

Use Cases

1. Manage Client Information

- **Steps:**

1. Add new client details (name, phone number, address).
2. Update existing client details.
3. Retrieve client details.
4. Delete client details (soft delete to retain relationship).

2. Manage Pet Information

- **Steps:**

1. Add new pet details (name, species, breed, age).
2. Update existing pet details.
3. Retrieve pet details.
4. Delete pet details.

3. Booking and Reservations

- **Steps:**

1. Search for available dates.
2. Book a reservation for a pet.
3. Update reservation details.
4. Cancel a reservation.

4. Billing and Payments

- **Steps:**

1. Generate an invoice for services.
2. Process payment.
3. Update payment status.
4. Retrieve payment history.

5. Create and Manage Care Profiles

- **Steps:**

1. Add feeding instructions.
2. Add medication list and instructions.
3. Update care profile.
4. Print care profile.
5. Retrieve care profile on the computer.

6. Send Notifications to Clients

- **Steps:**

1. Schedule notifications (booking reminders, payment reminders).
2. Send email or SMS notifications.
3. Track notification status.

7. Generate Reports

- **Steps:**

1. Generate booking reports.
2. Generate billing reports.
3. Generate care profile summary reports.
4. Export reports to PDF or Excel.

8. Manage Staff Information

- **Steps:**

1. Add new staff details.
2. Update existing staff details.

3. Retrieve staff details.
4. Assign roles and permissions to staff.

9. Track Pet Health Records

- **Steps:**
 1. Record health check-up details.
 2. Update vaccination records.
 3. Retrieve health records.
 4. Notify clients of upcoming vaccinations.

10. Client Feedback and Reviews

- **Steps:**
 1. Collect feedback from clients.
 2. Store and organize feedback.
 3. Respond to feedback.
 4. Analyze feedback trends.

