

DAY – 99**23 December 2025****Pseudo Code**

Chatbot_Web_Application ()

BEGIN

System Initialization

Initialize Flask Server

Initialize Frontend_Chat_Interface

Initialize Session_Manager

Initialize ML_Model (Gemma Model)

Session_Timeout = 1 Hour

Model_Loaded = FALSE

Display Website_Homepage

Display Floating_Chat_Button

Session Handling

IF User_Visits_Website THEN

Create New_Session

Assign Session_ID

END IF

User Interaction

WHILE Application_Is_Running DO

IF Chat_Button_Clicked THEN

Open Chat_Popup

Display Welcome_Message

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Display Language_Selection (English / Punjabi)
END IF

Read User_Message
Read Selected_Language

IF User_Message = NULL OR User_Message = "" THEN
    Display "Please enter a message"
    CONTINUE
END IF

Display User_Message_On_Chat_Screen
Show Typing_Indicator

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# Backend Processing

IF Model_Loaded = FALSE THEN
    Load PDF_Files
    Load Text_Files
    Extract Text_From_PDF
    Clean And_Preprocess_Data
    Load ML_Model (Gemma)
    Model_Loaded = TRUE
END IF

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Detect Input_Language
Normalize User_Message
Tokenize Normalized_Input

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# Response Generation
Generate_Response_Using_Gemma_Model (Processed_Input, Loaded_Data)

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# Response Formatting
IF Selected_Language = "Punjabi" THEN
    Translate_Response_To_Punjabi
END IF

# Response to User
Stop Typing_Indicator
Display Bot_Response_With_Stream_Effect

# Session Expiry Check
IF Session_Timeout_Reached OR User_Closes_Browser THEN
    End Session
    Clear Session_Data
END IF

END WHILE

END

```

4.3.2 Algorithm

Step 1: Start the application.

Step 2: Initialize the system components:

- Initialize Flask server
- Initialize frontend chat interface
- Initialize session manager
- Initialize knowledge base

Step 3: Set session timeout to **1 hour** and mark the knowledge base as **not loaded**.

Step 4: Display the website homepage and floating chat button.

Step 5: When a user visits the website, create a new session and assign a unique session ID.

Step 6: Continuously run the application while it is active.

Step 7: If the user clicks the chat button:

- Open the chat popup
- Display a welcome message
- Ask the user to select a language (English or Punjabi)

Step 8: Read the user message and selected language.

Step 9: If the user message is empty or null:

- Display “Please enter a message”
- Go back to Step 8

Step 10: Display the user message on the chat screen and show a typing indicator.

Step 11: If the knowledge base is not loaded:

- Load dataset file
- Load PDF file
- Extract text from PDF
- Clean and pre-process the extracted text
- Parse questions and answers
- Mark the knowledge base as loaded

Step 12: Detect the input language of the user message.

Step 13: Normalize the user input and perform tokenization.

Step 14: Apply rule-based matching using the tokens and knowledge base to find the best answer.

Step 15: If no answer is found:

- Search for relevant information from the PDF content

Step 16: If the answer is still not found:

- Set the response as “*Sorry, I do not have an answer for this query.*”

Step 17: If the selected language is Punjabi:

- Translate the response into Punjabi

Step 18: Stop the typing indicator and display the chatbot response with a streaming effect.

Step 19: Check for session expiry or browser closure:

- End the session
- Clear session data if timeout is reached

Step 20: Repeat Steps 6 to 19 until the application stops.

Step 21: End the algorithm.