

JASMEEN SNEHA J
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PROFILE

A solutions-driven analyst with 2 years of experience leading cross-functional teams analyzing internal workflow processes to identify areas of enhancement, developing and implementing business development plans and assessing business requirements. Specializes in optimizing functional unit management.

ACADEMIC DETAILS

Qualification	Name of The Institution	Board/University	Year Of Pass Out	Aggregate In%
MBA	Reva	Reva University	2022	-
B.E	Sri Revana Siddeshwara Institute of Technology	Visvesvaraya Technological University (VTU)	2018	59.45%
PUC	St Joseph's Convent Girls PU College	Department Of Pre University Education. Karnataka.	2014	81%
S.S.L.C	St Joseph's Convent Girls High School	Karnataka Secondary Education Board	2012	84.80%

TECHNICAL AND SOFT SKILLS

- Project Management
- Analytical thinking and problem-solving
- Interpersonal and consultative skills
- R
- Python
- Tableau
- SQL
- Advanced Excel

WORK EXPERIENCE

Company Name : Elula Tech pvt ltd.

Experience : 1 Year

Position : IT Analyst

Responsibilities

- My primary task as an Analyst was evaluating customer's requirements and map them to a product feature and also understanding business and technology needs.
- Coordinated with developers to build and improve the Product based on the Customer's business needs.
- Industry-level satisfaction rate in resolving all pre-sales and post-sales customer queries.
- I have worked on a few customized E-commerce products for clients worldwide.
- Helping people to use our products. Troubleshooting, investigating, and solving Customer Business Cases.
- Performing user acceptance testing.and Managing projects.

Company Name : Sriyah Insurance Brokerage

Experience: 1 Year 2 Months(Currently Working)

Position: IT Analyst

Responsibilities

- Evaluating business processes, anticipating requirements, uncovering areas for improvement, and developing and implementing solutions.
- Effectively communicating my insights and plans to cross-functional team members and management.
- Gathering critical information from meetings with various stakeholders and producing useful reports.
- Launch/Implement software for use by clients and employees.
- Performed the Quality analysis of applications under development.
- I was systematic in handling multiple issues with various priorities.
- Worked on Application Support and Internal Training for end-use of Enterprise

PROJECTS

1. Customer Portal for Sriyah

2. QMS – Quote Management System

Responsibilities/Achievements

- Requirements and Cost Benefit Analysis
- Developing Project Plans and Monitoring Performance
- Performing user acceptance testing.

DECLARATION

I do here by declare that the particulars of information and facts stated here and above are true and complete to the best of my knowledge and belief.

Date :

Place :

(JASMEEN SNEHA J)