

Project Write Up

The Problem: Due to the spreading pandemic, many are frightened to leave their homes and go shopping. Automotive dealers find it challenging to make a profit in this industry. People are also not allowed to gather in the garage beyond a particular limitation in order to preserve social distance. Customers will be dissatisfied if they are forced to return to the store without receiving service.

The process: I plan to fix this problem by providing online customer care and delivering things to clients. This will make customers happy since they will not have to go out, and I will provide contact information on my website so that if anything goes wrong with the goods, we can fix it. Additionally, visitors to our website can make appointments for garage servicing at our facility or at their house.

The solution: My website informs customers about my company, "MJ store," and includes a function that allows them to book online services in their garage or at home at their leisure. There is also a website where customers can browse and purchase auto parts. The "Contact us" website offers a form that will be filled out within 24 hours if there is a problem or feedback, as well as the location and store hours so customers may schedule accordingly. The majority of retailers' problems will be solved by this website, and all payments will be made by card or cash.