

# Jaslynnne Ordaz

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1875 Soaring Heights Cir,  
Orlando, FL, 32837

## ▼ Skills

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Languages : English, Spanish  
Applications : Microsoft Office, Wireshark, Acuity  
Operating System : Windows OS  
Personal Skills : Active Listening, Problem Solving, Teamwork, Reliable

## ▼ Education

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### University Of Central Florida

Currently Pursuing B.S Information Technology

### Valencia College, Kissimmee, Florida

A.A General Studies

## ▼ Work Experience

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### Wetzel's Pretzels at ESPN Disney Crew Member (May 2022 - Current)

- Provided customer service in a fast-paced environment
- Kept workspace well-maintained and up to work policy and customer standards
- Assisted in inventory management, restocking supplies, and monitoring expiration dates to maintain product quality.
- Collaborated with team members to meet store goals and ensure smooth, efficient operations during peak hours.

### Imagination Theatre Etc Crew (October 2021 - Current) \*Seasonal

- Entering, updating, and verifying data into a computer system/database
- Managed back to back reservations
- Handled high-stress situations with professionalism, resolving customer inquiries, managing complaints, and adapting to various needs with patience and empathy.
- Operated photo equipment and editing software to capture, edit, and enhance images, meeting customers' expectations for quality and consistency.
- Maintained a clean, organized, and safe work environment by following company standards for equipment handling and studio maintenance.
- Consistently achieved sales targets by promoting packages, add-ons, and exclusive offers, contributing to overall revenue growth.

## ▼ References

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|-------------------------|-------------------------------------|
| - Jennifer Zambrana     | - Dario Marroquin                   |
| (Supervisor at Wetzels) | (Supervisor at Imagination Theatre) |
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