

JASMEEN SNEHA

Business Analyst

Contact

Address

Bengaluru, KA, 560002

Phone

918660237138

E-mail

snehajasmeen@gmail.com

Skills

Problem-solving

Excellent

Advanced Excel

Excellent

SQL

Very Good

Project Management

Excellent

Data analysis

Very Good

Strategic Planning

Excellent

Business process mapping

Excellent

Predictive modeling

Excellent

Seasoned Business Analyst offering 2.5 years of project management experience. Expert on business and systems requirements, user acceptance testing and end-user training. Accomplished at leveraging past lessons to inform future decision making.

Work History

2018-09 -

2019-09

IT Analyst

Elula Tech Pvt Ltd, Bangalore, Karnataka

- Evaluating customer's requirements and map them to a product feature and also understanding business and technology needs.
- Coordinated with developers to build and improve the Product based on the Customer's business needs.
- Industry-level satisfaction rate in resolving all pre-sales and post-sales customer queries.
- Troubleshooting, investigating, and solving Customer Business Cases.
- Performing User acceptance testing and Managing projects.
- Participated in internal audits regarding quality management system.

2019-09 -

Current

IT Business Analyst

Sriyah Insurance Brokerage, Bangalore, Karnataka

- Evaluating business processes, anticipating requirements, uncovering areas for improvement, and developing and implementing solutions.
- Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Gathering critical information from meetings with various stakeholders and producing useful reports.
- Resolved malfunctions with systems and programs through troubleshooting.
- Analyzed key aspects of business to evaluate factors driving results and summarized into presentations.
- Built library of models and reusable knowledge-base assets to produce consistent and streamlined

Python
Very Good

Gap analysis
Excellent

Business planning
Excellent

R
Very Good

Power BI
Very Good

Languages

English
Excellent

Kannada
Excellent

Hindi
Very Good

Telugu
Very Good

- business intelligence results.
- Documented business processes and analyzed procedures to align with changing business needs.

Education

2020-03 - Current	MBA: Business Analytics <i>Reva University</i>
2014-08 - 2018-06	B.E: Computer Science <i>Sri Revana Siddeshwara Institute Of Technology</i>
2012-08 - 2021-06	PUC: Science <i>St Joseph's Convent</i>

Certifications

2020-04	Analytics 360 Plus
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