Technical Skills

Proficient with:

> C++ | C# | HTML5 | CSS3 | JavaScript | jQuery | OSI & TCP/IP Protocol-Stacks and Protocols

Education

University of Washington Bothell

➤ B.S Computer Science & Software Engineering | Junior | GPA 3.53

Graduation – June 2021

Cascadia Community College

Graduated – June 2019

- Obtained Certificate: Computer Programming Foundations
- Data Structures, Sorting Algorithms, and Time/Space optimization

Work Experience

Cascadia College:

September -December 2017

- **Server Administrator Intern**
 - Designed, tested, and deployed school servers from Windows Server 2012 R2 to Windows Server 2016
 - Lead team meetings on brainstorming potential fixes and how to deploy them
 - Worked with team on-site to fix software issues and faulty infrastructure

Microsoft:

Product Advisor - Microsoft Retail Store Team

August 2015 – September 2017

Store #6 Bellevue Collection, Bellevue, WA

- Maintained expert level knowledge of all Microsoft products and services
- > Ensured customers' needs are met while providing world-class customer service and technical support
- Collaborated alongside team members to maintain long-term relationships with customers
- > Worked with multiple teams to investigate and resolve faults in shipped or to-be shipped products

Best Buy: Mobile/Connections Specialist, and PC Expert

June 2015 – August 2015

Everett Mall, Everett WA

- Provided solutions to customers various technical questions
- ➤ Recommended devices based on customer needs/wants
- Provided excellent customer service

Technical Projects

Excel Data Compiler - C# | GitHub

- Built and deployed data processing application that compiled Excel sheets in minutes rather than days
- > Implemented 3 API's and utilized async/await to share processing loads across different processors

Website Randomizer - C# | GitHub

- > Built Windows form application that takes websites and opens a random one
- Implemented Linked Lists to store web history and file IO to change and edit sites on the fly

Awards and Certificates

- Most Tech Savvy Senior Superlative Award (Cascade High School)
- Computer Programming Foundations Certificate