

Jerson Celestin

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summary

Entry-level IT support professional seeking a full-time role in Information Technology. Recently completed the Google IT Support Professional Certificate — an eight-month IT support program that covers troubleshooting, customer service, networking, operating systems, system administration, and security, and includes hands-on labs.

PACKER, NORDIC ICE; ORLANDO, FL – 2018-PRESENT

- Unpacked, verified and recorded incoming merchandise or material.
- Accomplished production goals by working with speed and accuracy.
- Marked and labeled containers, container tags or products using marking tools.
- Weighed or counted items for distribution to conform to company standards.
- Recorded product, packaging and order information on forms and records.

ELECTRICAL FOREMAN, PRIME ELECTRICITY SERVICE; ORLANDO, FL – 2017-2018

- Communicated with suppliers and coordinated delivery of supplies to job sites.
- Monitored job site parts and equipment.

STORE ASSOCIATE, WINN DIXIE; BELLE GLADE, FL – 2014-2017

- Updated product labels to reflect accurate pricing.
- Moved items from central storage room to shelves for customer purchase.
- Communicated with customers to answer questions.
- Organized storage of articles in bins, floor, shelves and assigned areas according to product categories.
- Stocked shelves with new merchandise and checked for outdated or damaged items.

EDUCATION

Palm Beach State College

Valencia community College

CERTIFICATE

IT Support professional Certificate

SKILLS

- Good computer skills
- Assembly production
- Quality Teamwork
- Leadership
- Time management
- Integrity and Dependability
- Crew Management
- Data Entry