestOut Pro PC
- FOA CFOT

Education

Associate of Applied Science (AAS), Network & Server Administration
North Seattle College — GPA: 4.0, Graduated with Honors, President's List (Dec 2024)

Bachelors of Arts (BA), Communications
University of Washington– GPA: 3.8, Graduated with Honors, Dean's List, Phi Theta Kappa Officer

Technical Experience

Independent IT Projects: Network Configuration & Troubleshooting (June 2024 – Present)
- Designed and configured multi-router networks with Virtual Local Area Network (VLAN) segmentation and implemented firewall rules to enhance network security and optimize traffic
- Built a custom workstation, upgraded existing hardware, and installed/configured Proxmox hypervisor for virtualization, deployed Windows Server 2022 with AD, configured DNS and DHCP for dynamic/static addressing
- Diagnosed and resolved real and simulated network issues, troubleshooting firewall rules, DNS, DHCP, and VLAN misconfigurations, including IP conflicts
- Maintained structured technical documentation covering configurations, troubleshooting, and deployments

Professional Experience

Freelance Web Development and Design   2017 – 2022

- Designed and developed customized, responsive websites for small business clients, ensuring solutions aligned with branding, business goals, and user experience
- Created digital and print assets, including logos, brochures, business cards, and flyers, to enhance client branding and marketing efforts
- Managed reseller web hosting services, providing domain registration, email setup, and hosting configurations while troubleshooting technical issues and optimizing performance

Clerk / Lead / Assistant Manager | Fred Meyer / Kroger   2015–2022

- Provided exceptional customer service, building positive relationships, cultivating loyalty, and maintaining high levels of customer satisfaction
- Led and developed teams of up to 10 employees across multiple locations, adapting training strategies to varying team structures, improving overall performance, morale, and customer satisfaction
- Designed and implemented task allocation strategies and shift checklists that reduced labor hours by approximately 20%, streamlining workflows for improved operational efficiency
- Analyzed sales data and customer purchasing patterns to create tailored inventory strategies and merchandising plans, driving measurable year-over-year sales growth
- Consistently recognized by customers and management for delivering exceptional service and fostering clear, effective communication, contributing to an enhanced customer experience
- Identified safety and operational inefficiencies in department storage layout, collaborated with store and corporate leadership to implement structural changes that streamlined workflows, enhanced product availability, and boosted sales
- Maintained high operational standards by proactively addressing team challenges and promoting solutions-oriented communication across departments